



TEXAS
Health and Human
Services

**Texas Department of State
Health Services**

COVID-19 Rural Vaccine Coverage

Focusing on the Future
Planning for age expansion



What About the Children: Changing the Landscape on Rural Vaccine Coverage



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Housekeeping

For Today's Webinar



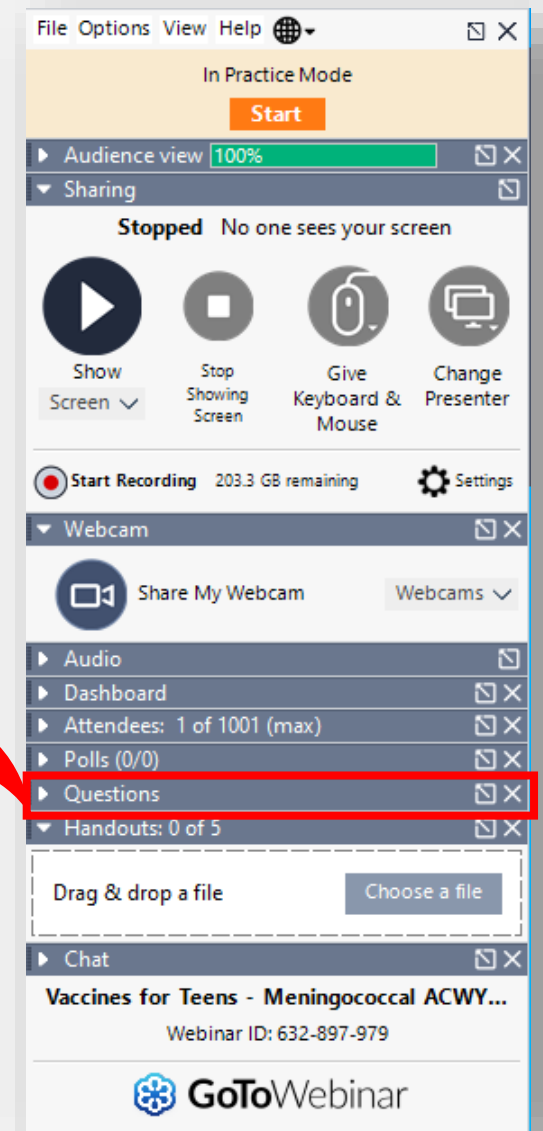
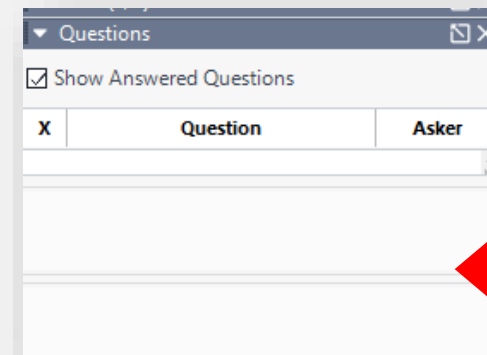
All participants are automatically muted by webinar administrators.



Please type questions using the "Question" feature.



This webinar is not being recorded.



Agenda

Section	Presenter
Welcome	Garrett Cottom, COVID-19 Program Director
Rural Vaccine-Access Populations	Tony Aragon, Immunization Section Director
COVID-19 Vaccine Updates	Saroj Rai, PhD, MPH, Senior Scientific Advisor
Building Vaccine Confidence with COVID-19 Vaccines	Merissa Daugherty, BSN RN, Nurse III
How Schools and Childcare Centers can assist	Garrett Cottom, COVID-19 Program Director
Benefits of the COVID-19 Program	Garrett Cottom, COVID-19 Program Director
Join the Team	Johnna Featherston, COVID-19 Program Manager
Provider Profile Populations	Mark Ritter, Senior CDC Advisor
Live Q&A	COVID-19 Specialists/Clinical Team
Resources	Brandon Nicely-Williams, COVID-19 Call Center Manager

Opening Remarks

Garrett Cottom

COVID-19 Program Director | Immunization Section



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Healthcare providers jumped into action with the onset of this pandemic. For two years, you have all worked diligently and continuously on vaccinating Texans to create healthier communities.

Purpose

The COVID-19 Program is requesting assistance from all the providers on this call today.

1

We need all TVFC Providers who are **NOT** currently enrolled in the COVID-19 Program to get enrolled today.

2

We need all Providers who administer vaccines to children and are **NOT** currently enrolled in the COVID-19 Program to get enrolled today.

