



**TEXAS**

Health and Human Services

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Texas Department of State  
Health Services

# **2019 Annual Report**

## **Promotora or Community Health Worker Training and Certification Program**

**April 2020**

Prepared by DSHS Promotora  
or Community Health Worker Training  
and Certification Program

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## Executive Summary

This annual report presents data related to Community Health Worker (CHW) and CHW Instructor (CHWI) certification, renewal rates, and trends, as well as a description of initial certification and continuing education courses for CHWs and CHWIs. This report also provides information on CHW and CHWI demographic characteristics, the location of certified CHWs and training programs in Texas, and program outcomes.

In 2019, the Department of State Health Services' (DSHS) Promotora or Community Health Worker Training and Certification Program (CHW Program) participated in the following activities:

- Launched an agency educational video on the roles of CHWs as an essential asset in Texas public health. This video can be viewed at [youtube.com/watch?v=hfpGKmA1aNE](https://youtube.com/watch?v=hfpGKmA1aNE).
- Conducted a four-year review and adoption of [25 Texas Administrative Code, Rules 146.1-146.8](#) (August 2019), providing the guidelines for operating the CHW Program as required by [Government Code, Section 2001.039](#).
- Held a statewide CHW conference in partnership with the DSHS Office of Border Public Health on August 22 and August 23, 2019, in Austin, Texas.
- Participated in the review process to fill vacancies in the Promotora or Community Health Worker Training and Certification Advisory Committee.
- Automated the online applications for CHWs and CHWIs to streamline the application process.
- Released the Geographic Information System online map of training locations for certification and continuing education courses for CHWs and CHWIs. This can be viewed at [dshs.texas.gov/chw/CHW-InstructorTraining.aspx](https://dshs.texas.gov/chw/CHW-InstructorTraining.aspx).

In 2020, the CHW Program plans to participate in the following activities:

- Automate the online application for DSHS-approved training programs for CHWs and CHWIs.
- Conduct the 2020 Statewide Online Survey of Employers of CHWs to gather data on employment of CHWs, CHW core activities in community-based and clinical settings, priority populations served, sustainability of CHW programs,

cost effectiveness, supervision, CHW training needs, and CHW workforce development.

- Develop guidelines for creating quality CHW and CHWI continuing education curricula.

As of December 31, 2019, there were 3,955 certified CHWs in Texas. This is a decrease of less than 1 percent compared to 3,957 certified CHWs at the end of 2018 and an overall increase of 27 percent over the past 5 years. A total of 982 CHWs did not renew their certification in 2019, a decrease from 1,113 in 2018. In 2019, there were a total of 282 certified CHWIs, including 55 newly certified CHWIs. This is an increase from the 39 newly certified CHWIs in 2018. The number of CHWIs who did not renew their certification decreased from 82 in 2018 to 56 in 2019.

DSHS-approved CHW certification training programs graduated 647 individuals in 2019.

DSHS-approved training programs provided 290 continuing education opportunities for CHWs, offering over 845 DSHS-certified contact hours to 10,695 participants. Training programs also provided 51 continuing education opportunities for CHWIs both in-person and via distance learning.

The CHW Program supports the Promotora or Community Health Worker Training and Certification Advisory Committee as mandated by [Health and Safety Code, Chapter 48](#).

The CHW Program helps to increase awareness of CHW roles in Texas and the positive impact CHWs have on creating healthier communities. The CHW Program expects the number of certified CHWs to continue to grow as CHWs are increasingly integrated in health and social service systems across the state.

# 1. Introduction

In 2001, Texas was the first state to implement statewide training and credentialing standards for promotores or community health workers (CHWs). As mandated by [Health and Safety Code, Chapter 48](#), The Department of State Health Services (DSHS) established the Promotor(a) or Community Health Worker Training and Certification Program (CHW Program). More information on the CHW Program can be found at [dshs.texas.gov/chw.aspx](https://dshs.texas.gov/chw.aspx).

The CHW Program operates and oversees the development and implementation of statewide training and certification standards, guidelines, and requirements for individuals who are certified as CHWs, community health worker instructors (CHWIs), and CHW training programs.

This report will evaluate the CHW Program certification and renewal rates and trends, as well as initial certification and continuing education courses for CHWs and CHWIs. This report also tracks data on CHW and CHWI demographic characteristics and the location of certified CHWs and training programs in Texas.

## 2. Background

Community Health Workers (CHWs), also known as Promotores de Salud, are individuals who serve as liaisons and cultural mediators between health care and social services and the communities they serve. CHWs are members of the community and have a deep understanding of the ethnicity, language, socio-economic status, and life experiences of the community members. CHWs assist people with access to needed services and build individual, community, and system capacity by increasing health knowledge and self-sufficiency through various activities. CHWs demonstrate skills in the following eight core competencies: communication, interpersonal skills, service coordination, capacity building, advocacy, teaching, organizational skills, and knowledge base in specific health issues.

[House Bill 1864, 76th Legislature, Regular Session, 1999](#), directed the Department of State Health Services (DSHS) to establish a temporary committee to study issues related to the development of outreach and education programs for CHWs, making Texas the first state to pass legislation towards creating a statewide CHW training and certification program.

As a result of [Senate Bill 1051, 77th Legislature, Regular Session, 2001](#), DSHS established the CHW Program in May 2001. Senate Bill 1051 directed DSHS to develop the program to enhance the development and implementation of statewide training and certification standards.

