

EMS/Trauma System Organization

There have been changes in the EMS/Trauma System organization over the past few years. Below is an updated guide highlighting the appropriate channels for communicating with DSHS when you need technical assistance, have questions, or have concerns beyond general inquiries.

1. Group managers should be your first point of contact

Contact EMS/Trauma Systems Section for:

Designation - Trauma, Stroke, Neonatal, Maternal, Centers of Excellence for Fetal Diagnosis and Therapy
Funding - Trauma, EMS, RACs

Group Manager
Elizabeth Stevenson
512-834-6794



Contact Business Filing & Verification Section for:

Initial and renewal application processing of licenses/certification for EMS personnel, EMS providers and first responders

Group Manager
Emily Hyde
512-834-6671



Contact Compliance Section for:

Previous or pending disciplinary actions and enforcement process

Unit Manager
Ademola Olufemi
737-218-7074



Contact EMS Field Units for: Education, Course review, Inspections, Compliance, Technical Assistance **Contact the central group for:** Background reviews

Group Managers:

North
Valerie Tumlinson, 817-264-4721

South
Jaime Vallejo, 210-949-2052

East
Joey Ancelet 713-767-3331



2. Contact Section Directors if further assistance is requested:

EMS/Trauma Systems Section:

Director
Jane Guerrero
512-834-6745

Business Filing & Verification Section:

Director
Charlotte Sullivan
512-834-6730

Compliance Section

Director
Chris Drews
512-834-6621

If further assistance is requested, contact:

State EMS Director Central
Joe Schmider, 512-834-6737