3

We need assistance from the schools and daycares to be our trusted messengers in the communities, supporting and promoting COVID-19 vaccination. Other ways to help would be to implement a school-based health clinic or host a school-located vaccination clinic.

Rural Populations

Creating Vaccine Access Points

Tony Aragon, MS

Immunization Section Director | Immunization Section



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Top Vaccine Providers

5-11 years old population

Provider Organization Type*	5-11 Years People Vaccinated	% of Total 5-11 Years People Vaccinated
Pharmacy	585,214	54%
Private Practice	211,094	20%
Hospital	93,494	9%
Local Health Dept	55,816	5%
Nursing Home/LTC Facility	28,516	3%
Special Vaccine Clinic	23,430	2%
Community Health Center	16,783	2%
Federally Qualified Health Center	14,072	1%
School	13,653	1%
Fire Department/EMS	13,082	1%

*Provider organization type based on provider organization in [ImmTrac](#).

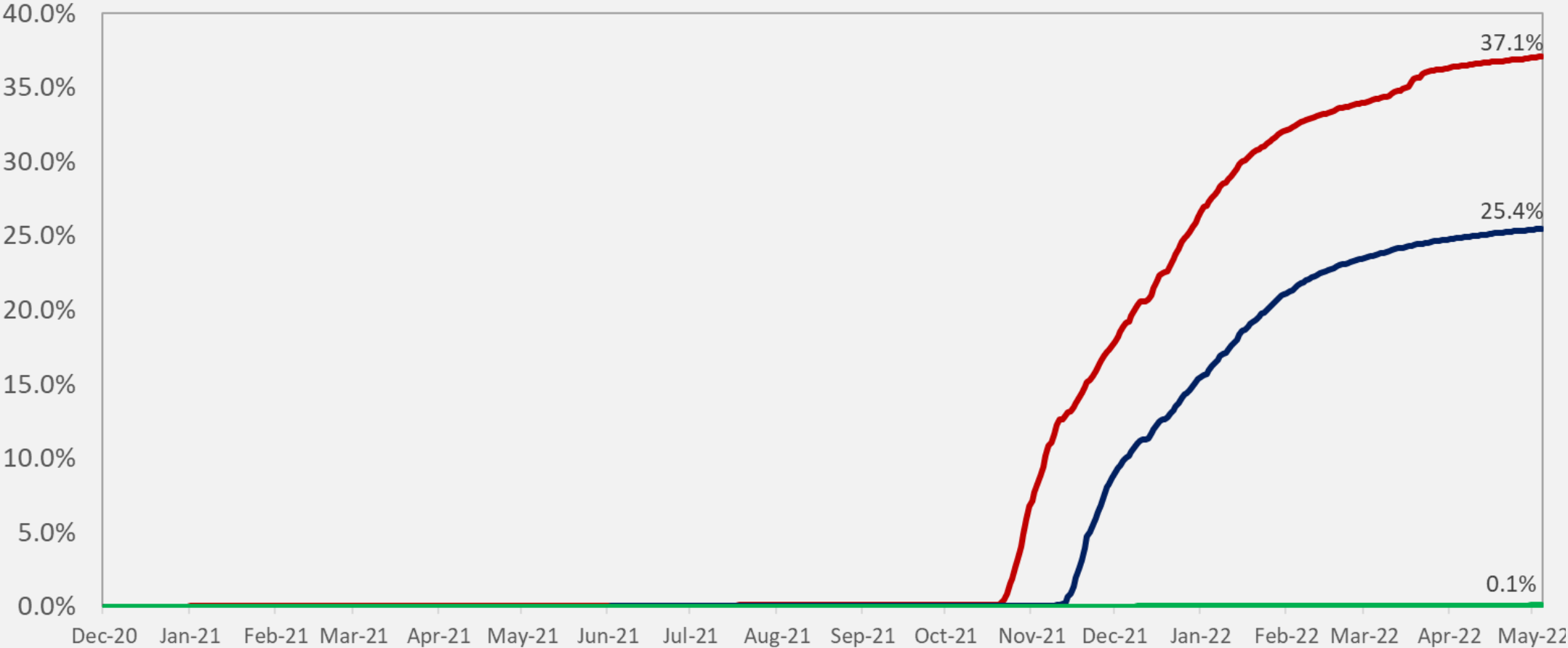
Data as of 05/18/2022



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5 to 11 Years Vaccination Coverage