The CHW Program is overseen by the Health Promotion and Chronic Disease Prevention (HPCDPS) Section in the Division for Community Health Improvement at DSHS. The CHW Program is supported by Title V Maternal and Child Health Block Grant funding to the state. There are currently six full time employees who support the functions of the program.

CHW certification is based on completing a Texas DSHS core competency certification course or through verified CHW experience of at least 1,000 hours in the last 3 years. All certified CHWs must show that they have mastered the eight CHW core competencies.

The CHW Program also oversees certification for CHWIs and training programs. Training programs including community colleges, other academic institutions, Area Health Education Centers, Federally Qualified Health Centers, a CHW network, and

community-based organizations that train CHWs, and CHWIs. Another function of the CHW Program is reviewing and approving all certification, training, and certified continuing education in-person or distance learning courses and curricula for CHWs and CHWIs.

As required by [Government Code, Section 2001.039](#), DSHS reviews the rules governing the administration of the CHW Program ([25 Texas Administrative Code, Rules 146.1-146.8](#)) every four years. The administrative rules provide the guidelines for operating the training and certification program for CHWs, CHWIs, and training programs. The most recently adopted rules were implemented in September 2019. Key revisions of the CHW certification standards include CHW certification eligibility at 16 years old and requiring experience used for certification to have occurred in the previous 3 years.

DSHS is committed to enhancing training and professional development of CHWs and supporting CHW services across Texas. Dr. John Hellerstedt, Commissioner of DSHS, acknowledged CHWs and promotores as an instrumental workforce in public health in a video developed by DSHS (this video can be viewed at [youtube.com/watch?v=hfpGKmA1aNE](https://www.youtube.com/watch?v=hfpGKmA1aNE).) CHWs are essential in bringing positive health outcomes, changing health behaviors and encouraging healthy lifestyles in Texas communities.

## 3. Program Milestones and Outcomes

The CHW Program was established by DSHS to operate a program designed to train and educate persons who act as CHWs. This section presents information on the following key statistics regarding the volume of initial and renewal applications, continuing education courses certified by the CHW Program, and continued growth of the CHW infrastructure in Texas:

- The number of DSHS certified CHWs in the state;
- The number of DSHS certified CHWIs;
- The number of certification renewals;
- The number of DSHS certified training programs; and,
- Certified continuing education.

### DSHS-Certified Community Health Workers

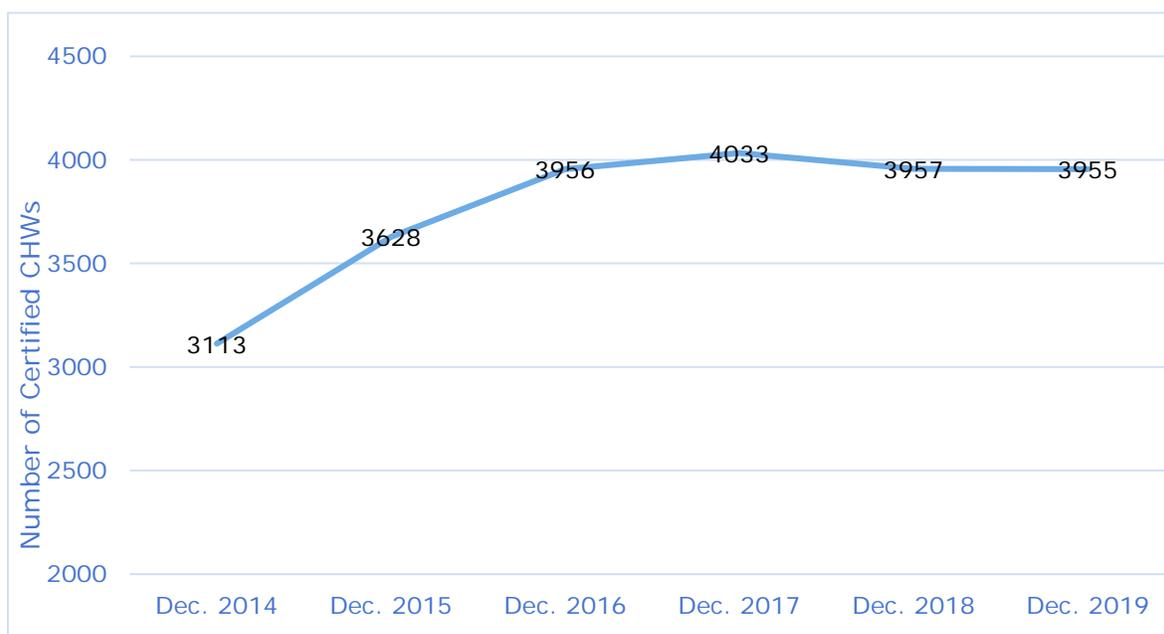
CHWs are eligible to be certified in Texas by completing a DSHS-certified training course of at least 160 hours or based on experience through verification of at least 1,000 hours of community health work experience demonstrating mastery in the 8 core competencies in the most recent 3 years.

The CHW Program approves applications for initial CHW certification based on training or experience. The CHW application data is entered and collected into the DSHS Regulatory Automated Services (RAS) Portal and Versa Regulatory (VR) database. This is an internal database for processing of applications and running reports on the number of CHWs certified by DSHS each year.

