

# EMS/Trauma System Organization

There have been changes in the EMS/Trauma System organization over the past few years. Below is an updated guide highlighting the appropriate channels for communicating with DSHS when you need technical assistance, have questions, or have concerns beyond general inquiries.

## 1. Group managers should be your first point of contact

### Contact EMS/Trauma Systems Section for:

Designation - Trauma, Stroke, Neonatal, Maternal, Centers of Excellence for Fetal Diagnosis and Therapy  
Funding - Trauma, EMS, RACs

**Group Manager**  
**Elizabeth Stevenson**  
512-834-6794



### Contact Business Filing & Verification Section for:

Initial and renewal application processing of licenses/certification for EMS personnel, EMS providers and first responders

**Group Manager**  
**Emily Hyde**  
512-834-6671



### Contact Compliance Section for:

Previous or pending disciplinary actions and enforcement process

**Unit Manager**  
**Ademola Olufemi**  
737-218-7074



**Contact EMS Field Units for:** Education, Course review, Inspections, Compliance, Technical Assistance **Contact the central group for:** Background reviews

### Group Managers:

**North**  
**Valerie Tumlinson**, 817-264-4721

**South**  
**Jaime Vallejo**, 210-949-2052

**East**  
**Fernando Posada**, 713-767-3331



## 2. Contact Section Directors if further assistance is requested:

### EMS/Trauma Systems Section:

**Director**  
**Jane Guerrero**  
512-834-6745

### Business Filing & Verification Section:

**Director**  
**Charlotte Sullivan**  
512-834-6730

### Compliance Section

**Director**  
**Chris Drews**  
512-834-6621

### If further assistance is requested, contact:

**State EMS Director Central**  
**Joe Schmider**, 512-834-6737