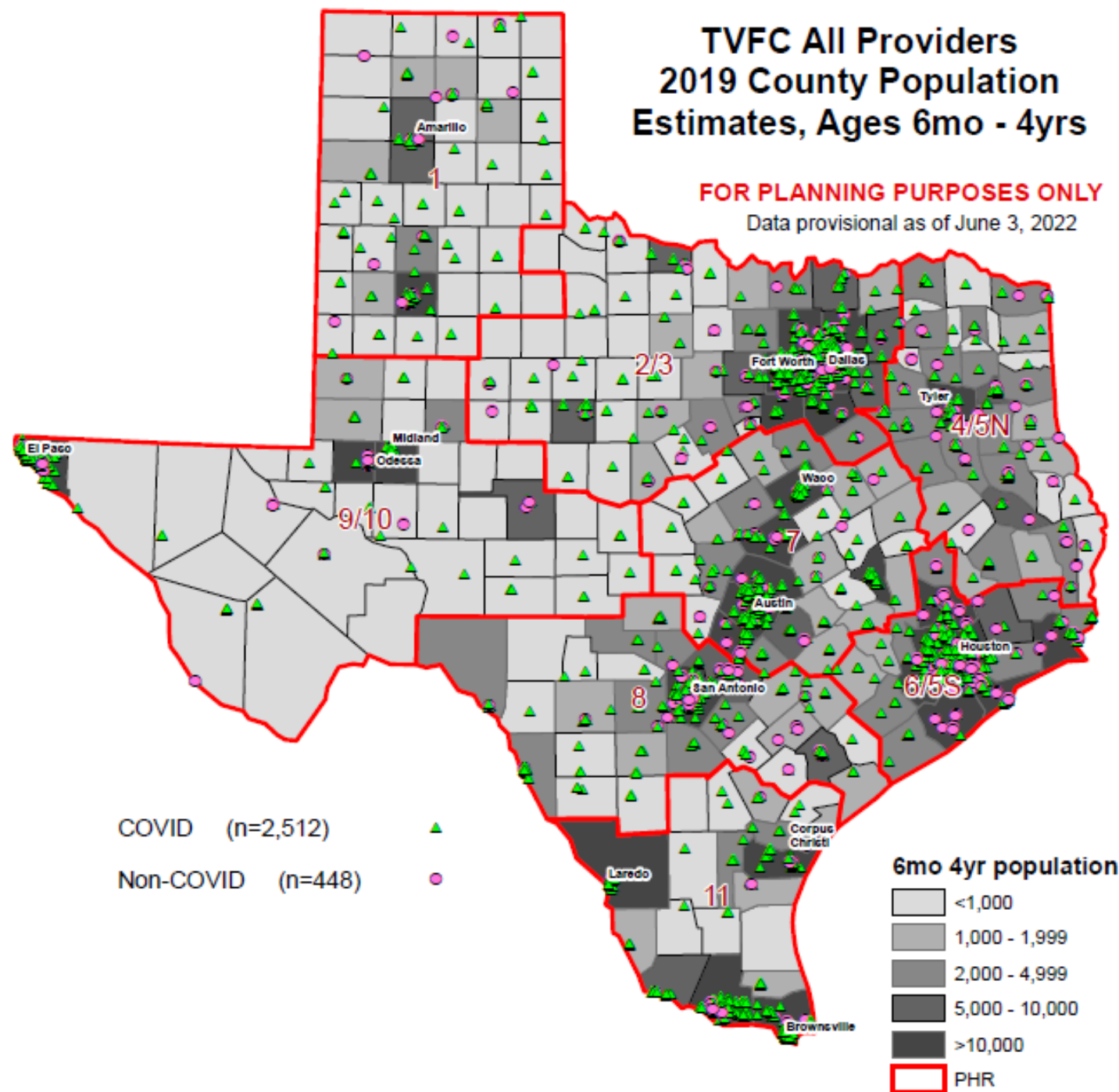
% People Vaccinated % Fully Vaccinated % Boosters



TVFC All Providers 2019 County Population Estimates, Ages 6mo - 4yrs

FOR PLANNING PURPOSES ONLY

Data provisional as of June 3, 2022



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COVID-19 Vaccine Updates

Saroj Rai, PhD, MPH

Senior Scientific Advisor | Office of Chief State Epidemiologist



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DISCLAIMER

The information presented today is based on CDC's recent guidance and MAY change.