The number of DSHS-certified CHWs in Texas remains consistent. As of December 31, 2019, there were, 3,955 certified CHWs, which is a decrease of less than 1 percent compared to 3,957 certified CHWs at the end of 2018 ([Figure 1](#)) and an increase of 21 percent over the past 5 years.

A total of 898 new CHWs were certified in 2019. Of these, 473 (53 percent) were certified through training - an increase from 47 percent in 2018. The remaining 425 (47 percent) were certified based on experience - a decrease of 1 percent compared to 2018 when 904 CHWs received their initial certification.

**Figure 1. Number of Certified CHWs, 2014-2019<sup>i</sup>**



<sup>i</sup> Source: DSHS RAS Portal and VR Database

### **Community Health Worker Certification Training Graduates**

CHW certification training programs graduated 647 individuals in 2019. The number of graduates increased significantly compared to 2018 when 531 individuals graduated from a DSHS-approved CHW certification training program. See [Appendix A](#) for information about the number of certification training courses and graduates by county.<sup>1</sup>

## **DSHS-Certified Community Health Worker Instructors**

CHW Instructors (CHWIs) can be certified in Texas by completing a DSHS-certified instructor training course of at least 160 hours or based on experience through verification of at least 1,000 hours of providing training to CHWs or other health care professionals and paraprofessionals in the most recent 3 years.

<sup>1</sup> Some graduates from DSHS-approved training programs did not apply for certification, therefore, the number of graduates is not the same as the number that applied for certification based on training.

## **Community Health Worker Instructors Newly Certified in 2019**

As of December 31, 2019, there were 282 certified CHWIs as compared to 260 at the end of 2018. There was a total of 55 newly certified CHWIs in 2019 - an increase from the 39 newly certified Instructors in 2018. Of the newly certified CHWIs, 33 (approximately 60 percent) were certified based on experience and 22 (40 percent) were certified based on completion of training.

The percentage of CHWIs newly certified based on completion of training reflects an increase from the percentage certified in 2018 when 28 percent of CHWIs were certified based on training.

## **Community Health Worker Instructor Certification Training Graduates**

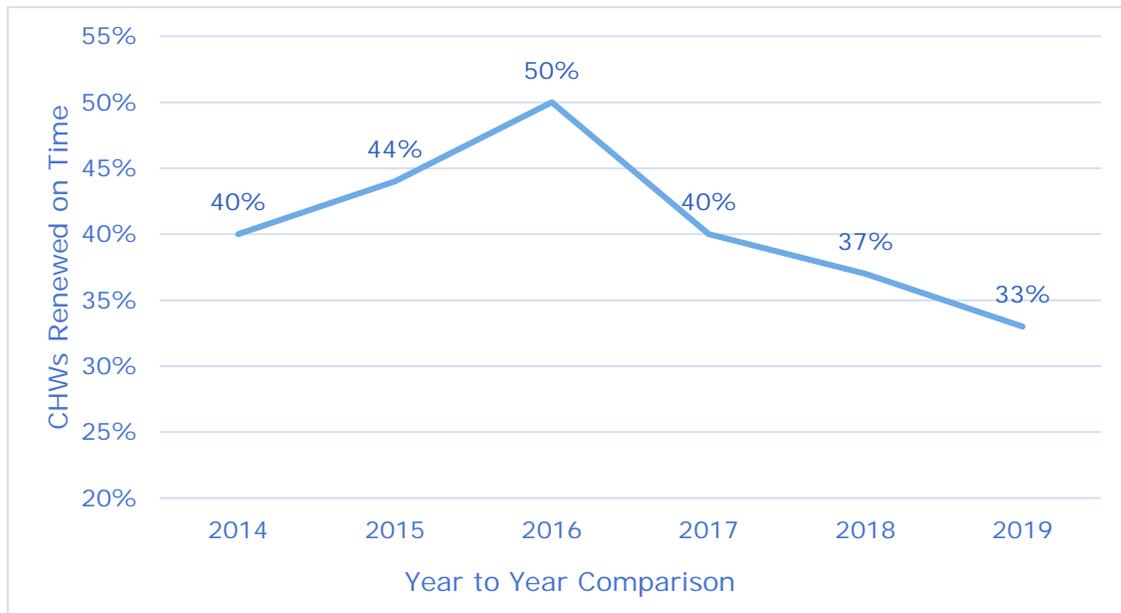
In 2019, there were 15 graduates of DSHS-approved CHWI certification training programs. This is a slight increase from the 13 graduates from DSHS-approved instructor certification training programs in 2018.

## **CHW and Instructor Certification Renewals and Expirations**

CHWs must complete at least 20 hours of continuing education every 2 years to renew their certificates, including at least 10 DSHS-certified contact hours. CHWs may renew a certificate that has been expired for less than one year by submitting a renewal application documenting the completion of the required continuing education. The percentage of CHWs renewing their DSHS certifications decreased from 37 percent in 2018 to 33 percent in 2019 ([Figure 2](#)).

A total of 982 CHW certifications expired in 2019 - a decrease from 2018 when 1,113 certifications expired. The majority of certifications that expired in 2019 were for CHWs initially certified in 2017 (49 percent). Of those expired in 2019, 49 percent of individuals were certified as CHWs based on experience, while 51 percent of expired certifications were initially certified based on completion of training programs.

