

Become a CSHCN Services Program Provider

The Children with Special Health Care Needs (CSHCN) Services Program at the Health and Human Services Commission (HHSC) offers a comprehensive health care benefits program for children up to age 21 and for people of all ages with cystic fibrosis. The program is looking for providers for medical and dental care, durable medical equipment, and many other services.

While providers must be enrolled as a Texas Medicaid provider, the program is separate from Medicaid or CHIP. A CSHCN Services Program provider may submit claims for services that are not covered under Medicaid. Current Medicaid providers can fill out an expedited CSHCN Services Program provider enrollment form.

To begin the enrollment process, call 1-800-568-2413 or visit hhs.texas.gov/services/disability/children-special-health-care-needs-program



Medical Home Resources

The National Center for Medical Home Implementation (NCMHI) works to promote access to medical homes for all children and provides tools to help providers who wish to become a medical home. Visit aap.org/en/practice-management/medical-home for more information.

The Children with Special Health Care Needs (CSHCN) Systems Development Group at DSHS supports medical home initiatives within Texas and facilitates the Medical Home Workgroup (MHWG). To find out more about the MHWG and other projects of the CSHCN Systems Development Group go to the website at dshs.texas.gov/mch/CSHCN.aspx or call 1-512-776-7373.

Free continuing education courses on medical home and other topics are available through Texas Health Steps. Visit txhealthsteps.com for a complete listing of courses and to enroll.



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CHILDREN *with* SPECIAL HEALTH CARE NEEDS

WHAT IS A MEDICAL HOME?
A GUIDE FOR PROVIDERS



A medical home is not a building—it is an approach to comprehensive care that is a partnership between a child, the child’s family, and the child’s primary health care setting. Through this partnership, a child’s family and health care experts work together to find and access the medical and non-medical services that the child and family need.

Medical homes provide care that is:

Accessible

The child receives services within their community. A practice accepts all types of insurance, including Medicaid, CHIP, Children with Special Health Care Needs (CSHCN) Services Program’s health care benefits, and private insurance.

Family-Centered

The family is seen as the expert in the child’s care. Decision making is shared among the family and health care providers.

Continuous

The child sees the same health care provider over time. The youth has the supports they need to successfully transition to adult health care.

Comprehensive

The care team addresses all preventive, primary and specialty care needs. The child and family are linked to needed community-based resources.

Coordinated

Care among many providers is coordinated through the medical home. The child, family, physician and other members of the medical home team work together to develop a plan of care.

Compassionate

The medical home team shows genuine concern for the child’s and family’s well-being.

Culturally Effective

Services are delivered in the child’s and family’s preferred language. The family’s cultural and religious beliefs are respected.