June 9, 2022

COVID-19 Vaccine Pediatric

Moderna: 6 months – 5 years

Pfizer: 6 months – 4 years

COVID-19 Vaccines for Pediatric Pop

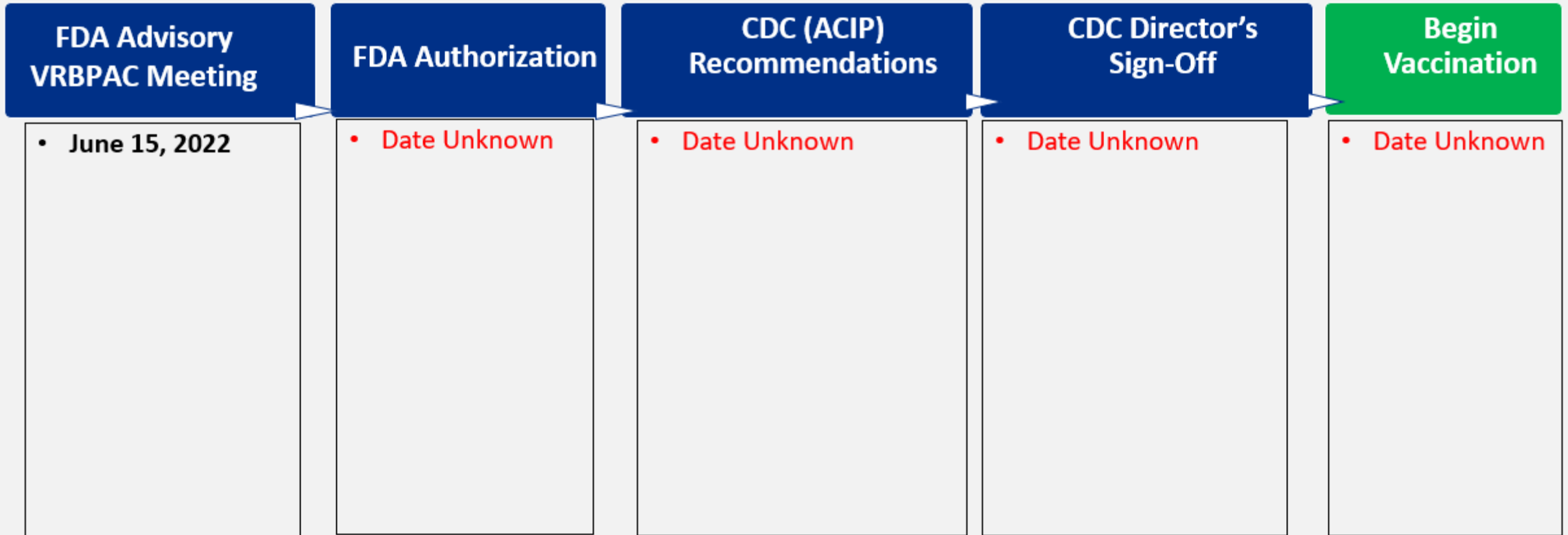
6 months – 4/5 years

- Both Moderna and Pfizer are in the going through the regulatory process with the FDA for their respective COVID-19 vaccine in 6 months – 4/5 years of age
 - Moderna COVID-19 vaccine will be for 6 months – **5 years**
 - Pfizer COVID-19 vaccine will be for 6 months – **4 years**
- Both manufacturers have a different vaccine products than their current vaccine products in-use
 - **Moderna COVID-19 vaccine blue cap vial**
 - 0.25 mL/25 mcg per dose
 - 2-dose primary series, @28 days apart
 - **Pfizer COVID-19 vaccine maroon cap vial**
 - 0.2 mL after dilution (3 mcg per dose)
 - 3-dose primary series, @dose intervals?



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Path to COVID-19 Vaccine Authorization for Pediatric (6 mos - 5 yrs)



FDA: Food and Drug Administration

VRBPAC: Vaccine and Related Biological Products Committee

ACIP: Advisory Committee on Immunization Practices

Additional COVID-19 Vaccine Related Federal Partners Meetings

FDA Advisory VRBPAC Meeting

- **June 14, 2022:** Moderna COVID-19 vaccine for ages 6 years to 17 years
- **June 15, 2022:** Moderna COVID-19 vaccine for ages 6 months to 5 years
AND Pfizer COVID-19 vaccine for ages 6 months to 4 years

CDC's ACIP Meeting

- **June 17 & 18 , 2022:** Agenda not yet published

DISCLAIMER

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June 9, 2022

Building Confidence with COVID-19 Vaccines

Merissa Daugherty, BSN RN
Nurse III | Immunization Section



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Four Ways You Can Help Build COVID-19 Vaccine Confidence



1 Already vaccinated? Become a vaccine champion!

Share your reasons for getting vaccinated and encourage others to get vaccinated.