**Figure 2. CHW Renewal Rates, 2014-2019<sup>i</sup>**



<sup>i</sup> Source: DSHS RAS Portal and VR Database

There is a pattern in the number of expired certifications in 2019 when comparing CHWs based on language preference ([Table 1](#)). Expired CHW certification initially based on training where Spanish was the preferred language had a higher percentage (84 percent) than those with English as a preferred language (45 percent). Expired CHW certifications initially certified based on experience were higher for those with English as the preferred language (55 percent) than those with Spanish as a preferred language (25 percent).

**Table 1. 2019 Expired CHW Certifications by Preferred Language<sup>i</sup>**

| <b>CHW Certification</b> | <b>Spanish</b> | <b>Spanish Percentage</b> | <b>English</b> | <b>English Percentage</b> |
|--------------------------|----------------|---------------------------|----------------|---------------------------|
| Experience               | 25             | 16                        | 452            | 55                        |
| Training                 | 130            | 84                        | 375            | 45                        |
| <b>Total</b>             | <b>155</b>     | <b>100</b>                | <b>827</b>     | <b>100</b>                |

<sup>i</sup> Source: DSHS RAS Portal and VR Database

### **Community Health Worker Instructor Renewals and Expired Certificates**

A CHWI may renew a license if a renewal application is submitted within one year of the expiration date and documents the completion of the required continuing education.

In 2019, 54 percent of CHWIs renewed their certification compared to 55 percent in 2018. CHWIs who were first certified in 2017 comprised 45 percent of those who allowed their certification to expire in 2019. There were 56 certified CHWIs who did not renew their instructor certifications in 2019, compared to 82 in 2018.

## **DSHS-Certified Training Programs**

Organizations approved to provide training for CHWs and CHWIs include community colleges, other academic centers such as health science centers, Area Health Education Centers, Federally Qualified Health Centers, regional CHW associations, and community-based programs.

CHWs residing in rural areas may be unable to attend on-site training located in urban areas. Some training programs provide training in areas other than their primary locations to address this. Additionally, several training programs have implemented training through distance learning to increase access for CHWs in all parts of the state.

Training programs have expanded the availability of certification training courses and continuing education opportunities for CHWs and CHWIs. As of December 31, 2019, there were 41 DSHS certified training programs in Texas.

Of these training programs, 29 provided both certification training courses and continuing education for CHWs. An additional 12 training programs provided only continuing education for CHWs, and 5 provided both certification training courses and continuing education for CHWIs.

[Texas Health Steps](#) offers free online modules for healthcare providers, including CHWs and CHWIs.<sup>2</sup> These courses offer updated clinical, regulatory, and best practice guidelines for a range of topics including preventive health, oral health, mental health, and case management.

In 2019, the Alzheimer’s Association Houston & Southeast Texas was approved to provide continuing education for CHWs. The University of North Texas Health Science Center was approved to provide continuing education for both CHWs and CHWIs. The University of Houston Honors College was approved to provide certification training courses and continuing education to CHWs. The University of Houston Honors College was also approved to provide continuing education to CHWIs.

The CHW Program in partnership with the DSHS Office of Border Public Health Program funded and hosted a statewide CHW conference on August 22 and August 23, 2019, in Austin, Texas. Approximately 170 certified CHWs and CHWIs from across Texas attended the conference. DSHS-certified continuing education breakout sessions for CHWs and CHWIs were provided at this conference, including human trafficking, diabetes and hypertension, trauma informed care, domestic violence, children with special health care needs, adolescent health, and social determinants of health.

### **Opportunities for Certified Continuing Education**

In 2019, DSHS-approved training programs provided 290 continuing education opportunities for CHWs, offering over 845 DSHS-certified contact hours in the form of face-to-face events and distance learning continuing education. [Appendix B](#)

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<sup>2</sup> In Texas, the Medicaid Early and Periodic Screening, Diagnosis, and Treatment service (EPSDT) is known as Texas Health Steps, which includes the preventive care components, or Early and Periodic Screening, of the total EPSDT service.

provides a breakdown of providers and continuing education hours provided. Training occurred in 17 counties and through distance learning. Over 10,000 participants attended continuing education in 2019. Not all participants attending continuing education events were certified CHWs.

DSHS-approved training programs provided 51 continuing education opportunities for CHWIs in 2019, offering 168 DSHS-certified CHWI contact hours.

Both distance learning and on-site opportunities were available for instructor continuing education. See [Appendix C](#) for additional information about certified continuing education for CHWIs provided in 2019.

## **Community Mapping**

### **Location of DSHS-Certified Community Health Workers**

As of December 31, 2019, Texas had 3,955 certified CHWs in 140 counties (by county of residence). Harris County has the most certified CHWs with 909 and Bexar County has the second largest number of certified CHWs with 388.

See [Appendix D](#) for a map of counties with certified CHWs.

### **Certified Community Health Worker Demographics**

Approximately 89 percent of Texas certified CHWs are women and 11 percent are men. Certified CHWs in Texas are racially and ethnically diverse. See [Table 2](#) below for a breakdown of CHW demographics by ethnicity and gender.

