General Comments on 3rd Quarter 2022 Data

The following general comments about the data for this quarter are made by THCIC and apply to all data released for this quarter.

- · Data are administrative data, collected for billing purposes, not clinical data.
- · Data are submitted in a standard government format, the 837 format used for submitting billing data to payers. State specifications require the submission of additional data elements. These data elements include race and ethnicity. Because these data elements are not sent to payers and may not be part of the hospital's standard data collection process, there may be an increase in the error rate for these elements. Data users should not conclude that billing data sent to payers is inaccurate.
- · Hospitals are required to submit the patient's race and ethnicity following categories used by the U. S. Bureau of the Census. This information may be collected subjectively and may not be accurate.
- · Hospitals are required to submit data within 60 days after the close of a calendar quarter (hospital data submission vendor deadlines may be sooner). Depending on hospitals' collection and billing cycles, not all discharges may have been billed or reported. Therefore, data for each quarter may not be complete. This can affect the accuracy of source of payment data, particularly self-pay and charity categories, where patients may later qualify for Medicaid or other payment sources.
- · Conclusions drawn from the data are subject to errors caused by the inability of the hospital to communicate complete data due to reporting form constraints, subjectivity in the assignment of codes, system mapping, and normal clerical error. The data are submitted by hospitals as their best effort to meet statutory requirements.

3q2022 Outpatient Certification Comments
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PROVIDER: Texas Ambulatory Surgical Center
THCIC ID: 811800
Our facility only has 1 procedure to report due to law change in Texas.
PROVIDER: My Emergency Room 24/7

THCIC ID: 975579

CERTIFYING WITH TWO ERRORS. SS#, PAT GENDER ERR.
PROVIDER: Cleveland Emergency Department - Woodlands
THCIC ID: 975571
100% accurate
PROVIDER: Texas Rural Hospitals
THCIC ID: 975222
100% Accurate
PROVIDER: Pinnacle Surgery Center
THCIC ID: 975230
There is 1 file/case where I am requesting a 1-time exception due to a duplicate
diagnosis.
PROVIDER: Cleveland Emergency Hospital
THCIC ID: 976034

100% Accurate

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PROVIDER: Cleveland Emergency Hospital - Porter
THCIC ID: 976050
100% Accurate
PROVIDER: United Memorial Medical Center
THCIC ID: 030000
VLow Volume Sept and 3rdQ
PROVIDER: Longview Laser and Surgery Center
THCIC ID: 975999
We only saw 1 patient in the month of July for the entire 3rd quarter.
PROVIDER: Physicians Surgery Center Longview
THCIC ID: 806400
No claims available to correct.

PROVIDER: Baylor Surgicare At Carrollton THCIC ID: 791400
CERTIFIED
=======================================
PROVIDER: Nacogdoches Surgery Center
THCIC ID: 723800
AS IS.
PROVIDER: WJ Mangold Memorial Hospital
THCIC ID: 010000
(Removed by THCIC) PT LEFT AMA ADDRESS WAS NOT OBTAINED
*Potential confidential information removed by THCIC.
PROVIDER: Physicians Premier Leopard THCIC ID: 975614
This data is submitted in an effort to meet statutory requirements. Conclusions

drawn could be erroneous due to communication difficulties in reporting complete

data caused by reporting constraints, subjectivity in assignment of codes,

various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be cautiously used to evaluate health care quality and compare outcomes.

PROVIDER: Physicians Premier Emergency Room Saratoga

THCIC ID: 975615

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity in assignment of codes, various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be cautiously used to evaluate health care quality and compare outcomes.

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PROVIDER: PRESTIGE ER-PLANO

THCIC ID: 975725

Q3 Data Submission and please review

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PROVIDER: New Braunfels Spine & Pain Surgery Center
THCIC ID: 975170
this report is ready for certification
PROVIDER: VIP Surgical Center
THCIC ID: 975227
This report is ready for certification
=======================================
PROVIDER: Vivere Austin Surgery Center
THCIC ID: 973270
This report is ready for certification
PROVIDER: North Austin Medical Center
THCIC ID: 829900
E-694 - Missing Physician 2 (ED Attending) First Name: All claims reviewed to
the best of the facilities ability, NPI# for ER physician group correct as
entered or patient(s) left prior to physician evaluation

PROVIDER: St Davids Hospital	
THCIC ID: 035000	

E-694 - Missing Physician 2 (ED Attending) First Name: All claims reviewed to the best of the facilities ability, NPI# for ER physician group correct as entered or patient(s) left prior to physician evaluation;

PROVIDER: Round Rock Medical Center

THCIC ID: 608000

E-694 - Missing Physician 2 (ED Attending) First Name: All claims reviewed to the best of the facilities ability, NPI# for ER physician group correct as entered or patient(s) left prior to physician evaluation

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PROVIDER: St Davids South Austin Hospital

THCIC ID: 602000

E-691 Missing Physician 2 (ED Attending) Last Name: All claims reviewed to the best of the facilities ability, NPI# for ER physician group correct as entered

E-694 - Missing Physician 2 (ED Attending) First Name: All claims reviewed to
the best of the facilities ability, NPI# for ER physician group correct as
entered or patient(s) left prior to physician evaluation
PROVIDER: Eastland Memorial Hospital
THCIC ID: 222000
THEIC ID. 222000
100% per thcic
100% per their
PROVIDER: Surgery Center of Plano
THCIC ID: 284000
THEIC 1D. 204000
Q3
ųs
DROVIDER: Methodist Hespital Atassess
PROVIDER: Methodist Hospital Atascosa
THCIC ID: 975221

E-690 - Invalid Physician 2 (ED Attending) Identifier for ED claim: patient(s)

left prior to physician evaluation, or physician unknown. All errors have been

or patient(s) left prior to physician evaluation

reviewed and corrected to the best of the facilities ability.
PROVIDER: MCALLEN EMERGENCY ROOM
THCIC ID: 975903
Reviewed with Leadership - Approved
PROVIDER: River Oaks Hospitals & Clinics
THCIC ID: 975414
TWO CLAIMS DO OT HVE STATES THEY ARE PAITIENTS THAT ARE FROM OUT OF THE COUNTRY
PROVIDER: LAREDO EMERGENCY ROOM
THCIC ID: 975691
Reviewed with leadership and approved.
PROVIDER: Amarillo Cataract & Eye Surgery Center FHCIC ID: 694600

QTR 3 Data Certification

	R: Ambulatory Surgery Center of Killeen
THCIC ID:	. 974330
N/A- (Rei	moved by THCIC), RN
	al confidential information removed by THCIC.
	R: CLEAR CHOICE EMERGENCY ROOM
THCIC ID:	975690
We had a	a small website/technical issue when entering a patient state, and a
	s). Report otherwise accurate.
zipeode(s	ny. Report otherwise decarate.
======	
PROVIDE	R: THE EMERGENCY ROOM AT KATY MAIN STREET
THCIC ID:	975684
Two clair	ns in error invalid zip. We experienced web browser issues while
	ng to enter a couple zipcodes.
•	

PROVIDER:	Woodlands Specialty Hospital
THCIC ID: 97	74150
Certifying as	s is due to NPI errors
========	
PROVIDER:	North Central Baptist Hospital
THCIC ID: 67	77001
Facility cert	ifies 3rd quarter 2022 OP. 12419 events.
	ifies 3rd quarter 2022 OP. 12419 events.  Hamilton General Hospital
	-=====================================
======= PROVIDER: THCIC ID: 64	-=====================================
======= PROVIDER: THCIC ID: 64	
PROVIDER: DE 64  THCIC ID: 64  All charts ch	

NO COMMENTS

PROVIDER: Bro	ownfield Regional Medical Center
THCIC ID: 0780	000
No address obt	tained due to patients condition
======= PROVIDER: Adv	vanced Surgery Center of San Antonio
THCIC ID: 9745	520
Claims with inv	valid revenue codes were were billed on 1500 forms instead of UB re, there is no billing code needed for these procedures
Claims with inv	valid revenue codes were were billed on 1500 forms instead of UB re, there is no billing code needed for these procedures
Claims with inv forms therefor ======= PROVIDER: Bay THCIC ID: 5060	valid revenue codes were were billed on 1500 forms instead of UB re, there is no billing code needed for these procedures
Claims with inv forms therefor ======= PROVIDER: Bay THCIC ID: 5060	valid revenue codes were were billed on 1500 forms instead of UB re, there is no billing code needed for these procedures
Claims with inv forms therefor ======== PROVIDER: Bay THCIC ID: 5060 Baylor Scott &	valid revenue codes were were billed on 1500 forms instead of UB re, there is no billing code needed for these procedures  valid revenue codes were were billed on 1500 forms instead of UB re, there is no billing code needed for these procedures  valid revenue codes were were billed on 1500 forms instead of UB re, there is no billing code needed for these procedures  valid revenue codes were were billed on 1500 forms instead of UB re, there is no billing code needed for these procedures  valid revenue codes were were billed on 1500 forms instead of UB re, there is no billing code needed for these procedures
Claims with inverse forms therefore the second state of the second	valid revenue codes were were billed on 1500 forms instead of UB re, there is no billing code needed for these procedures

PROVIDER. Texa	s Health Hospital Mansfield
THCIC ID: 97587	0
corrected to be	st of my ability
========	
PROVIDER: ACP	S Surgicentre
THCIC ID: 70910	0
Ready to certify	
PROVIDER: Bayl	or Scott & White Medical Center Lakeway
PROVIDER: Bayl	
THCIC ID: 97516	
THCIC ID: 97516	Vhite Medical Center Lakeway
THCIC ID: 97516  Baylor Scott & V	Vhite Medical Center Lakeway
THCIC ID: 97516  Baylor Scott & V  THCIC ID 97516	Vhite Medical Center Lakeway  State of the s
THCIC ID: 97516  Baylor Scott & V  THCIC ID 97516  3rd Qtr 2022 Oc	Vhite Medical Center Lakeway  tupatient  100%
THCIC ID: 97516  Baylor Scott & V  THCIC ID 97516  3rd Qtr 2022 Ou  Accuracy rate -	Vhite Medical Center Lakeway  tupatient  100%
THCIC ID: 97516  Baylor Scott & V  THCIC ID 97516  3rd Qtr 2022 Ou  Accuracy rate -	Vhite Medical Center Lakeway  tupatient  100%
THCIC ID: 97516  Baylor Scott & V  THCIC ID 97516  3rd Qtr 2022 Ou  Accuracy rate -	Vhite Medical Center Lakeway  tupatient  100%
THCIC ID: 97516  Baylor Scott & V  THCIC ID 97516  3rd Qtr 2022 Oc  Accuracy rate -  No comments n	Vhite Medical Center Lakeway  tupatient  100%
THCIC ID: 97516  Baylor Scott & V  THCIC ID 97516  3rd Qtr 2022 Oc  Accuracy rate -  No comments n	White Medical Center Lakeway  Itpatient  100%  eeded.  Health Cedar Creek Lake Emergency Center

784 The Claim must contain at least one HCPCS code: No HCPC as left without

being seen

695: NPI System Issue

696: NPI system issue

PROVIDER: Texas Surgical Hospital

THCIC ID: 975785

Due to discrepancy with codes, there were errors.

