



Texas Department of State Health Services Laboratory

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Newborn Screening Facility Report Card

Accessing the Online Newborn Screening Report Card

1. Sign up to access the Texas Newborn Screening Web Application (Neometrics). For information on how to apply, the forms needed, and frequently asked questions: <http://www.dshs.state.tx.us/lab/remotedata.shtm>
2. Once you have received your Newborn Screening Web Application account, log in to <https://dshsnbsweb.dshs.state.tx.us/toolbar/login.aspx>. You will need Adobe Reader to view your result reports and report cards. Your report cards are organized by month.

How to Use the Newborn Screening Report Card

1. Review each section.

Provider Information

Verify your facility contact information is correct. To update incorrect information, download a [DSHS Submitter ID Request / Update form](#) from the laboratory website and fax your completed form to Lab Reporting at 512-776-7533.

Provider Submission Volume

Note the number of Newborn Screening specimens received by DSHS from your facility.

Specimens Unsuitable for Testing

Compare your facility's newborn screening specimen unsatisfactory rate with the statewide rate for all providers who submit newborn screening specimens.

Most frequent quality issues

Review this information and refer to the DSHS Laboratory unsatisfactory specimen web page (<http://www.dshs.state.tx.us/lab/unsatExamples.shtm>) for examples and tips on avoiding your facility's most common unsatisfactory specimen issues.

Timing on Initial NBS Specimen Collection

Analyze your facility's success rate in collecting the initial (first) newborn screen within the recommended time frame of 24-48 hours after birth.

Specimen Transit time information

Ensure your facility is shipping dried specimens WITHIN 24 HOURS of collection, preferably by courier. If mail or courier services are unavailable, ship as quickly as possible. Specimens should complete drying in 3 to 4 hours. The goal is to have 100% of specimens received by DSHS within 3 days of collection.

Specimens Missing Key Demographic Information

All information requested on the Newborn Screening Specimen Collection form is important for accurate testing and time sensitive follow-up. Review this section to:

- Identify key information that your facility does not consistently provide.
- Investigate means to improve

2. Access DSHS Laboratory resources for help in improving your facility's success rates.

NBS Web Healthcare Provider Resources - <http://www.dshs.state.tx.us/lab/nbsHCRes.shtm>

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