2 Talk to your friends and family about getting vaccinated

Use CDC's resources to help you talk to others about COVID-19 vaccines. Listen to their concerns with empathy and answer their questions about vaccination.

3 Address COVID-19 vaccine misinformation

Cross check COVID-19 vaccine information with CDC.gov and share facts to counter inaccurate information.

4 Celebrate and share your decision to get vaccinated

Share your COVID-19 vaccination story on social media and use COVID-19 vaccination stickers and frames available on CDC.gov and social media platforms.

Addressing Misinformation

How to effectively address misinformation:



Schools and Daycares Involvement

Garrett Cottom, BS
COVID-19 Program Director | Immunization Section



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School-based Health Centers (SBHCs)

These clinics provide primary healthcare and other services to students in kindergarten through 12th grade.

SBHCs serve schools and communities in rural and frontier areas and help to overcome geographical barriers and lack of access to care, including vaccination efforts.

Implementation of SBHCs improves health equity and addresses social determinants of health, especially in rural and frontier areas.

How Can Schools and Daycares Support COVID-19 Vaccination



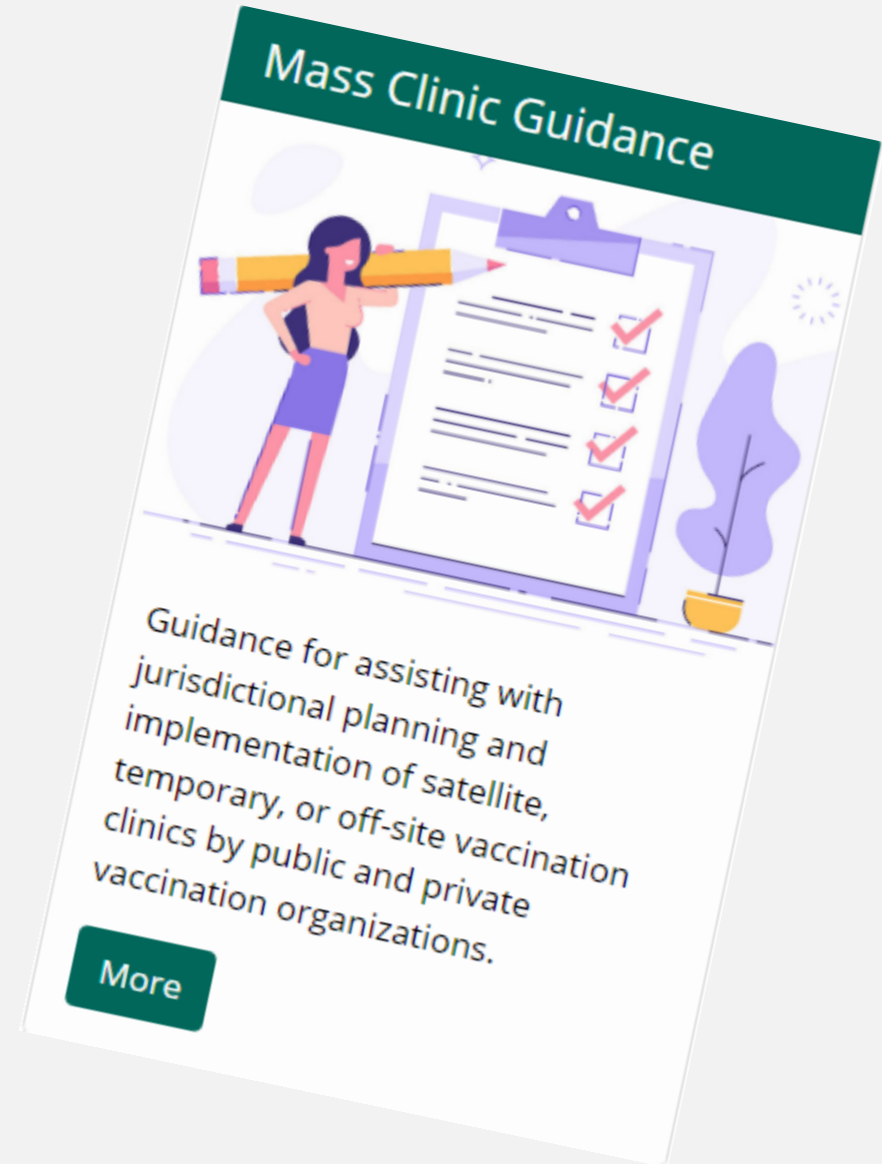
6 Ways To Promote COVID-19 Vaccines

1. Set up a COVID-19 vaccination clinic at your school.
2. Partner up on COVID-19 vaccine-related activities in your community.
3. Arm school staff with resources for answering general COVID-19 vaccination questions.
4. Promote vaccine confidence among students, parents, and guardians.
5. Promote well-child visits for routine health needs.
6. Make COVID-19 a teachable moment.

Hosting a School Located Vaccine Clinic (SLV)

While children in the United States are vaccinated primarily in their pediatrician's or family doctor's office, schools provide unique opportunities for getting children vaccinated:

- Children are already present in schools and daycares
- SLV can be more convenient for parents and guardians (referred to from this point on as parents)
- SLV can be used to administer COVID-19 vaccine rapidly and efficiently to eligible students and possibly their family members, teachers, school staff, and others in the community
- SLV can be used to offer routine vaccinations and catch-up vaccinations for students behind in vaccination because of the pandemic
- SLV is often used for yearly influenza vaccination



Provider Benefits in the COVID-19 Program

Garrett Cottom, BS
COVID-19 Program Director | Immunization Section



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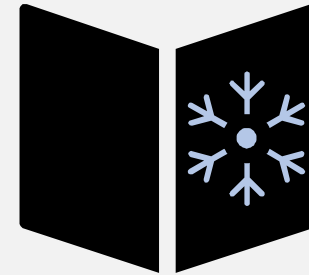
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What is the COVID-19 Vaccine Program?