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PROVIDER: Ascension Seton Edgar B Davis

THCIC ID: 597000

Seton Edgar B. Davis, a member of the Seton Family of Hospitals, is a general acute care, 25-bed facility committed to providing quality inpatient and outpatient services for residents of Caldwell and surrounding counties. Seton Edgar B. Davis offers health education and wellness programs. In addition, specialists offer a number of outpatient specialty clinics providing area residents local access to the services of medical specialists. Seton Edgar B. Davis is located at 130 Hays St. in Luling, Texas. This facility is designated by the Center for Medicare & Medicaid Services as a Critical Access Hospital and is fully accredited by the Joint Commission on Accreditation of Healthcare Organizations under its Critical Access program. All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files. These data are submitted by the hospital as their

best effort to meet statutory requirements. Zero errors on outpatient claims		
were unable to be corrected prior to certification.		
PROVIDER: LONESTAR 24 HR ER		
THCIC ID: 975709		
Admin error on a couple of these claims when entering charges into the billing		
software. A corrected claim has been submitted to the payer.		
Diagnosis in the UB field in billing software was not updated to reflect the		
primary diagnosis on a couple of our claims. It was fixed during the		
clearinghouse scrub.		
The physician's claim was billed with the next day's discharge and has been		
corrected and refiled to the payer.		
PROVIDER: The Hospitals of Providence Spine & Pain Management Center		
THCIC ID: 975803		
No comments needed		

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PROVIDER: Reagan Memorial Hospital

THCIC ID: 343000

Certifying with no known errors.

PROVIDER: UT Health East Texas Tyler Regional Hospital

THCIC ID: 975299

Error 637 (2): Unknown SSN

Error 708 (1): Provider name mismatch (Initial)

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PROVIDER: Texas Health Harris Methodist Hospital-Fort Worth

THCIC ID: 235000

**Data Content** 

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The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is

not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

**Diagnosis and Procedures** 

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's

The codes are assigned based on documentation in the patient's chart and are

hospitalization, sometimes significantly.

used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data.

Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment

value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are

categorized as 'Commercial PPO'. Thus, any true managed care comparisons by

contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges.

It is important to note that charges are not equal to actual payments received

by the hospital or hospital cost for performing the service. Typically, actual

payments are much less than charges due to managed care-negotiated discounts and

denial of payment by insurance companies. Charges also do not reflect the actual

cost to deliver the care that each patient needs.

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PROVIDER: Baylor Scott & White Medical Center Waxahachie

THCIC ID: 285000

Baylor Scott & White Medical Center Waxahachie

THCIC ID 285000

3rd Qtr 2022 - Outpatient

Accuracy rate - 100%

No comments needed.

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PROVIDER: Texas Health Hospital Rockwall

THCIC ID: 859900

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Data not at 100% accurate as some patients reside outside the United States of		
America which system does not recognize as valid.		
PROVIDER: Las Palmas Medical Center		
THCIC ID: 180000		
INFORMATION IS VALID		
PROVIDER: Medical City ER Saginaw		
THCIC ID: 975565		
INFORMATION IS VALID		
DDOV/DED, Davier Scott 9 White Medical Center Temple		
PROVIDER: Baylor Scott & White Medical Center Temple		
THCIC ID: 537000		

THCIC ID: 778200

Errors from the 3rd Quarter FER reflect the following error codes E-672, E-736

Baylor Scott & White Medical Center Temple

THCIC ID 537000

3rd Qtr 2022 – Outpatient

Accuracy rate – 99.98 %

and E-760.

Invalid Service Line Procedure Code, verified as reported in hospital system

Procedure dates verified in hospital system, reported as posted.

Errors will stand "as reported".

PROVIDER: Scott & White Pavilion

THCIC ID: 537002

Scott & White Pavilion

THCIC ID 537002

3rd Qtr 2022 Outpatient

Accuracy rate - 99.96%

Errors from the 3rd Quarter FER reflect the following error codes E-784.

Claims did not meet criteria for state reporting, i.e., required revenue code or

Procedure code, reported as posted.

Errors will stand "as reported".

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PROVIDER: Physicians Premier Emergency Room South Padre

THCIC ID: 975617

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity in assignment of codes, various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents

administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be cautiously used to evaluate health care quality and compare outcomes.

PROVIDER: St Lukes Sugar Land Hospital

THCIC ID: 869700

Regarding the error for the following Error Code of:

1-Error Code: E-767 Error Description: Manifest diagnosis codes may not be

used as the Principal Diagnosis Code

Coding is correct based on the diagnosis/codes documented on the physician

order. Per CMS, we are not permitted to accept amended/late/updated orders after

service has been performed and therefore the original coding cannot be

corrected. CMS References:

Medicare Learning Network (MLN) Fact Sheet ICN905364, May 2018,

Complying with Medicare Signature Requirements

Medicare Program Integrity Manual Chapter 3- Verifying Potential

Errors and Taking Corrective actions (Rev. 876, 04-12-19)

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PROVIDER: Ascension Seton Highland Lakes

THCIC ID: 559000

Seton Highland Lakes, a member of the Seton Family of Hospitals, is a 25-bed acute care facility located between Burnet and Marble Falls on Highway 281. The hospital offers 24-hour emergency services, plus comprehensive diagnostic and

treatment services for residents in the surrounding area. Seton Highland Lakes also offers home health and hospice services. For primary and preventive care, Seton Highland Lakes offers a clinic in Burnet, a clinic in Marble Falls, a clinic in Bertram, a clinic in Lampasas, and a pediatric mobile clinic in the county. This facility is designated by the Center for Medicare & Medicaid Services as a Critical Access Hospital and is fully accredited by the Joint Commission on Accreditation of Healthcare Organizations under its Critical Access designation program. All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files. These data are submitted by the hospital as their best effort to meet statutory requirements.x1 error on outpatient claims were unable to be corrected prior to certification. Error description #1- patient's Country was due to incorrect information received.

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PROVIDER: Texas Health Willow Park

THCIC ID: 975496

**Data Content** 

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Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a

facility.

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because those payers identified contractually as both 'HMO, and PPO' are

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Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges.

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denial of payment by insurance companies. Charges also do not reflect the actual

cost to deliver the care that each patient needs.

PROVIDER: Medical City Dallas Hospital

THCIC ID: 340000

INFORMATION IS VALID

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PROVIDER: Ascension Seton Hays

THCIC ID: 921000

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files. These data are submitted by the hospital as their best effort to meet statutory requirements.[3] errors on [12853] outpatient claims (representing only [0.0001]% of claims) were unable to be corrected prior to certification. The primary resources with user permissions that can technically resolve the data errors do not have the expertise to resolve all errors; and in some cases the errors are not resolvable. E-627 Missing Patient Zip 1 error due to incorrect information received, E-628 Invalid Patient country 1 error due to missing information.

______

PROVIDER: Good Shepherd Medical Center Northpark Emergency Department

THCIC ID: 975445

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity in assignment of codes, various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be cautiously used to evaluate health care quality and compare outcomes.

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PROVIDER: The Hospitals of Providence East Campus

THCIC ID: 865000

There were 2 cases related to Manifest code usages. Thorough review and cases

were accurately coded as is.

PROVIDER: PHYSICIANS PREMIER EMERGENCY ROOM

THCIC ID: 975729

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity in assignment of codes, various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be

cautiously used to evaluate health care quality and compare outcomes.

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PROVIDER: University Medical Center

THCIC ID: 145000

Data represents information at the time of submission. Subsequent changes may continue to occur which will not be reflected in this published dataset. UMC works continually to minimize and rectify errors in our public reporting.

PROVIDER: Lakeline Emergency Center LLC

THCIC ID: 975608

missing ecode with e qualifiers, invalid e code

PROVIDER: Texas Health Center-Diagnostics & Surgery Plano

THCIC ID: 815300

**Data Content** 

This data is administrative data, which hospitals collect for billing purposes.

Administrative data may not accurately represent the clinical details of an

encounter.

knowledge.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

## **Diagnosis and Procedures**

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us

to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data.

Race/Ethnicity

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Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

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categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Ascension Seton Southwest

THCIC ID: 797500

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files. These data are submitted by the hospital as their best effort to meet statutory requirements[3] errors on [4680] outpatient claims (representing only [0.0006]% of claims) were unable to be corrected prior to certification. The primary resources with user permissions that can technically resolve the data errors do not have the expertise to resolve all errors; and in some cases the errors are not resolvable. [E-663 Invalid Patient Zip] errors (3) were due to missing information; [error description #2] errors (#) were [error explanation from table]; and [error description #3] errors (#) were [error explanation from table].