**Table 2. Ethnicity Breakdown for Certified CHWs, By Gender<sup>i</sup>**

| <b>Ethnicity</b> | <b>Percentage</b> | <b>Male</b> | <b>Female</b> | <b>Total</b> |
|------------------|-------------------|-------------|---------------|--------------|
| Hispanic         | 65                | 259         | 2,312         | 2,571        |
| Black            | 21                | 104         | 746           | 850          |
| White            | 10                | 48          | 348           | 396          |
| Asian            | 2                 | 13          | 85            | 98           |
| Native American  | (<1)              | 3           | 13            | 16           |
| Other            | 1                 | 4           | 20            | 24           |
| <b>Total</b>     |                   | 431         | 3,524         | 3,955        |

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<sup>i</sup> Source: DSHSRAS Portal and VR Database

### **DSHS-Certified Instructors Location and Demographics**

As of December 31, 2019, Texas had 282 certified CHWIs in 45 counties (based on county of residence). Approximately 89 percent of Texas CHW Is are women and 11 percent are men. Certified CHWIs in Texas are also racially and ethnically diverse: Hispanic, 59 percent; White – 19 percent; Black, 18 percent; Asian, 2 percent; Other, one percent; and Native American, less than one percent.

### **DSHS-Certified Training Programs**

By the end of 2019, there were 41 CHW and CHWI training programs in 18 counties across the state. See [Map of Counties with CHW Training Programs](#) for a map of counties with a CHW training program.

## 4. Conclusion

The number of certified Community Health Workers (CHWs) in Texas remains steady as awareness and utilization of the CHW workforce grows. The Promotor(a) or Community Health Worker Training and Certification Program continues to dedicate time and effort to creating awareness of the CHW workforce to the public and employers. The committee members act as a voice for the CHW communities they represent.

## **List of Acronyms**

| <b>Acronym</b> | <b>Full Name</b>                     |
|----------------|--------------------------------------|
| CHW            | Community Health Worker              |
| CHWI           | Community Health Worker Instructor   |
| DSHS           | Department of State Health Services  |
| HHSC           | Health and Human Services Commission |
| RAS            | Regulatory Automated Services        |
| VR             | Versa Regulatory                     |

## Appendix A. CHW Certification Training<sup>i</sup>

| Health Service Region | County      | Name of Training Program                                  | Graduates |
|-----------------------|-------------|---|-----------|
| 1                     | Lubbock     | Texas Tech Health Sciences Center – School of Nursing     | 14        |
| 2/3                   | Dallas      | Baylor Scott & White Health and Wellness Center           | 40        |
| 2/3                   | Tarrant     | Community Health Training Institute, Inc.                 | 2         |
| 4/5N                  | Gregg       | LW School of Pharmacy                                     | 3         |
| 4/5N                  | Nacogdoches | Texas Area Health Education Center East – Piney Woods     | 10        |
| 4/5N                  | Smith       | University of Texas Health Science Center at Tyler        | 29        |
| 6/5S                  | Harris      | Día de la Mujer Latina, Inc.                              | 135       |
| 6/5S                  | Harris      | Houston Community College                                 | 13        |
| 6/5S                  | Harris      | Texas Area Health Education Center East – Coastal         | 18        |
| 6/5S                  | Harris      | Texas Area Health Education Center East – Greater Houston | 4         |
| 6/5S                  | Harris      | University of Houston Honors College CHW Program          | 110       |
| 6/5S                  | Harris      | University of Texas School of Public Health, Houston      | 13        |
| 7                     | Travis      | El Buen Samaritano  | 7         |
| 7                     | Travis      | PromoSalud  | 6         |
| 7                     | Travis      | Texas Area Health Education Center - Capital              | 11        |
| 8                     | Bexar       | Northwest Vista College                                   | 52        |
| 8                     | Bexar       | Texas A&M University Colonias Program                     | 25        |
| 8                     | Bexar       | Texas Area Health Education Center South - Coastal        | 1         |

| Health Service Region | County          | Name of Training Program   | Graduates |
|-----------------------|-----------------|--|-----------|
| 9/10                  | <b>El Paso</b>  | Familias Triunfadoras  | 26        |
| 9/10                  | <b>El Paso</b>  | Texas A&M University Colonias Program  | 8         |
| 11                    | <b>Hidalgo</b>  | South Texas College  | 13        |
| 11                    | <b>Hidalgo</b>  | Texas A&M University Colonias Program  | 18        |
| 11                    | <b>Hidalgo</b>  | Texas Area Health Education Center South Coastal   | 5         |
| 11                    | <b>Maverick</b> | Texas Area Health Education Center South Coastal   | 3         |
| 11                    | <b>Nueces</b>   | Texas Area Health Education Center South Coastal   | 6         |
| 11                    | <b>Webb</b>     | Gateway Community Health Center  | 5         |
| Distance Learning     | Not Applicable  | Center for Community Health Development, National CHW Training Center, Texas A&M School of Public Health | 20        |
| Distance Learning     | Not Applicable  | West Texas Area Health Education Center  | 50        |

**Total CHW Graduates: 647**

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<sup>i</sup> Source: DSHS Share Point Site, CHW Training Site