Benefits of Being a COVID-19 Vaccine Provider



COVID-19 Vaccine Program is designed to distribute COVID-19 Vaccines to providers who are interested in supplying this medication to their patients.



The program also serves to work with and educate providers on how to safely store vaccines and to give them personalized guidance on vaccine storage and handling.

Why Enroll?

Benefits of Being a COVID-19 Provider



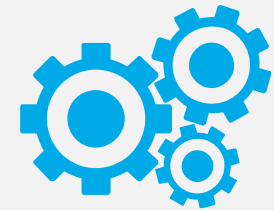
Best Way to Protect Your Pediatric Patients

Vaccine administration continues to be one of the best recommended precautions to mitigate the risk of hospitalization and death in individuals. We encourage providers to enroll in this program so that they can receive vaccines to help protect their patients.



Free of Charge

Providers who enroll in the COVID-19 Vaccine Program will be able to receive vaccine from the Department of State Health Services free of charge.



Most Efficient

As COVID-19 Vaccines are still not available for private purchase, programs such as ours are the most efficient way to receive these vaccines.

Be the Change:

Benefits of Being a COVID-19 Provider



Promoting Community Health

Vaccination is the leading public health prevention strategy to end the COVID-19 pandemic. Promoting vaccination improves in-person school and daycare attendance for families.



Reducing Disparities

Providers who enroll in the COVID-19 Vaccine Program increases our ability to ensure vaccine accessibility to everyone and helps to reduce vaccine disparities that were magnified during the onset of the COVID-19 pandemic.



Catalyst of Change

Being part of the COVID-19 Vaccine program is vital in public health transformation. We all have a part in helping to prevent the spread of COVID-19 and promoting fair access to health.

Joining our Team

COVID-19 Program

Johnna Featherston, BS
COVID-19 Program Manager | Immunization Section



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Who Can Enroll?

Join the Team as a COVID-19 Provider

We welcome TVFC Providers to join the COVID-19 Vaccine Program!

Any healthcare provider who has a signing physician will be able to enroll into the COVID-19 Vaccine Program. The list of acceptable medical credentials for the signing physician are as follows:

- Doctor of Medicine
- Doctor of Osteopathy
- Advanced Practicing Nurse
- Certified Nursing Midwife
- Registered Pharmacist
- Physician's Assistant
- Doctor of Dental Surgery
- Doctor of Podiatric Medicine
- Doctor of Veterinary Medicine
- Doctor of Optometry



Enrolling in the COVID-19 Vaccine Program

Join the Team as a COVID-19 Provider

Get Started . . .

Click below to complete tasks to finish setting up your clinic's account.



Policy Documents

Complete & Submit required forms.