PROVIDER: Las Palmas Del Sol Healthcare-Horizon

THCIC ID: 975884

INFORMATION IS VALID

PROVIDER: Texas Health Presbyterian Hospital Flower Mound

THCIC ID: 943000

**Data Content** 

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electronic claim format. Then the state specifications require additional data

elements to be included over and above that. Adding those additional data

places programming burdens on the hospital since it is 'over and above' the

actual hospital billing process. Errors can occur due to this additional

programming, but the public should not conclude that billing data sent to our

payers is inaccurate. These errors have been corrected to the best of our

knowledge.

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than 1% of the encounter volume.

**Diagnosis and Procedures** 

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

patient's admission to the hospital and those occurring during hospitalization.

For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates.

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or

procedures performed, which can alter the true picture of a patient's

hospitalization, sometimes significantly.

radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

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Race/Ethnicity

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Standard/Non-Standard Source of Payment

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contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges.

It is important to note that charges are not equal to actual payments received

by the hospital or hospital cost for performing the service. Typically, actual

payments are much less than charges due to managed care-negotiated discounts and

denial of payment by insurance companies. Charges also do not reflect the actual

cost to deliver the care that each patient needs.

PROVIDER: Medical Complex Surgery Center

THCIC ID: 918000

Errors corrected to the best of our ability at the time of certification.

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PROVIDER: JPS Surgical Center-Arlington

THCIC ID: 153300

John Peter Smith Hospital (JPSH) is operated by JPS Health Network under the auspices of the Tarrant County Hospital District. The JPS Health Network is accredited by the Joint Commission. In addition, JPSH holds

Joint Commission accreditation as a hospital.

JPSH is the only Texas Department of Health certified Level I Trauma

Center in Tarrant County and includes the only psychiatric emergency center in

the county. The hospital's services include intensive care for adults and

newborns, an AIDS treatment center, a full range of obstetrical and

gynecological services, adult inpatient care and an inpatient mental health

treatment facility.

JPSH is a major teaching hospital offering, or providing through co-operative

arrangements, postdoctoral training in orthopedics, obstetrics and gynecology,

psychiatry, surgery, oral and maxillofacial surgery, radiology, sports medicine,

podiatry and pharmacy. The family medicine residency is the largest

hospital-based family medicine residency program in the nation.

In addition to JPSH, the JPS Health Network operates community health

centers located in medically underserved areas of Tarrant County; school-based

health clinics; outpatient programs for pregnant women, behavioral health and

cancer patients; and a wide range of wellness education programs.

JPSH has confirmed that for errors related to "Other Procedure Date must be on

or after the 3rd day before the Admission Date", patient was in observation

status at the time of the procedure. Procedure date and time are accurate based

on when the procedure was completed.

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PROVIDER: HCA Houston Healthcare Tomball

THCIC ID: 076000

Errors corrected to the best of our ability at the time of certification.

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PROVIDER: Medical City North Hills

THCIC ID: 437000

**INFORMATION IS VALID** 

PROVIDER: Ballinger Memorial Hospital District

THCIC ID: 234000

This file has two claims with the following errors:

Patient Gender not consistent with Other Diagnosis – the claim was submitted

with gender being female but the correct gender is male.

Ecodes must be reported with the Ecode qualifier or in the Ecode section and

not as Reason for Visit Diagnosis – the claim was submitted with reason for

visit Y92009 and the correct reason for visit is S0990XA.

The errors have not been corrected because during the time of Q3-2022

submission/corrections BMHD was in transition from one data submitting

organization back to their current submitting organization. During this

process, the errors were corrected with the current submitter but since they

only got access to System13 after Q3-2022 correction cut-off they were unable to

upload a corrected data file and the previous submitter also did not upload the

corrected data.

PROVIDER: Adventhealth Rollins Brook

THCIC ID: 397000

Corrected to best of my ability.

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PROVIDER: Medical City Arlington
THCIC ID: 502000
INFORMATION IS VALID
PROVIDER: North Texas Medical Center
THCIC ID: 298000
The appropriate HCPCS codes were included in the accounts, and there was no
reason to make corrections.
PROVIDER: PAM Specialty Hospital of Victoria North
THCIC ID: 848100
Quarter 3 data contained errors corrected prior to submission as well as prior
to correction deadline. After the correction deadline on 2/1/23 the same exact
errors were again showing in the audit report provided by system 13.
PROVIDER: Texas Health Outpatient Surgery Center Fort Worth
THCIC ID: 970100
Data Content

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If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

**Diagnosis and Procedures** 

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

Length of Stay

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Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better

clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

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Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

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PROVIDER: Texas Health Harris Methodist Hospital-Southwest Fort Worth

THCIC ID: 627000

#### **Data Content**

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If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

## **Diagnosis and Procedures**

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The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

## Length of Stay

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## Race/Ethnicity

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Standard/Non-Standard Source of Payment

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### Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Baylor Scott & White Orthopedic Surgery Center Waco
THCIC ID: 975798
Baylor Scott & White Medical Center Orthopedic Surgery Center Waco
THCIC ID 975798
3rd Qtr 2022 – Outpatient
Accuracy rate - 100%
No comments needed.
PROVIDER: Baylor Scott & White Medical Center-Irving
THCIC ID: 300000
Baylor Scott & White Medical Center-Irving
THCIC ID 300000
3rd Qtr 2022 Outpatient
Accuracy rate – 99.99 %
Errors from the 3rd Quarter FER reflect the following error codes E-673.
Invalid service line procedure code verified, reported as posted.
Errors will stand "as reported".

PROVIDER: South Texas Surgical Hospital

THCIC ID: 931000

# ALL CERTIFICATIONS REQUIREMENTS MET

PROVIDER: Total Care-Desoto
THCIC ID: 976030
We have recently become aware that our system did not pull the modifier data. We
are working on correcting this for future quarters.
PROVIDER: Baylor Scott & White McLane Childrens Medical Center
THCIC ID: 537006
Baylor Scott & White McLane Childrens Medical Center
THCIC ID 537006
3rd Qtr 2022 – Outpatient
Accuracy rate - 100%
No comments needed.
PROVIDER: Baylor Scott & White All Saints Medical Center-Fort Worth
THCIC ID: 363000

Baylor Scott and White All Saints Medical Center-Fort Worth

THCIC ID 363000

3rd Qtr 2022 Outpatient

Accuracy rate - 100%
No comments needed.
PROVIDER: Baylor Scott & White Medical Center Pflugerville
THCIC ID: 975340
Baylor Scott & White Medical Center Pflugerville
THCIC ID 975340
3rd Qtr 2022 Outpatient
Accuracy rate - 100%
No comments needed.
PROVIDER: Del Sol Medical Center
THCIC ID: 319000
INFORMATION IS VALID
PROVIDER: Baylor Heart and Vascular Hospital of Fort Worth
THCIC ID: 974240
Baylor Heart and Vascular Hospital of Fort Worth
THCIC ID 974240

2nd Qtr 2022 Outpatient

Accuracy rate - 100%

No comments needed.

PROVIDER: Texas Health Arlington Memorial Hospital

THCIC ID: 422000

**Data Content** 

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The codes also do not distinguish between conditions present at the time of the

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Length of Stay

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Race/Ethnicity

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PROVIDER: Knapp Medical Center

THCIC ID: 480000

2022 Q3 Outpatient Data

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PROVIDER: Texas Health Presbyterian Hospital-Plano

THCIC ID: 664000

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programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

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The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data

file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

## Length of Stay

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### Race/Ethnicity

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PROVIDER: Cook Childrens Medical Center

THCIC ID: 332000

Cook Children's Medical Center has submitted and certified THIRD QUARTER 2022 inpatient, outpatient surgery and outpatient radiology encounters to the Texas Health Care Information Council with the following possible data concerns based on the required submission method.

Since our data was submitted to the state we have uncovered medical coding errors regarding the following patient conditions in 2005 and 2010 discharges:

Post-operative infections

Accidental puncture and lacerations

Post-operative wound dehiscence

Post-operative hemorrhage and hematoma

Comparative complication reports reflecting the above conditions could misstate the true conditions at Cook Children's Medical Center for the THIRD QUARTER 2022.

There may be some encounters will have one of the following issues:

Questionable Revenue Procedure Modifier 1

Questionable Revenue Procedure Modifier 2

These are errors that are very difficult, if not impossible to correct as that is how they are sent to the respective payers. This is especially true for modifier errors related to transport (Rev Codes 0540 & 0545). Per the following website, these modifiers appear to be legitimate:

https://www.findacode.com/code-set.php?set=HCPCSMODA.

Additionally, there may be outpatient encounters where there is an invalid NPI associated with the attending provider. These are most likely to be encounters in the ED where a patient was seen by a nurse in triage and charges were incurred but left without being seen by a physician or an advanced nurse provider.

However, our overall accuracy rate is very high, so this will be a small proportion of our encounters.

We will continue to work with the Revenue Cycle team to improve the accuracy of the data elements going forward.

This will affect encounters for the THIRD QUARTER 2022.

Patient charges that were accrued before admit or after discharge were systematically excluded from the database. This can happen when a patient is pre-admitted and incurs charges to their encounter before their admit date or charges are discovered and added to the patient encounter after they are discharged. Therefore, the charges for many patient encounters are under reported.

The data structure allowed by THCIC erroneously assigns surgeons to surgical

procedures they did not perform. The data structure provided by THCIC allows

for one attending and one operating physician assignment. However, patients

frequently undergo multiple surgeries where different physicians perform

multiple procedures. Assigning all of those procedures to a single 'operating

physician' will frequently attribute surgeries to the wrong physician. THCIC

chooses to only assign one surgeon to a patient encounter, not to each

procedure.

Furthermore, the data structure established by THCIC allows for a limited number

of diagnoses and procedures. Patients with more than the limit for diagnoses or

procedures will be missing information from the database. This is especially

true in complex cases where a patient has multiple major illnesses and multiple

surgeries over an extended stay.