## Appendix B. Certified Continuing Education for CHWs<sup>i</sup>

| Health Service Region | County         | Name of Training Program                              | # of CEU classes offered | # of CEU contact hours | # of participants |
|-----------------------|----------------|---|--------------------------|------------------------|-------------------|
| 1                     | <b>Lubbock</b> | Baylor Scott & White Health and Wellness Center       | 1                        | 6                      | 14                |
| 1                     | <b>Lubbock</b> | DSHS Health Service Region 1                          | 2                        | 6                      | 59                |
| 1                     | <b>Lubbock</b> | Texas Tech Health Sciences Center – School of Nursing | 8                        | 23                     | 188               |
| 1                     | <b>Lubbock</b> | West Texas Area Health Education Center               | 1                        | 3.5                    | 21                |
| 1                     | <b>Potter</b>  | DSHS Health Service Region 1                          | 1                        | 4.5                    | 5                 |
| 1                     | <b>Potter</b>  | West Texas Area Health Education Center               | 1                        | 4.5                    | 6                 |
| 2/3.                  | <b>Collin</b>  | Día de la Mujer Latina, Inc.                          | 1                        | 1.5                    | 4                 |
| 2/3                   | <b>Dallas</b>  | Baylor Scott & White Health and Wellness Center       | 5                        | 15                     | 76                |
| 2/3                   | <b>Dallas</b>  | Día de la Mujer Latina, Inc.                          | 3                        | 15                     | 11                |
| 2/3                   | <b>Dallas</b>  | Texas Area Health Education Center East – Coastal     | 1                        | 4                      | 24                |
| 2/3                   | <b>Dallas</b>  | Texas Area Health Education Center East – DFW         | 1                        | 5                      | 35                |
| 2/3                   | <b>Tarrant</b> | Community Health Worker Training Institute, Inc.      | 1                        | 4                      | 9                 |
| 2/3                   | <b>Tarrant</b> | Día de la Mujer Latina, Inc.                          | 5                        | 75                     | 45                |
| 2/3                   | <b>Tarrant</b> | Texas Area Health Education Center East DFW           | 1                        | 1                      | 12                |
| 2/3                   | <b>Tarrant</b> | University of Texas Health Science Center at Tyler    | 4                        | 4                      | 79                |

| Health Service Region | County           | Name of Training Program                                  | # of CEU classes offered | # of CEU contact hours | # of participants |
|-----------------------|------------------|---|--------------------------|------------------------|-------------------|
| 2/3<br>2/3            | <b>Tarrant</b>   | University of Texas School of Public Health, Houston      | 2                        | 2                      | 43                |
| 2/3                   | <b>Tarrant</b>   | West Texas Area Health Education Center                   | 1                        | 1                      | 13                |
| 4/5N                  | <b>Smith</b>     | Texas Area Health Education Center East – Coastal         | 2                        | 2                      | 49                |
| 4/5N                  | <b>Smith</b>     | University of Texas Health Science Center at Tyler        | 5                        | 5                      | 115               |
| 4/5N                  | <b>Smith</b>     | West Texas Area Health Education Center                   | 1                        | 1                      | 85                |
| 6/5S                  | <b>Galveston</b> | Texas Area Health Education Center East – Coastal         | 1                        | 1                      | 20                |
| 6/5S                  | <b>Harris</b>    | Día de la Mujer Latina, Inc.                              | 11                       | 43                     | 192               |
| 6/5S                  | <b>Harris</b>    | Texas Area Health Education Center East – Coastal         | 9                        | 21                     | 180               |
| 6/5S                  | <b>Harris</b>    | Texas Area Health Education Center East – Greater Houston | 3                        | 19                     | 74                |
| 6/5S                  | <b>Harris</b>    | University of Houston Honors College CHW Program          | 7                        | 20                     | 149               |
| 6/5S                  | <b>Harris</b>    | University of Texas School of Public Health, Houston      | 4                        | 18                     | 88                |
| 7                     | <b>McLennan</b>  | Texas Area Health Education Center East – Coastal         | 3                        | 6                      | 130               |
| 7                     | <b>McLennan</b>  | West Texas Area Health Education Center                   | 3                        | 3                      | 174               |
| 7                     | <b>Travis</b>    | Día de la Mujer Latina, Inc.                              | 1                        | 2                      | 92                |
| 7                     | <b>Travis</b>    | DSHS Office of Border Public Health                       | 10                       | 10                     | 160               |

| Health Service Region | County         | Name of Training Program                           | # of CEU classes offered | # of CEU contact hours | # of participants |
|-----------------------|----------------|--|--------------------------|------------------------|-------------------|
| 8                     | <b>Bexar</b>   | Northwest Vista College                            | 4                        | 14                     | 149               |
| 8                     | <b>Bexar</b>   | Texas Area Health Education Center South – Coastal | 3                        | 6                      | 59                |
| 9/10                  | <b>Ector</b>   | West Texas Area Health Education Center            | 1                        | 3                      | 4                 |
| 9/10                  | <b>El Paso</b> | A.Y.U.D.A.   | 1                        | 2                      | 92                |
| 9/10                  | <b>El Paso</b> | Baylor Scott & White Health and Wellness Center    | 1                        | 6                      | 31                |
| 9/10                  | <b>El Paso</b> | DSHS Office of Border Public Health (OBPH)         | 1                        | 14                     | 16                |
| 9/10                  | <b>El Paso</b> | Familias Triunfadoras, Inc.                        | 7                        | 10                     | 117               |
| 9/10                  | <b>El Paso</b> | West Texas Area Health Education Center            | 1                        | 4.5                    | 46                |
| 11                    | <b>Cameron</b> | Gateway Community Health Center                    | 5                        | 44                     | 55                |
| 11                    | <b>Cameron</b> | Proyecto Juan Diego                                | 1                        | 24                     | 64                |
| 11                    | <b>Cameron</b> | South Texas Promotora Association, Inc.            | 10                       | 12                     | 187               |
| 11                    | <b>Cameron</b> | South Texas Promotora Association, Inc.            | 1                        | 3                      | 49                |
| 11                    | <b>Cameron</b> | Texas A&M University Colonias Program              | 2                        | 4                      | 70                |
| 11                    | <b>Cameron</b> | Texas Area Health Education Center South – Coastal | 1                        | 3                      | 38                |
| 11                    | <b>Hidalgo</b> | Baylor Scott & White Health and Wellness Center    | 1                        | 6                      | 13                |
| 11                    | <b>Hidalgo</b> | DSHS OBPH  | 2                        | 11                     | 44                |