 [ImmTrac2 Org Agreement](#)



Texas Vaccines for Children and Adult Safety Net Program

Enrollment Status



PANDEMIC PROVIDER ENROLLMENT

Enroll as Pandemic Provider to request
COVID-19 Vaccine

[Click to Start Pandemic Provider
Enrollment](#)


- Log into HHS Enterprise Portal through Single Sign On
- Log into Syntropi
- On main page, select **“Click to Start Pandemic Provider Enrollment”**

Enrolling in the COVID-19 Vaccine Program

Join the Team as a COVID-19 Provider

Complete the following:

- Location & shipping address
- Days/times to receive vaccine shipment
- Storage unit/datalogger information
- Vaccine administering capacity
- Patient profile
- Signed provider agreement

 **PANDEMIC PROVIDER ENROLLMENT** ✕

Enroll to request COVID-19 Vaccine

In order to receive COVID-19 vaccine, you must enroll with Texas DSHS.

You will need to provide the following information to complete enrollment.

- Confirm location and shipping address
- Provide days and times of the week when shipments of vaccine can be received.
- **PLEASE NOTE:** You **MUST HAVE** at least one (1) day other than a Monday, which has a four (4) hour designated window for delivery of your vaccine shipment. For example: Thursday 8am to 12pm.

Proof of Vaccine Storage Capacity (On site refrigeration and freezer storage units)

Information needed for each storage unit:

- Storage Unit Location (within the facility)
- Brand and Model
- Storage Capacity (cubic feet)
- Use [Primary, Backup/Overflow, Day Use]
- Refrigerator Type [Under the counter (freezerless), Standalone (freezerless), Combination (Single Control), Combination (Dual Control), Other]
- Refrigerator Grade [Household, Commercial, Medical/Laboratory/Pharmaceutical]
- Freezer Type [Standalone Upright, Standalone Chest, Combination (Single Control), Combination (Dual Control), Other]
- Freezer Grade [Household, Commercial, Medical/Laboratory/Pharmaceutical]

Needed Data Logger Information (for refrigerators, freezer and backup freezer data logger)

- Data Logger Type [Built-In, Digital Data Logger (WiFi), Digital Data Logger (Wired), Other]
- Brand and Model
- Serial Number
- Calibration Expiration Date [Proof for each Data Logger of a calibration certificate not expiring within 60 days of submitting your enrollment request.]
- Copy of the data logger certificate to upload into the enrollment form.

Vaccine Administering Capacity

- This is the number of medical practitioners currently licensed in the state of Texas working in the facility who have Prescribing Authority.

Patient Profile

- Information pertaining to the current patients served in the facility. (ex. Children, Adults and high-risk categories.)

COVID-19 Patient Profile (Enrollment)

EXAMPLE ONLY



Pandemic Profile

Population Served

Patient Profile:

Total Patients: 4062

Adults: 2222

Children: 1317

Priority Groups:

✓ Critical: 445

✓ Essential: 456

✓ HighRisk: 3363

Population Summary

Total count of patients being served in this facility. 30

Number of unique patients/clients seen per week, on average. 0

The number of influenza vaccine doses administered during the peak week of the 2019–20 influenza season? 30

POPULATION SERVED BY THIS LOCATION	Priority	Count
Long term care facility residents (nursing home, assisted living, or independent living facility)		260
General adult population		30
General pediatric population ★		
Adults 65 years of age and older	Highrisk	30
Health care workers	Essential	
Critical infrastructure/essential workers (e.g., education, law enforcement, food/agricultural workers, fire services)	Critical	
People experiencing homelessness ★		
Pregnant women		
Racial and ethnic minority groups ★	Highrisk	10
Tribal communities ★	Highrisk	
People who are incarcerated/detained		
People living in rural communities ★		
People who are under-insured or uninsured ★		
People with disabilities ★		2
People with underlying medical conditions* that are risk factors for severe COVID-19 illness ★	Highrisk	260
Military- veteran	Essential	20
Military- active duty/reserves	Essential	
Other people at higher-risk for COVID-19	Highrisk	100

Enrolling in the COVID-19 Vaccine Program

Join the Team as a COVID-19 Provider

Quick Tip:

Use the same primary and backup coordinator from your TVFC program for the COVID-19 Vaccine Program.