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PROVIDER: St Joseph Medical Center

THCIC ID: 838600

St. Joseph Medical Center certify 3rd Quarter 2022. We have 100% accuracy rate

for Outpatient.

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PROVIDER: University Medical Center of El Paso-Mesa

THCIC ID: 975868

In this database only one primary physician is allowed. This represents the

physician at discharge in this institution. At an academic medical center such

as University Medical Center of El Paso, patients are cared for by teams of

physicians who rotate at varying intervals. Therefore, many patients,

particularly long term patients may actually be managed by several different

teams. The practice of attributing patient outcomes in the database to a single

physician may result in inaccurate information.

Through performance improvement process, we review the data and strive to make

changes to result in improvement.

PROVIDER: PAM Rehab Hospital of Corpus Christi

THCIC ID: 975271

Quarter 3 data contained errors corrected prior to submission as well as prior

to correction deadline. After the correction deadline on 2/1/23 the same exact

errors were again showing in the audit report provided by system 13.

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PROVIDER: UT Southwestern University Hospital-Clements University

THCIC ID: 448001

E-604, E-625, & E-778, Coding has been verified as correct

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PROVIDER: UMC Northeast Emergency Department

THCIC ID: 975442

In this database only one primary physician is allowed. This represents the physician at discharge in this institution. At an academic medical center such as University Medical Center of El Paso, patients are cared for by teams of physicians who rotate at varying intervals. Therefore, many patients, particularly long term patients may actually be managed by several different teams. The practice of attributing patient outcomes in the database to a single

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PROVIDER: Baylor Surgery Center of Waxahachie

physician may result in inaccurate information.

THCIC ID: 973560

Baylor Surgery Center of Waxahachie

THCIC ID 973560

3rd Qtr 2022 Outpatient

Accuracy rate - 100%

No comments needed.

PROVIDER: HCA Houston ER 24/7 Steepletop

THCIC ID: 975545

Errors corrected to the best of our ability at the time of certification.

PROVIDER: Baylor Scott & White Heart & Vascular Hospital Dallas
THCIC ID: 784400
Baylor Scott & White Heart & Vascular Hospital Dallas
THCIC ID 784400
3rd Qtr 2022 Outpatient
Accuracy rate - 100%
No comments needed.
=======================================
PROVIDER: Baylor Scott & White Medical Center-Plano
THCIC ID: 814001
Baylor Scott & White Medical Center-Plano
THCIC ID 814001
3rd Qtr 2022 – Outpatient
Accuracy rate - 100%
No comments needed.
PROVIDER: North Cypress Medical Center ER - Fry Road Campus
THCIC ID: 975429

Corrections made to the best of our ability at the time of certification.

PROVIDER: Baylor University Medical Center
THCIC ID: 331000
Baylor University Medical Center
THCIC ID 331000
3rd Qtr 2022 Outpatient
Accuracy rate - 99.99%
Errors from the 3rd Quarter FER reflect the following error codes E-736 and
E-760.
Procedure dates verified in hospital system, reported as posted.
Errors will stand "as reported".
=======================================
PROVIDER: Theda Oaks Gastroenterology & Endoscopy Center
THCIC ID: 803200
Our errors were not completed before the cut off date for corrections.
=======================================
PROVIDER: Baylor Scott & White Medical Center Marble Falls
THCIC ID: 974940
Baylor Scott & White Medical Center Marble Falls
THCIC ID 974940
3rd Qtr 2022 Outpatient

Accuracy rate - 100%

No comments needed.

PROVIDER: Texas Health Harris Methodist Hospital Azle

THCIC ID: 469000

**Data Content** 

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PROVIDER: Las Palmas Del Sol Healthcare-Northeast

THCIC ID: 975428

INFORMATION IS VALID

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PROVIDER: CHRISTUS Good Shepherd Medical Center-Marshall

THCIC ID: 020000

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity in assignment of codes, various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be cautiously used to evaluate health care quality and compare outcomes.

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PROVIDER: Texas Health Heart & Vascular Hospital

THCIC ID: 730001

**Data Content** 

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PROVIDER: Texas Health Harris Methodist Hospital Alliance

THCIC ID: 972900

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PROVIDER: Las Palmas Del Sol Emergency Center-Zaragoza

THCIC ID: 975508

**INFORMATION IS VALID** 

PROVIDER: Ascension Seton Bastrop

THCIC ID: 975418

Ascension Seton Bastrop, a member of Ascension Texas, is a state of the art hospital and medical office building located along highway 71 that services residents of Bastrop and surrounding counties. The wide range of specialties and services provided include: 24 hour emergency care, inpatient services, primary care and family medicine, outpatient maternal fetal medicine, heart and vascular care including vascular imaging services, cardiac rehabilitation, outpatient neurosurgery care, outpatient respiratory services including pulmonary function tests and arterial blood gas testing, women's diagnostics services including mammography and dexa, and onsite imaging (CT, X-ray, ultrasound) and laboratory services. All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files. These data are submitted by the hospital as their best effort to meet statutory

requirements Zero errors on outpatient claims were unable to be corrected prior to certification.

PROVIDER: PAM Rehabilitation Hospital of Clear Lake

THCIC ID: 974530

Quarter 3 data contained errors corrected prior to submission as well as prior to correction deadline. After the correction deadline on 2/1/23 the same E-795 error was again showing in the audit report provided by system 13.

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PROVIDER: Texas Health Prosper

THCIC ID: 975562

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PROVIDER: University Medical Center of El Paso-Alameda

THCIC ID: 263000

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PROVIDER: Baylor Scott & White The Heart Hospital Plano
THCIC ID: 844000
Baylor Scott & White The Heart Hospital Plano
THCIC ID 844000
3rd Qtr 2022 Outpatient
Accuracy rate - 100%
No comments needed.
PROVIDER: The Center for Sight
THCIC ID: 272000
One date of birth was incorrect. We do not perform surgery on minors.
PROVIDER: Dodson Surgery Center
THCIC ID: 970400
Mele 10. 570400

Cook Children's Medical Center has submitted and certified THIRD QUARTER 2022 inpatient, outpatient surgery and outpatient radiology encounters to the Texas Health Care Information Council with the following possible data concerns based on the required submission method.

Since our data was submitted to the state we have uncovered medical coding

errors regarding the following patient conditions in 2005 and 2010 discharges:

Post-operative infections

Accidental puncture and lacerations

Post-operative wound dehiscence

Post-operative hemorrhage and hematoma

Comparative complication reports reflecting the above conditions could misstate the true conditions at Cook Children's Medical Center for the THIRD QUARTER 2022.

There may be some encounters will have one of the following issues:

Questionable Revenue Procedure Modifier 1

Questionable Revenue Procedure Modifier 2

These are errors that are very difficult, if not impossible to correct as that is how they are sent to the respective payers. This is especially true for modifier errors related to transport (Rev Codes 0540 & 0545). Per the following website, these modifiers appear to be legitimate:

https://www.findacode.com/code-set.php?set=HCPCSMODA.

Additionally, there may be outpatient encounters where there is an invalid NPI associated with the attending provider. These are most likely to be encounters in the ED where a patient was seen by a nurse in triage and charges were incurred but left without being seen by a physician or an advanced nurse provider.

However, our overall accuracy rate is very high, so this will be a small proportion of our encounters.

We will continue to work with the Revenue Cycle team to improve the accuracy of the data elements going forward.

This will affect encounters for the THIRD QUARTER 2022.

Patient charges that were accrued before admit or after discharge were systematically excluded from the database. This can happen when a patient is pre-admitted and incurs charges to their encounter before their admit date or

charges are discovered and added to the patient encounter after they are discharged. Therefore, the charges for many patient encounters are under

reported.

The data structure allowed by THCIC erroneously assigns surgeons to surgical procedures they did not perform. The data structure provided by THCIC allows for one attending and one operating physician assignment. However, patients frequently undergo multiple surgeries where different physicians perform multiple procedures. Assigning all of those procedures to a single 'operating physician' will frequently attribute surgeries to the wrong physician. THCIC chooses to only assign one surgeon to a patient encounter, not to each

procedure.

Furthermore, the data structure established by THCIC allows for a limited number of diagnoses and procedures. Patients with more than the limit for diagnoses or procedures will be missing information from the database. This is especially true in complex cases where a patient has multiple major illnesses and multiple surgeries over an extended stay.

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PROVIDER: Texas Health Presbyterian Hospital Dallas

THCIC ID: 431000

**Data Content** 

This data is administrative data, which hospitals collect for billing purposes.

Administrative data may not accurately represent the clinical details of an

encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI

electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

**Diagnosis and Procedures** 

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to

The data submitted matches the state's reporting requirements but may be

obtain accurate information regarding things such as complication rates.

incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's

hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data.

#### Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information. Therefore, depending on the circumstances of the patient's admission, race and

ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Rio Grande Regional Hospital 24 Hour Emergency Care San Juan

THCIC ID: 975518

3Q2022 data contains six errors in patient ssn field and six errors in Physician 2 name match field. The error has been identified and corrected.

PROVIDER: Dell Childrens Medical Center

THCIC ID: 852000

Dell Children's Medical Center of Central Texas (DCMCCT) is the only children's hospital in the Central Texas Region. DCMCCT serves severely ill and/or injured children requiring intensive resources which increase the hospital's costs of care, lengths of stay and mortality rates. In addition, the hospital includes a Neonatal Intensive Care Unit (NICU) which serves very seriously ill infants, which substantially increases costs of care, lengths of stay and mortality rates .All physician license numbers and names have been validated with the Physician and the Texas 5State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files .These data are submitted by the hospital as their best effort to meet statutory requirements.x2 errors on outpatient claims were unable to be corrected prior to certification. The primary resources with user permissions that can technically resolve the data errors do not have the expertise to resolve all errors; and in some cases the errors are not resolvable. Error description #1 Zip code errors was due to incorrect information received. Error description #2 was the attending practitioner's name was missing.

