

**Table 12: Unsatisfactory for All Tests**

Overall Result	Disorder	Screening Result	Analyte(s)	Analyte Result	Screening Result Note
Unsatisfactory	ALL	Unsatisfactory			Blood did not completely fill specimen circles. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory			Blood did not soak through paper due to incomplete saturation. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory			Filter paper is scratched from the possible use of capillary tubes. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory			Specimen appears contaminated or discolored. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory			Blood was caked, clotted, or layered onto the filter paper. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory			Patient information incomplete or invalid (e.g. date of collection missing). Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory			Incomplete, invalid, or no patient identification on specimen. The requirement for two patient-specific identifiers on the specimen was not met. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory			Serial number on demographic form does not match number on specimen filter paper. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory			Specimen too old upon receipt. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory			Unable to analyze specimen due to laboratory accident. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory			No blood samples received with request form. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory			Specimen submitted on improper collection form. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory			Specimen submitted on expired collection form. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory			Serum separation due to improper drying or specimen collection. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory			Specimen damaged during transport to laboratory. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory			Information on demographic form does not match electronically submitted information. Resubmit within 7 days.
Unsatisfactory	ALL	Unsatisfactory			Specimen received in hermetically sealed container. Resubmit within 7 days.