| Health Service Region | County         | Name of Training Program   | # of CEU classes offered | # of CEU contact hours | # of participants |
|-----------------------|----------------|--|--------------------------|------------------------|-------------------|
| 11                    | <b>Hidalgo</b> | Gateway Community Health Center  | 1                        | 8                      | 15                |
| 11                    | <b>Hidalgo</b> | South Texas Promotora Association, Inc.  | 1                        | 3                      | 80                |
| 11                    | <b>Hidalgo</b> | Texas A&M University Colonias Program  | 37                       | 94                     | 461               |
| 11                    | <b>Hidalgo</b> | Texas Area Health Education Center South – Coastal   | 2                        | 4                      | 42                |
| 11                    | <b>Nueces</b>  | Texas Area Health Education Center South – Coastal   | 2                        | 3                      | 33                |
| 11                    | <b>Webb</b>    | Baylor Scott & White Health and Wellness Center  | 1                        | 6                      | 17                |
| 11                    | <b>Webb</b>    | DSHS Health Service Region 1   | 1                        | 8                      | 21                |
| 11                    | <b>Webb</b>    | DSHS Office of Border Public Health  | 2                        | 9                      | 91                |
| 11                    | <b>Webb</b>    | Gateway Community Health Center  | 3                        | 23                     | 109               |
| Distance Learning     | Not Applicable | Cardea Services  | 11                       | 13                     | 2657              |
| Distance Learning     | Not Applicable | Center for Community Health Development, National CHW Training Center, Texas A&M School of Public Health | 10                       | 44                     | 382               |
| Distance Learning     | Not Applicable | Texas A&M School of Public Health, Office of Special Programs  | 15                       | 38                     | 1086              |
| Distance Learning     | Not Applicable | Texas Area Health Education Center South – Coastal   | 14                       | 21.5                   | 619               |
| Distance Learning     | Not Applicable | Texas Health Steps   | 30                       | 41                     | 1071              |

| Health Service Region | County         | Name of Training Program                             | # of CEU classes offered | # of CEU contact hours | # of participants |
|-----------------------|----------------|--|--------------------------|------------------------|-------------------|
| Distance Learning     | Not Applicable | University of Texas School of Public Health, Houston | 10                       | 14                     | 589               |
| Distance Learning     | Not Applicable | West Texas Area Health Education Center              | 9                        | 23                     | 236               |

**TOTALS: Classes – 290, Contact Hours – 845, Participants – 10,695**

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<sup>i</sup> Source: DSHS Share Point Site, CHW Training Site

## Appendix C. Certified Continuing Education for Instructors<sup>i</sup>

| Health Service Region | County   | Name of Training Program                           | # of CEU classes offered | # of CEU contact hours | # of participants |
|-----------------------|----------|--|--------------------------|------------------------|-------------------|
| 1                     | Lubbock  | Baylor Scott & White Health and Wellness Center    | 1                        | 6                      | 2                 |
| 2/3                   | Dallas   | Baylor Scott & White Health and Wellness Center    | 1                        | 3                      | 1                 |
| 2/3                   | Dallas   | Texas Area Health Education Center East – Coastal  | 1                        | 4                      | 3                 |
| 2/3                   | Tarrant  | University of Texas Health Science Center at Tyler | 1                        | 1                      | 6                 |
| 2/3                   | Tarrant  | West Texas Area Health Education Center            | 1                        | 1                      | 3                 |
| 4/5N                  | Smith    | Texas Area Health Education Center East – Coastal  | 1                        | 4                      | 2                 |
| 4/5N                  | Smith    | University of Texas Health Science Center at Tyler | 5                        | 5                      | 21                |
| 6/5S                  | Harris   | Día de la Mujer Latina, Inc.                       | 4                        | 19                     | 27                |
| 6/5S                  | Harris   | Texas Area Health Education Center East – Coastal  | 3                        | 12                     | 12                |
| 7                     | McLennan | Texas Area Health Education Center East – Coastal  | 1                        | 1                      | 4                 |
| 7                     | Travis   | Día de la Mujer Latina, Inc.                       | 1                        | 4                      | 18                |
| 7                     | Travis   | DSHS Office of Border Public Health (OBPH)         | 1                        | 4                      | 40                |
| 7                     | Travis   | DSHS OBPH  | 10                       | 10                     | 40                |
| 8                     | Bexar    | Houston Community                                  | 1                        | 10                     | 13                |