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PROVIDER: Total Care-Fort Worth

THCIC ID: 975959

We have recently become aware that our system did not pull the modifier data. We are working on correcting this for future quarters.

PROVIDER: PAM Specialty Hospital of Luling

THCIC ID: 848200

Quarter 3 data contained errors corrected prior to submission as well as prior to correction deadline. After the correction deadline on 2/1/23 the same exact errors were again showing in the audit report provided by system 13.

PROVIDER: Dell Seton Medical Center at The University of Texas

THCIC ID: 975215

As the public teaching hospital in Austin and Travis County, Dell Seton Medical Center at The University of Texas (DSMCUT) serves patients who are often unable to access primary care. It is more likely that these patients will present in the later more complex stage of their disease. It is also a regional referral center, receiving patient transfers from hospitals not able to serve a complex mix of patients. Treatment of these very complex, seriously ill patients increases the hospital's cost of care, length of stay and mortality rates. As the Regional Level I Trauma Center, DSMCUT serves severely injured patients. Lengths of stay and mortality rates are most appropriately compared to other trauma centers. All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files. These data are submitted by the hospital as their best effort to meet statutory requirements.x4 errors on outpatient claims were unable to be corrected prior to certification. Error description #1 & #2 were the Attending Practitioner had

missing information and missing NPI.

PROVIDER: Nacogdoches Medical Center

THCIC ID: 392000

certified

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PROVIDER: John Peter Smith Hospital

THCIC ID: 409000

John Peter Smith Hospital (JPSH) is operated by JPS Health Network under the auspices of the Tarrant County Hospital District. The JPS Health Network is accredited by the Joint Commission. In addition, JPSH holds Joint Commission accreditation as a hospital.

JPSH is the only Texas Department of Health certified Level I Trauma

Center in Tarrant County and includes the only psychiatric emergency center in the county. The hospital's services include intensive care for adults and newborns, an AIDS treatment center, a full range of obstetrical and gynecological services, adult inpatient care and an inpatient mental health treatment facility.

JPSH is a major teaching hospital offering, or providing through co-operative arrangements, postdoctoral training in orthopedics, obstetrics and gynecology, psychiatry, surgery, oral and maxillofacial surgery, radiology, sports medicine, podiatry and pharmacy. The family medicine residency is the largest hospital-based family medicine residency program in the nation.

In addition to JPSH, the JPS Health Network operates community health

centers located in medically underserved areas of Tarrant County; school-based

health clinics; outpatient programs for pregnant women, behavioral health and

cancer patients; and a wide range of wellness education programs.

JPSH has confirmed that for errors related to "Other Procedure Date must be on

or after the 3rd day before the Admission Date", patient was in observation

status at the time of the procedure. Procedure date and time are accurate based

on when the procedure was completed.

PROVIDER: Baylor St Lukes Emergency Center Holcombe

THCIC ID: 975481

Regarding the errors for the following Error Codes of:

1 E-671 Invalid Revenue Code

2 E-672 Invalid Service Line Procedure Code

1 E-784 The Claim must contain at least one HCPCS code

The claim is was submitted in error and the facility will be taking measures to

ensure it will be pulled from the submission file.

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PROVIDER: Northwest Texas Hospital

THCIC ID: 318000

1600 claim correction have to do with physician name

(Removed by THCIC)

(Removed by THCIC)

(Removed by THCIC)

*Potential confidential information removed by THCIC.

PROVIDER: Rio Grande Regional Hospital Emergency Care-Edinburg

THCIC ID: 975516

3Q2022 contained three errors on patient ssn field. The cause of the error has

been identified and corrected.

PROVIDER: Texas Health Presbyterian Hospital Allen

THCIC ID: 724200

**Data Content** 

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encounter.

The state requires us to submit outpatient claims for patients that receive

outpatient surgical or radiological services, by quarter year, gathered from a

form called an UB92, in a standard government format called HCFA 837 EDI

electronic claim format. Then the state specifications require additional data

elements to be included over and above that. Adding those additional data

places programming burdens on the hospital since it is 'over and above' the

actual hospital billing process. Errors can occur due to this additional

programming, but the public should not conclude that billing data sent to our

payers is inaccurate. These errors have been corrected to the best of our

knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

**Diagnosis and Procedures** 

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

# Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data.

#### Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information.

Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

#### Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be

categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

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PROVIDER: Texas Health Burleson

THCIC ID: 975460

**Data Content** 

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programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

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Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

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file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

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contract type (HMO vs. PPO) may result in inaccurate analysis.

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PROVIDER: The Hospitals of Providence Transmountain Campus

THCIC ID: 975188

No comments needed

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PROVIDER: Humble Vascular Surgical Center

THCIC ID: 975278

There were multiple claims that a a Revenue or HCPCS code that were not

recognized as acceptable codes within the claims. The codes being G2170 and 36836 that are Endovascular AVF Ellipsys creations, Peritoneal Dialysis catheter codes 49400,74190,49418,76998; Surgical codes for AVF creations, revisions, transpositions and graft placement, 36825, 36830, 36832, 36821, 36833, 36904, 37607, 36820, 35903, 35903, 36838 DRIL, 36832 Aneurysm/Excision. These codes were used in cases and were not recognized by HCPCS as a usable code. These procedures are fairly new to our facility and have no other codes to use for billing purposes.

PROVIDER: Hunt Regional Emergency Medical Center of Commerce

THCIC ID: 975525

1) Error 626, 627, 629, 725, & 729 - Not documented on claim and is true to the EHR.

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PROVIDER: Texas Health Presbyterian Hospital-Kaufman

THCIC ID: 303000

**Data Content** 

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electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

### **Diagnosis and Procedures**

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

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The data submitted matches the state's reporting requirements but may be

obtain accurate information regarding things such as complication rates.

incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's

hospitalization, sometimes significantly.

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Therefore, depending on the circumstances of the patient's admission, race and

ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Cedar Park Emergency Center

THCIC ID: 975607

missing diagnosis code

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THCIC ID: 346000
Coryell Health continues to have discrepancies in the number of outpatient
encounters provided to STAR (5425) and the number report by THCIC (4637).
=======================================
PROVIDER: Total Care-Cedar Hill
THCIC ID: 976027
We have recently become aware that our system did not pull the modifier data. We
are working on correcting this for future quarters.
PROVIDER: Azura Surgical Center Houston
THCIC ID: 975262
THCIC ID: 975262
THCIC ID: 975262  All errors have been checked
All errors have been checked
All errors have been checked  PROVIDER: Baylor Scott & White The Heart Hospital Denton
All errors have been checked
All errors have been checked  PROVIDER: Baylor Scott & White The Heart Hospital Denton

PROVIDER: Coryell Memorial Hospital

THCIC ID 208100

3rd Qtr 2022 Outpatient

Accuracy rate - 99.85%

Errors from the 3rd Quarter FER reflect the following error codes E-784.

Claims did not meet criteria for state reporting, i.e., required revenue code or

Procedure code, reported as posted.

Errors will stand "as reported".

**PROVIDER: Ascension Seton Northwest** 

THCIC ID: 797600

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files These data are submitted by the hospital as their best effort to meet statutory requirements.x8 errors on outpatient claims were unable to be corrected prior to certification. Error description #1 were Attending Practitioner missing information.

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PROVIDER: The Hospitals of Providence Memorial Campus

THCIC ID: 130000

2 cases indicating that procedure date coded incorrectly when in fact it was correct. Patients were changed from OP status to an IP status resulting in date change.

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PROVIDER: East Houston Medical Center

THCIC ID: 976067

we missed the data correction due to the load of work, will complete the next

data.

PROVIDER: CHI St Lukes Health Baylor College of Medicine Medical Center

THCIC ID: 118000

Regarding the 6 Errors for the following Error Codes of:

Error Code: E-767 Error Description: Manifest diagnosis codes may not be used

as the Principal Diagnosis Code

Error Code: E-769 Error Message: Manifest diagnosis codes may not be used as the

Reason for Visit Code

Coding is correct based on the diagnosis/codes documented on the physician order. Per CMS, we are not permitted to accept amended/late/updated orders after service has been performed and therefore the original coding cannot be

corrected. CMS References:

Medicare Learning Network (MLN) Fact Sheet ICN905364, May 2018,

Complying with Medicare Signature Requirements

Medicare Program Integrity Manual Chapter 3- Verifying Potential

Errors and Taking Corrective actions (Rev. 876, 04-12-19)

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PROVIDER: Center Emergency Department

THCIC ID: 975509

data certified with missing HCPCS code on account.

PROVIDER: Rio Grande Regional Hospital 24 Hour Emergency Care McAllen/Mission

THCIC ID: 975517

3Q2022 data contains two errors on physician 2 name match and four on patient ssn field. The cause of the error has been identified and corrected.

PROVIDER: Ascension Seton Williamson

THCIC ID: 861700

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files. These data are submitted by the hospital as their best effort to meet statutory requirements.10 errors on 8693 outpatient claims (representing only [0.16]% of claims) were unable to be corrected prior to certification. The primary resources with user permissions that can technically resolve the data errors do not have the expertise to resolve all errors; and in some cases the errors are not resolvable. Patient Country errors (2) were Country errors were due to missing information; Patient Zip Code errors (2) were Zip code errors were due to incorrect information received

PROVIDER: Warm Springs Rehab Hospital-San Antonio

THCIC ID: 844600

system 13.

Quarter 3 data contained errors corrected prior to submission as well as prior to correction deadline. After the correction deadline on 2/1/23 the same E-697, E-672, E-697 errors were again showing in the audit report provided by

PROVIDER: Paris Regional Medical Center North Campus

THCIC ID: 095003

16 errors unable to correct

- invalid state - no ID given, unable to determine

- invalid ZIP - no ID given, unable to determine

- Missing Physician Qualifier, first name, Identifier - patient LWOT no provider

information to attach

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PROVIDER: Texas Health Harris Methodist Hospital Cleburne

THCIC ID: 323000

**Data Content** 

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Administrative data may not accurately represent the clinical details of an

encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

**Diagnosis and Procedures** 

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization.

