



CARE SERVICES UPDATE



Dear Administrative Agency (AA) and Planning staff, see below for important announcements:

- 1) Training of Consumers on Quality Programs
- 2) FUNdamentals Call Update
- 3) Enhancing Zoom Meeting Experience
- 4) Drug Donation Program
- 5) Free Dental Staff Training Opportunity

Programmatic News Flash

1. Training of Consumers on Quality Programs

Some of our Ryan White Administrative Agency Quality Leaders have recently attended the Training of Consumers on Quality Program (TCQPlus) along with local consumers from their region and have already started sharing the knowledge they gained from the training. See below for updates for Houston and Tarrant County, along with dates and instructions for next training:

- Tarrant County Formed the Health Improvement Team – HIT HIV
- The HIT HIV Team has completed Three QI Workshops Primarily Led by Consumers with Participation of 21 Consumers so far
- Houston is Collaborating with Living Without Limits Living Large Group to host Training for Consumers on Quality in a 4 Part Training Series; Dates for the 4 Part Consumer Training Schedule: April 19th – May 17th – June 21st – July 19th of 2019
- ***The next Training of Consumers on Quality Program (TCQPlus) will take place May 29-31, 2019 in Cincinnati, OH at the Westin Cincinnati, 21 E 5th Street, Cincinnati, OH 45202.***
****All TCQPlus participants are asked to complete an application and submit a resume or bio sketch. Applications for the TCQPlus program can be accessed via the following link:***
www.surveymonkey.com/r/8368JKX

2. FUNdamentals Presentation (Navigating Recently Released Persons Through HIV Continuum): April 25, 1pm

- DSHS' Pamela Nims will be our April FUNdamentals presenter, sharing her expertise on working with and navigating recently released individuals living with HIV.

- Please note, this call will not be taking place on a Tuesday as usual, but will instead be on the last Thursday of the month.

3. Enhancing Zoom Meeting Experience

- Please remember that moving forward, DSHS will be using the Zoom platform for Germane Exit Conferences, Corrective Action Plan training, follow-up meetings, training & Fundamentals Zoom Meetings. Your AA has been provided guidance recommended internet capacity and equipment authorized to make the experience the best possible for agency staff. If you have questions, please reach to your AA regarding how you can upgrade your internet capacity for Zoom or equipment upgrades.

Clinical News Flash

4. Drug Donation Program

- Many providers and staff have asked DSHS where drugs no longer needed by a client can be donated.
 - The Prescription Drug Donation Program allows for certain prescription drugs that would normally be discarded to be donated to participating providers. Individuals who would normally be unable to get these medications can receive them from participating providers.*
 - The program has specific guidelines that are required by Texas law so please go to: www.dshs.texas.gov/drugdonationprogram.aspx;

5. No Cost Dental Staff Training Opportunity in San Antonio June 14, 2019

- South Central AETC's Health Collaborative is offering a no-cost day-long training for dentists and dental staff on HIV and Oral Health; continuing education units will be provided. HIV Oral Health Training is a hard to find items and slots will fill up fast, go to aidseducation.org/event/hiv-and-oral-health-symposium/, to register and request CE's. A continental breakfast and a lunch will be provided for all attendees. For more information, you may send an email to: info@healthcollaborative.net or call: 210-481-2573