| Health Service Region | County         | Name of Training Program   | # of CEU classes offered | # of CEU contact hours | # of participants |
|-----------------------|----------------|--|--------------------------|------------------------|-------------------|
|                       |                | College  |                          |                        |                   |
| 9/10                  | <b>El Paso</b> | DSHS Office of Border Public Health  | 1                        | 14                     | 2                 |
| 11                    | <b>Cameron</b> | South Texas Promotora Association, Inc.  | 6                        | 6                      | 25                |
| 11                    | <b>Hidalgo</b> | Baylor Scott & White Health and Wellness Center  | 1                        | 6                      | 3                 |
| 11                    | <b>Hidalgo</b> | DSHS Office of Border Public Health  | 2                        | 11                     | 7                 |
| 11                    | <b>Webb</b>    | Baylor Scott & White Health and Wellness Center  | 1                        | 17                     | 6                 |
| 11                    | <b>Webb</b>    | DSHS Office of Border Public Health  | 1                        | 8                      | 2                 |
| Distance Learning     | N/A            | Cardea Services  | 4                        | 5                      | 143               |
| Distance Learning     | N/A            | Center for Community Health Development, National CHW Training Center, Texas A&M School of Public Health | 2                        | 13                     | 53                |
| Distance Learning     | N/A            | Texas Area Health Education Center East – Coastal  | 1                        | 4                      | 2                 |

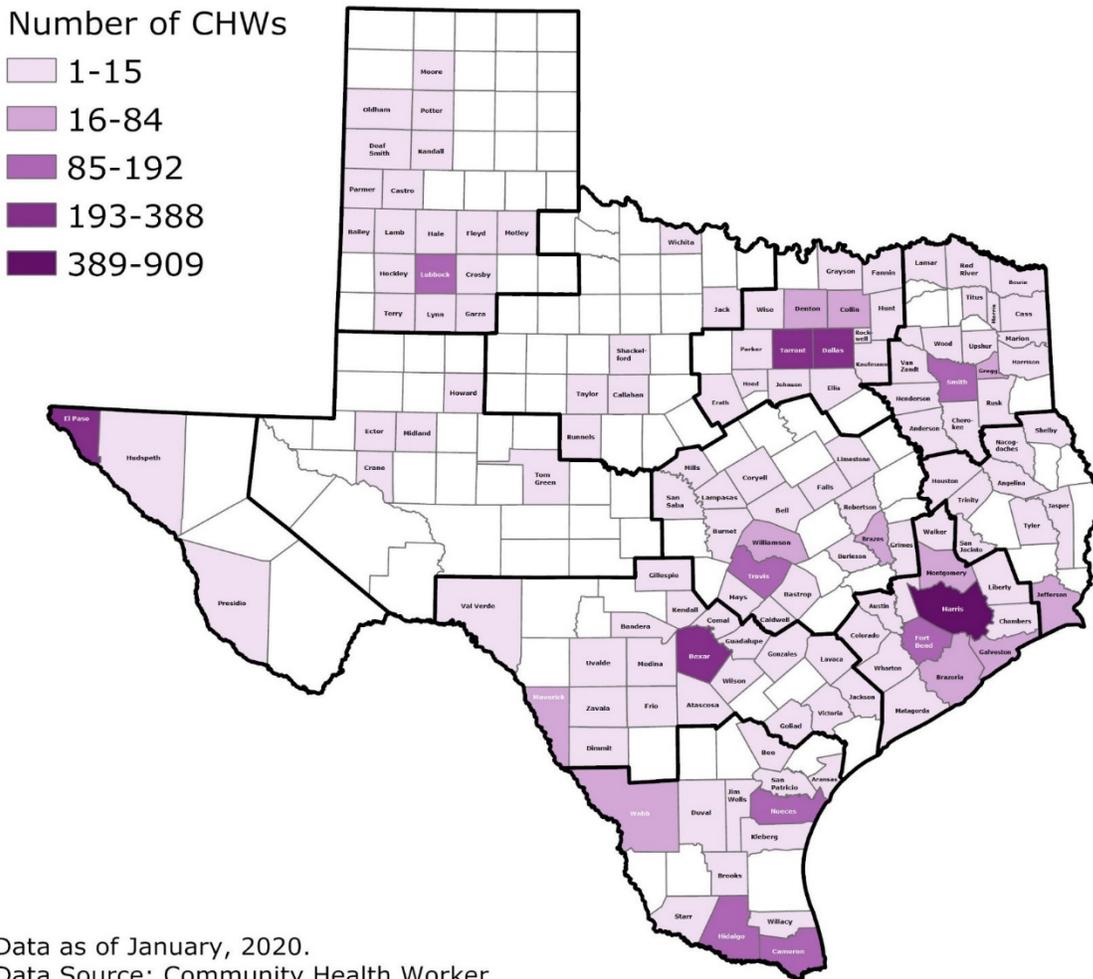
**TOTALS: Classes – 51, Contact Hours – 168, Participants – 435**

<sup>i</sup> Source: DSHS Share Point Site, CHW Training Site

# Appendix D. Map of Counties with Certified CHWs and Training Programs

## Promotor(a)/Community Health Worker (CHW) Training and Certification Program, 2019

Certified CHWs, by County of Residence



Data as of January, 2020.  
 Data Source: Community Health Worker  
 Training and Certification Program, Community  
 Health and Wellness Branch, Health Promotion  
 and Chronic Disease Prevention Section, Texas  
 Department of State Health Services.

Map Created 01/22/2020 by the Chronic Disease Epidemiology  
 Branch, Health Promotion and Chronic Disease Prevention Section,  
 Texas Department of State Health Services.