For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates.

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

# Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data.

### Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been

added to meet the THCIC requirement. Our admissions staff indicates that many

patients are very sensitive about providing race and ethnicity information.

Therefore, depending on the circumstances of the patient's admission, race and

ethnicity data may be subjectively collected. Therefore, the race and ethnicity

data may not provide an accurate representation of the patient population for a

facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data

required by the state that is not contained within the standard UB92 billing

record. In order to meet this requirement, each payer identifier must be

categorized into the appropriate standard and non-standard source of payment

value. These values might not accurately reflect the hospital payer information,

because those payers identified contractually as both 'HMO, and PPO' are

categorized as 'Commercial PPO'. Thus, any true managed care comparisons by

contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges.

It is important to note that charges are not equal to actual payments received

by the hospital or hospital cost for performing the service. Typically, actual

payments are much less than charges due to managed care-negotiated discounts and

denial of payment by insurance companies. Charges also do not reflect the actual

cost to deliver the care that each patient needs.

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PROVIDER: Baylor Scott & White Medical Center Lake Pointe

THCIC ID: 975286

Baylor Scott & White Medical Center Lake Point

THCIC ID 975286

3rd Qtr 2022 Outpatient

Accuracy rate - 99.64%

Errors from the 3rd Quarter FER reflect the following error codes E-736 and

E-760.

Procedure dates verified in hospital system, reported as posted.

Errors will stand "as reported".

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PROVIDER: CHI St Lukes Health Memorial San Augustine

THCIC ID: 072000

This is being certified by National IT and not the local market.

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PROVIDER: St Lukes Hospital at the Vintage

THCIC ID: 740000

Regarding the error for the following Error Code of:

1-Error Code: E-767 Error Description: Manifest diagnosis codes may not be

used as the Principal Diagnosis Code

Coding is correct based on the diagnosis/codes documented on the physician order. Per CMS, we are not permitted to accept amended/late/updated orders after service has been performed and therefore the original coding cannot be

corrected. CMS References:

Medicare Learning Network (MLN) Fact Sheet ICN905364, May 2018,

Complying with Medicare Signature Requirements

Medicare Program Integrity Manual Chapter 3- Verifying Potential Errors and Taking Corrective actions (Rev. 876, 04-12-19)

PROVIDER: UMC East Emergency Department

THCIC ID: 975441

In this database only one primary physician is allowed. This represents the physician at discharge in this institution. At an academic medical center such as University Medical Center of El Paso, patients are cared for by teams of physicians who rotate at varying intervals. Therefore, many patients, particularly long term patients may actually be managed by several different teams. The practice of attributing patient outcomes in the database to a single physician may result in inaccurate information.

Through performance improvement process, we review the data and strive to make changes to result in improvement.

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PROVIDER: Northwest Hills Surgical Hospital

THCIC ID: 794000

NWHSH Q4 2022 certification. No errors in data set.

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PROVIDER: Physicians Surgical Hospitals - Plum Creek

THCIC ID: 852900

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity in assignment of codes, various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be cautiously used to evaluate health care quality and compare outcomes. No errors detected on the certification report.

PROVIDER: Las Palmas Del Sol Emergency Center-West

THCIC ID: 975427

INFORMATION IS VALID

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PROVIDER: Texas Health Harris Methodist Hospital Southlake

THCIC ID: 812800

**Data Content** 

This data is administrative data, which hospitals collect for billing purposes.

Administrative data may not accurately represent the clinical details of an

encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

**Diagnosis and Procedures** 

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or

developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates.

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

# Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data.

## Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information.

Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

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PROVIDER: Life Savers Emergency Room-Shepherd

THCIC ID: 975665

Dear THCIC Support Dept,

This is with regards to the error accuracy for Q3 2022 data, currently we have an accuracy of 99%, our team confirmed that original the claim that we submitted on 11/29/2022 was uploaded with ethnicity as type 2 which is valid and correct as per our knowledge, but it looks like it was changed later. We request you to kindly over look this one error and process the Q3 data without any fines or penalties.

PROVIDER: OSD Surgery Center

THCIC ID: 972920

One Error is in regards to a Zip Code being invalid. Verified in system Zip

Code is valid.

(Removed by THCIC)

*Potential confidential information removed by THCIC.

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PROVIDER: UT Southwestern University Hospital-Zale Lipshy

THCIC ID: 653001

No Comments

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PROVIDER: Medical City Plano

THCIC ID: 214000

NO PHYSICIAN NAMED IN RECORD

PROVIDER: UT Health East Texas Quitman Hospital

THCIC ID: 975298

Error # 637 (1): System Error

PROVIDER: CHRISTUS Good Shepherd Medical Center-Longview

THCIC ID: 029000

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity in assignment of codes, various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be cautiously used to evaluate health care quality and compare outcomes.

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PROVIDER: Baylor Scott & White Hospital-Brenham

THCIC ID: 066000

Baylor Scott & White Hospital-Brenham

THCIC ID 066000

3rd Qtr 2022 Outpatient

Accuracy rate - 100%

No comments needed.

PROVIDER: Texas Health Huguley Hospital

THCIC ID: 047000

The following comments reflect concerns, errors, or limitations of discharge data for THCIC mandatory reporting requirements as of April 14, 2023. If any errors are discovered in our data after this point, we will be unable to communicate these due to THCIC rules. This data is administrative data, which hospitals collect for billing purposes, and not clinical data, from which you can make judgments about patient care.

**Submission Timing** 

To meet the State's submission deadline, approximately 30 days following the close of the calendar year quarter, we submit a snapshot of billed claims, extracted from our database. Any discharged patient encounters not billed by this cut-off date will not be included in the quarterly submission file sent in. Diagnosis and Procedures

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed which can alter the true picture of a patient's hospitalization, sometimes significantly.

Patient diagnoses and procedures for a particular hospital stay are coded by the hospital using ICD-10-CM effective 10-1-2015 and CPT. This is mandated by the federal government and all hospitals must comply.

The codes are assigned based on documentation in the patient's chart and are

used by hospitals for billing purposes. The hospital can code as many as 25 diagnoses and 25 procedures for each patient record. One limitation of using the ICD-10-CM and CPT is that there does not exist a code for every possible diagnosis and procedure due to the continued evolution of medicine; new codes are added yearly as coding manuals are updated.

There is no mechanism provided in the reporting process to factor in DNR (Do Not Resuscitate) patients. Any mortalities occurring to a DNR patient are not recognized separately; therefore, mortality ratios may be accurate for reporting standards but overstated.

Given the current certification software, due to hospital volumes, it is not feasible to perform encounter level audits and edits. To meet the state's mandates to submit hospital Outpatient visits with specific procedures, Texas Health Huguley underwent a major program conversion to the HCFA 837 EDI electronic claim format.

The quarterly data to the best of our knowledge is accurate and complete given the above.

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PROVIDER: Baylor Scott & White Hospital College Station

THCIC ID: 206100

**Baylor Scott & White Hospital College Station** 

**THCIC ID 206100** 

3rd Qtr 2022 Outpatient

Accuracy rate - 100%

No comments needed.

PROVIDER: Texas Health Harris Methodist HEB

THCIC ID: 182000

Data Content

This data is administrative data, which hospitals collect for billing purposes.

Administrative data may not accurately represent the clinical details of an

encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

**Diagnosis and Procedures** 

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the

patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay

greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data.

## Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information.

Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

### Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

#### Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges.

It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual

cost to deliver the care that each patient needs.						
PROVIDER: Medical City ER Grand Prairie						
THCIC ID: 975541						
INFORMATION IS VALID PER CODING						
PROVIDER: Baylor Scott & White Medical Center Round Rock						
THCIC ID: 852600						
Baylor Scott & White Medical Center Round Rock						
THCIC ID 852600						
3rd Qtr 2022 – Outpatient						
Accuracy rate - 99.98%						
Errors from the 3rd Quarter FER reflect the following error codes E-736 and						
E-760.						
Procedure dates verified in hospital system, reported as posted.						
PROVIDER: Baylor Scott & White Emergency Medical Center Cedar Park						
THCIC ID: 975384						
Paylor Scott & White Emergency Medical Center Codar Park						

Baylor Scott & White Emergency Medical Center Cedar Park
THCIC ID 975384

3rd Qtr 2022 Outpatient
Accuracy rate - 100%
No comments needed.
PROVIDER: Midland Memorial Hospital
THCIC ID: 452000
1 claim contains invalid zip code and state
PROVIDER: Total Care - Frisco
THCIC ID: 976054
We have recently become aware that our system did not pull the modifier data. We
are working on correcting this for future quarters.
PROVIDER: Baylor Scott & White Medical Center Austin
THCIC ID: 975789
111010 15. 575705
Baylor Scott and White Medical Center Austin
THCIC ID 975789
3rd Qtr 2022 Outpatient
Accuracy rate - 100%

No comments needed.

PROVIDER: BSA Hospital

THCIC ID: 001000

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity in assignment of codes, various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be cautiously used to evaluate health care quality and compare outcomes.

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PROVIDER: Baylor Scott & White Medical Center McKinney

THCIC ID: 971900

Baylor Scott & White Medical Center McKinney

THCIC ID 971900

3rd Qtr 2022 Outpatient

Accuracy rate - 99.98%

Errors from the 3rd Quarter FER reflect the following error codes E-672, E-736 and E-760.

Invalid Service Line Procedure Code, verified as reported in hospital system

Procedure dates verified in hospital system, reported as posted.

Errors will stand "as reported".

PROVIDER: Baylor Scott & White The Heart Hospital McKinney

THCIC ID: 975385

Baylor Scott & White The Heart Hospital McKinney

THCIC ID 975385

3rd Qtr 2022 - Outpatient

Accuracy rate - 100%

No comments needed.

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PROVIDER: Texas Health Presbyterian Hospital-Denton

THCIC ID: 820800

**Data Content** 

This data is administrative data, which hospitals collect for billing purposes.

Administrative data may not accurately represent the clinical details of an

encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

**Diagnosis and Procedures** 

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all

procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

## Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data.

# Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely collect race and ethnicity as part of the admission process, that this has been added to meet the THCIC requirement. Our admissions staff indicates that many patients are very sensitive about providing race and ethnicity information.

Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data

required by the state that is not contained within the standard UB92 billing

record. In order to meet this requirement, each payer identifier must be

categorized into the appropriate standard and non-standard source of payment

value. These values might not accurately reflect the hospital payer information,

because those payers identified contractually as both 'HMO, and PPO' are

categorized as 'Commercial PPO'. Thus, any true managed care comparisons by

contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges.

It is important to note that charges are not equal to actual payments received

by the hospital or hospital cost for performing the service. Typically, actual

payments are much less than charges due to managed care-negotiated discounts and

denial of payment by insurance companies. Charges also do not reflect the actual

cost to deliver the care that each patient needs.

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PROVIDER: Central Park Surgery Center-Austin

THCIC ID: 712100

There is no errors for the data. Certified

PROVIDER: Texas Health Huguley Surgery Center

THCIC ID: 971500

Texas Health Care Information Collection THCIC

3Q2022 Certification of Data

Your facility, THCIC Id 971500, has completed the certification of their Outpatient 3Q2022 data.

Thank you.

The following comments reflect concerns, errors, or limitations of discharge data for THCIC mandatory reporting requirements. If any errors are discovered in our data after this point, we will be unable to communicate these due to THCIC. This data is administrative data, which hospitals collect for billing purposes, and not clinical data, from which you can make judgments about patient care. Submission Timing The state provides 60 days following the close of the calendar quarter, we submit a snapshot of billed claims, extracted from our database. Any discharged patient encounters not billed by this cut-off date will not be included in the quarterly submission file sent in. Diagnosis and Procedures The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed which can alter the true picture of a patient's hospitalization, sometimes significantly. Patient diagnoses and procedures for a particular hospital stay are coded by the hospital using ICD-10-CM effective 10-1-2015 and CPT. This is mandated by the federal government and all hospitals must comply. The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code as many as 25 diagnoses and 25 procedures for each patient record. One limitation of using the ICD-10-CM and CPT is that there does not exist a code for every possible diagnosis and procedure due to the continued evolution of medicine; new codes are added yearly as coding manuals are updated. There is no mechanism provided in the reporting process to factor in DNR (Do Not Resuscitate) patients. Any mortalities occurring to a DNR patient are not recognized separately; therefore, mortality ratios may be accurate for reporting standards but overstated. Given

the current certification software, due to hospital volumes, it is not feasible to perform encounter level audits and edits. To meet the state's mandates to submit hospital Outpatient visits with specific procedures, the facility underwent a major program conversion to the HCFA 837 EDI electronic claim format. The quarterly data from Q3 2022, to the best of our knowledge, is accurate and complete given the above.

PROVIDER: Christus Good Shepherd Ambulatory Surgical Center

THCIC ID: 975275

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity in assignment of codes, various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be cautiously used to evaluate health care quality and compare outcomes.

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PROVIDER: Ascension Seton Smithville

THCIC ID: 424500

All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files. These data are

submitted by the hospital as their best effort to meet statutory requirements x20 errors on outpatient claims were unable to be corrected prior to certification. The primary resources with user permissions that can technically resolve the data errors do not have the expertise to resolve all errors; and in some cases the errors are not resolvable. Error description #1 Attending Practitioners errors were due to missing information.

PROVIDER: North Cypress Medical Center, a campus of Kingwood Medical Center

THCIC ID: 975341

Corrections made to the best of our ability at the time of certification.

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PROVIDER: Baylor Scott & White Medical Center Buda

THCIC ID: 975391

Baylor Scott & White Medical Center Buda

THCIC ID 975391

3rd Qtr 2022 Outpatient

Accuracy rate - 100%

No comments needed.

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PROVIDER: Ascension Seton Medical Center

THCIC ID: 497000

Seton Medical Center Austin has a transplant program and Neonatal Intensive Care Unit (NICU). Hospitals with transplant programs generally serve a more seriously ill patient, increasing costs and mortality rates. The NICU serves very seriously ill infants substantially increasing cost, lengths of stay and mortality rates. As a regional referral center and tertiary care hospital for cardiac and critical care services, Seton Medical Center Austin receives numerous transfers from hospitals not able to serve a more complex mix of patients. This increased patient complexity may lead to longer lengths of stay, higher costs and increased mortality. All physician license numbers and names have been validated with the Physician and the Texas State Board of Medical Examiner website as accurate but some remain unidentified in the THCIC Practitioner Reference Files. These data are submitted by the hospital as their best effort to meet statutory requirements.50 errors on 14883 outpatient claims representing only 0.003% of claims were unable to be corrected prior to certification. The primary resources with user permissions that can technically resolve the data errors do not have the expertise to resolve all errors; and in some cases the errors are not resolvable. E-627 Missing Patient Zip 1 error due to incorrect information received, E-628 Invalid Patient country 1 error due to missing information, E-637 Invalid Patient SSN 12 errors due to SSN errors were due to incomplete or inaccurate information entered

______

PROVIDER: HCA Houston Healthcare North Cypress

THCIC ID: 975321

Corrections made to the best of our ability at the time of certification.

PROVIDER: CHI St Lukes Health Memorial Lufkin

THCIC ID: 129000

This is being certified by National IT and not the local market.

PROVIDER: Christus Good Shepherd Emergency Department Kilgore

THCIC ID: 975444

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity in assignment of codes, various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be cautiously used to evaluate health care quality and compare outcomes.

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PROVIDER: Texas Health Hospital Clearfork

THCIC ID: 975167

**Data Content** 

This data is administrative data, which hospitals collect for billing purposes.

Administrative data may not accurately represent the clinical details of an

encounter.

The state requires us to submit outpatient claims for patients that receive outpatient surgical or radiological services, by quarter year, gathered from a form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

**Diagnosis and Procedures** 

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the

patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates. The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

### Length of Stay

The length of stay data element contained in the state's certification file is only three characters long. Thus, any patients discharged with a length of stay greater than 999 days will not be accurately stored within the certification database. It is rare that patients stay longer than 999 days, therefore, it is not anticipated that this limitation will affect this data.

#### Race/Ethnicity

As of the December 7, 2001, the THCIC Board indicated that they would be creating guidelines for use by hospitals. These guidelines will provide better clarity for the accurate collection of this data. Hospitals do not routinely

collect race and ethnicity as part of the admission process, that this has been

added to meet the THCIC requirement. Our admissions staff indicates that many

patients are very sensitive about providing race and ethnicity information.

Therefore, depending on the circumstances of the patient's admission, race and

ethnicity data may be subjectively collected. Therefore, the race and ethnicity

data may not provide an accurate representation of the patient population for a

facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data

required by the state that is not contained within the standard UB92 billing

record. In order to meet this requirement, each payer identifier must be

categorized into the appropriate standard and non-standard source of payment

value. These values might not accurately reflect the hospital payer information,

because those payers identified contractually as both 'HMO, and PPO' are

categorized as 'Commercial PPO'. Thus, any true managed care comparisons by

contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges.

It is important to note that charges are not equal to actual payments received

by the hospital or hospital cost for performing the service. Typically, actual

payments are much less than charges due to managed care-negotiated discounts and

denial of payment by insurance companies. Charges also do not reflect the actual

cost to deliver the care that each patient needs.

PROVIDER: GEORGETOWN FAMILY EMERGENCY CENTER

THCIC ID: 975654

Invalid Service Line Procedure Code
Reason for Visit code invalid, incorrect use of E Code
Missing Reason for Visit Code
=======================================
PROVIDER: Outpatient Surgisite
THCIC ID: 173001
Certifying with 1 Error.
PROVIDER: The Hospitals of Providence Emergency Room Edgemere
THCIC ID: 975511
No comments needed
=======================================
PROVIDER: Baylor Scott & White Medical Center Taylor
THCIC ID: 044000
Baylor Scott & White Medical Center Taylor
THCIC ID 044000
3rd Qtr 2022 – Outpatient
Accuracy rate - 100%
No comments needed.

PROVIDER: The Hospitals of Providence Sierra Campus
THCIC ID: 266000
No comments needed
=======================================
PROVIDER: Family First ER Baytown
THCIC ID: 975939
Patient did not have active insurance
PROVIDER: Total Care-Weatherford
THCIC ID: 975960
We have recently become aware that our system did not pull the modifier data. We
are working on correcting this for future quarters.
PROVIDER: HCA Houston Healthcare Northwest
THCIC ID: 229000
All errors were corrected to the best of the facility's ability.

PROVIDER: HCA Houston Healthcare West

THCIC ID: 337001

There is two questionable modifiers as errors and they are correct.

PROVIDER: Physicians Surgical Hospitals - 9th Street

THCIC ID: 852901

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity in assignment of codes, various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be cautiously used to evaluate health care quality and compare outcomes. No errors detected on the certification report.

PROVIDER: Medical Arts Hospital

THCIC ID: 341000

Due to the sheer volume of the data and with limited resources within the hospital, I cannot properly analyze the data with 100% accuracy. But at this

time. w	e will	elect t	o certif	v the	data

______

PROVIDER: Baylor Scott & White Medical Center-Grapevine

THCIC ID: 513000

Baylor Scott & White Medical Center-Grapevine

**THCIC ID 513000** 

3rd Qtr 2022 Outpatient

Accuracy rate – 99.96%

Errors from the 3rd Quarter FER reflect the following error codes E-637, E-655,

E-736, E-757 and E-760.

Invalid ssn, reported as posted.

Invalid point of origin reported as posted.

Missing first name, reported as posted.

Procedure dates verified in hospital system, reported as posted.

Errors will stand "as reported".

October 2022 - It was brought to our attention of a discrepancy that

approximately >10% claims had not been submitted to THCIC. Upon investigation,

the issue was identified and was corrected. From this date forward, the

additional claims will be included. Thanks

______

PROVIDER: Wilbarger General Hospital

THCIC ID: 084000

Certification Summary has been reviewed.

duplicates/missing claims but the file was reviewed and all corrections made

PROVIDER: Adventhealth Central Texas

THCIC ID: 397001

corrected to the best of my ability.

_______

PROVIDER: Texas Health Harris Methodist Hospital-Stephenville

THCIC ID: 256000

**Data Content** 

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form called an UB92, in a standard government format called HCFA 837 EDI electronic claim format. Then the state specifications require additional data elements to be included over and above that. Adding those additional data places programming burdens on the hospital since it is 'over and above' the actual hospital billing process. Errors can occur due to this additional programming, but the public should not conclude that billing data sent to our payers is inaccurate. These errors have been corrected to the best of our knowledge.

If a medical record is unavailable for coding the encounter is not billed and is not included in the data submission. This represents a rare event that is less than 1% of the encounter volume.

**Diagnosis and Procedures** 

Patient diagnoses and procedures for a particular outpatient hospital stay are coded by the hospital using a universal standard called the International Classification of Disease (ICD-10-CM) and Current Procedural Terminology Codes (CPT Codes). This is mandated by the federal government. The hospital complies with the guidelines for assigning these diagnosis codes; however, this is often driven by physician's subjective criteria for defining a diagnosis. For example, while one physician may diagnose a patient with anemia when the patient's blood hemoglobin level falls below 9.5, another physician may not diagnose the patient with anemia until their blood hemoglobin level is below 9.0. In both situations, a diagnosis of anemia is correctly assigned, but the criteria used by the physician to determine that diagnosis was different. An 'apples to apples' comparison cannot be made, which makes it difficult to obtain an accurate comparison of hospital or physician performance.

The codes also do not distinguish between conditions present at the time of the patient's admission to the hospital and those occurring during hospitalization. For example, if a code indicating an infection is made, it is not always possible to determine if the patient had an infection prior to admission or

developed an infection during their hospitalization. This makes it difficult to obtain accurate information regarding things such as complication rates.

The data submitted matches the state's reporting requirements but may be incomplete due to a limitation on the number of diagnoses and procedures the state allows us to include for each patient. In other words, the state's data file may not fully represent all diagnoses treated by the hospital or all procedures performed, which can alter the true picture of a patient's hospitalization, sometimes significantly.

The codes are assigned based on documentation in the patient's chart and are used by hospitals for billing purposes. The hospital can code up to 99 diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

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## Race/Ethnicity

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Therefore, depending on the circumstances of the patient's admission, race and ethnicity data may be subjectively collected. Therefore, the race and ethnicity data may not provide an accurate representation of the patient population for a facility.

Standard/Non-Standard Source of Payment

The standard and non-standard source of payment codes are an example of data required by the state that is not contained within the standard UB92 billing record. In order to meet this requirement, each payer identifier must be categorized into the appropriate standard and non-standard source of payment value. These values might not accurately reflect the hospital payer information, because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges. It is important to note that charges are not equal to actual payments received by the hospital or hospital cost for performing the service. Typically, actual payments are much less than charges due to managed care-negotiated discounts and denial of payment by insurance companies. Charges also do not reflect the actual cost to deliver the care that each patient needs.

PROVIDER: Harlingen Medical Center

THCIC ID: 788002

2022 Q3 2022 Outpatient Data

PROVIDER: Laredo Medical Center

THCIC ID: 207001

Diagnosis in Claim not coded as of claim corrections.

Physician provider name does not match Provider name in NPI Registry in some

claims.

PROVIDER: Texas Health Hospital Frisco

THCIC ID: 975783

**Data Content** 

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electronic claim format. Then the state specifications require additional data

elements to be included over and above that. Adding those additional data

places programming burdens on the hospital since it is 'over and above' the

actual hospital billing process. Errors can occur due to this additional

programming, but the public should not conclude that billing data sent to our

payers is inaccurate. These errors have been corrected to the best of our

knowledge.

If a medical record is unavailable for coding the encounter is not billed and is

not included in the data submission. This represents a rare event that is less

than 1% of the encounter volume.

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hospitalization, sometimes significantly.

diagnoses and 99 procedures for each patient record. The state is requiring us to submit ICD-10-CM / CPT data on each outpatient receiving surgical or radiological services but has limited the number of diagnoses and procedures to the first 25 diagnoses codes and the first 25 procedure codes. As a result, the data sent by us does meet state requirements but cannot reflect all the codes an individual patient's record may have been assigned.

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because those payers identified contractually as both 'HMO, and PPO' are categorized as 'Commercial PPO'. Thus, any true managed care comparisons by

contract type (HMO vs. PPO) may result in inaccurate analysis.

Cost/ Revenue Codes

The state requires that hospitals submit revenue information including charges.

It is important to note that charges are not equal to actual payments received

by the hospital or hospital cost for performing the service. Typically, actual

payments are much less than charges due to managed care-negotiated discounts and

denial of payment by insurance companies. Charges also do not reflect the actual

cost to deliver the care that each patient needs.

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PROVIDER: Medical City Alliance

THCIC ID: 974490

INFORMATION IS VALID

______

PROVIDER: North Cypress Medical Center ER - Willowbrook

THCIC ID: 975431

Corrections made to the best of our ability at the time of certification.

______

PROVIDER: Baylor St Lukes Medical Center McNair Campus

THCIC ID: 975365

Regarding the errors for the following Error Codes of:

2-Error Code: E-767 Error Description: Manifest diagnosis codes may not be

used as the Principal Diagnosis Code

2-Error Code: E-769 Error Message: Manifest diagnosis codes may not be used as

the Reason for Visit Code

Coding is correct based on the diagnosis/codes documented on the physician

order. Per CMS, we are not permitted to accept amended/late/updated orders after

service has been performed and therefore the original coding cannot be

corrected. CMS References:

Medicare Learning Network (MLN) Fact Sheet ICN905364, May 2018,

Complying with Medicare Signature Requirements

- Medicare Program Integrity Manual Chapter 3- Verifying Potential

Errors and Taking Corrective actions (Rev. 876, 04-12-19)

______

PROVIDER: Baylor Scott & White Medical Center Centennial

THCIC ID: 975285

Baylor Scott & White Medical Center Centennial

THCIC ID 975285

3rd Qtr 2022 Outpatient

Accuracy rate - 100%

No comments needed.

______

PROVIDER: Brushy Creek Family Hospital

missing zip
invalid pt country code
missing e code with e code qualifiers
PROVIDER: Resolute Baptist Hospital
THCIC ID: 973850
99% accuracy. errors were only for missing demographic information .
PROVIDER: Baylor Scott & White Emergency Center - Wylie
THCIC ID: 975576
Baylor Scott & White Emergency Center – Wylie
THCIC ID: 975576
3rd Qtr 2022 – Outpatient
Accuracy rate - 100%
No comments needed.
PROVIDER: CHI St Lukes Health - Memorial Livingston

THCIC ID: 466000

THCIC ID: 975417

This is being certified by National IT and not the local market.

PROVIDER: Physicians Premier Emergency Room Staples

THCIC ID: 975616

This data is submitted in an effort to meet statutory requirements. Conclusions drawn could be erroneous due to communication difficulties in reporting complete data caused by reporting constraints, subjectivity in assignment of codes, various system mapping and normal clerical error. Data submission deadlines prevent inclusion of all applicable cases therefore this represents administrative claims data at the time of preset deadlines. Diagnostic and procedural data may be incomplete due to data field limitations. Data should be

cautiously used to evaluate health care quality and compare outcomes.

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PROVIDER: Huebner Ambulatory Surgery Center

THCIC ID: 975211

certifying without comments.

______

PROVIDER: Total Care Garland

THCIC ID: 976074

We have recently become aware that our system did not pull the modifier data. We

re working on correcting this for future quarters.				
PROVIDER: North Cypress Emergency Room-Town Lake Campus				
THCIC ID: 975430				
Corrections made to the best of our ability at the time of certification.				
PROVIDER: Hunt Regional Emergency Medical Center at Quinlan				
THCIC ID: 975563				
1) Error 626, 627, 629, 725 and 729 - Not documented on claim and is true to the EHR.				
2) Error 784 - HCPCS codes not populating as these are not chargeable items, so not claim was dropped.				
PROVIDER: Medical City ER White Settlement				
THCIC ID: 975538				
NFORMATION IS VALID				

PROVIDER: Texas Surgical Center

THCIC ID: 800100
certifying with known errors; two errors in SSN and two errors related to gender inconsistent to diagnosis.
=======================================
PROVIDER: Hunt Regional Medical Center Greenville
THCIC ID: 085000
1) Error 618 - the procedure data for the patient being 3 days before the
admission date is true to the EHR.
2) Error 784 - HCPCS codes not populating as these are not chargeable items, so
no claim was dropped.
=======================================
PROVIDER: Dallas Medical Center
THCIC ID: 449000
Certify 3Q 2022 outpt

______

PROVIDER: Baylor Scott & White Emergency Center - Forney

THCIC ID: 975537

Baylor Scott & White Medical Center- Forney

THCIC ID 975537

	3rd	Qtr	2022	Out	patien ¹	t
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Accuracy rate - 100%

No comments needed.

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PROVIDER: Martin County Hospital District

THCIC ID: 388000

This data is correct to the best of my knowledge as of this date of certification. I had trouble with one correction and never could get it fixed.

It was the control number which is the account number on our side. The charges were correct.