Location and Shipping
✓

Pandemic Vaccine Coordinators
🔄

Delivery Times
🕒

Vaccine Storage Capacity
📦


Prescribing Providers
👨‍⚕️

Patient Profile
👤

Administration and Reporting
📊

Responsible Officers
👤

Provider Agreements
📝



PANDEMIC PROVIDER ENROLLMENT

Enroll to request COVID-19 Vaccine

Pandemic Vaccine Coordinators

Designate the primary and backup pandemic vaccine coordinators for this facility. The coordinators will become the main point-of-contact for vaccine distribution, accountability and other communications.

Primary Vaccine Coordinator

*Last Name

*First Name

MI

*Telephone

x

*Email

Degree/Credentials

Backup Vaccine Coordinator

*Last Name

*First Name

MI

*Telephone

x

*Email

Degree/Credentials

Save & Continue

Save & Exit

Enrolling in the COVID-19 Vaccine Program

Join the Team as a COVID-19 Provider

Quick Tip:

Follow storage requirement instructions provided by the manufacturer.

Location and Shipping

Pandemic Vaccine Coordinators

Delivery Times

Vaccine Storage Capacity


Prescribing Providers

Patient Profile

Administration and Reporting

Responsible Officers

Provider Agreements



PANDEMIC PROVIDER ENROLLMENT

Enroll to request COVID-19 Vaccine

Vaccine Storage Capacity

REFRIGERATORS

ESTIMATED NUMBER OF 10-DOSE MULTIDOSE VIALS (MDVs) YOUR LOCATION IS ABLE TO STORE DURING PEAK VACCINATION PERIODS (E.G., DURING BACK-TO-SCHOOL OR INFLUENZA VACCINE SEASON) AT THE FOLLOWING TEMPERATURES:

*Do you have the capacity to store additional REFRIGERATED at a temperature range of 2° C to 8° C? ☒ Yes ☐ No

*Approximately how many additional 10-dose MDVs can you store at this temperature?

Provide information about refrigerators used to store vaccine in this facility

*Storage Unit Location	<input type="text"/>	*Brand & Model	<input type="text"/>
*Storage Capacity (in cubic feet)	<input type="text"/>	*Use	<input type="text"/>
*Refrigerator Type	<input type="text"/>	if Other Specify	<input type="text"/>
*Refrigerator Grade	<input type="text"/>		

Data Logger Information:

*Data Logger Type	<input type="text"/>	if Other Specify	<input type="text"/>
*Data Logger Brand & Model	<input type="text"/>	*Data Logger Serial Number	<input type="text"/>
*Calibration Expiration Date (XX-XX-XXXX): <input type="text"/> <input type="text"/> <input type="text"/>			

Save

Save & Exit

ADDITIONAL REFRIGERATORS

+ Add Another Refrigerator


#	Storage Unit Location	Brand & Model	Storage Capacity (in cubic feet)	Use	Edit
No Records Found.					

Continue

Enrolling in the COVID-19 Vaccine Program

Join the Team as a COVID-19 Provider

Sign the Provider Agreement.

Location and Shipping ✓	 <h2>PANDEMIC PROVIDER ENROLLMENT</h2> <p>Enroll to request COVID-19 Vaccine</p> <hr/> <h3>Pandemic Provider Agreement</h3> <p>Authorized Signer</p> <p>Thank you! Your request for signature has been sent to the following individuals:</p> <p>Cris Medina</p> <p>Cris Medina</p> <p>Preview Agreement</p>
Pandemic Vaccine Coordinators ✓	
Delivery Times ✓	
Vaccine Storage Capacity ✓	
Prescribing Providers ✓	

What Happens Next

Review Process of COVID-19 Enrollment

- ✓ Reviewing coordinators
- ✓ Review patient information
- ✓ Review prescribing providers
- ✓ Review storage capacity
- ✓ Check for signatures from CMO/CEO
- ✓ Approval
- ✓ If any of this information is incomplete, your enrollment will be “unlocked” until the information is correct/provided and resolved.



Report COVID-19 Vaccines Daily to ImmTrac2

Reminder

- The Texas Immunization Registry, known as ImmTrac2, **safely consolidates and stores immunization records** from multiple sources in one centralized system.
- Reporting administered vaccines in ImmTrac2 promptly ensures that the **state receives accurate quantities of CDC-allocated vaccine**. Providers should report **COVID-19 vaccines within 24 hours of administration** and all **other administered vaccines within 30 days of administration**.
- For answers to Frequently Asked Questions related to ImmTrac2, visit DSHS's [ImmTrac2 FAQ webpage](#)
- For questions, email ImmTrac2@dshs.texas.gov

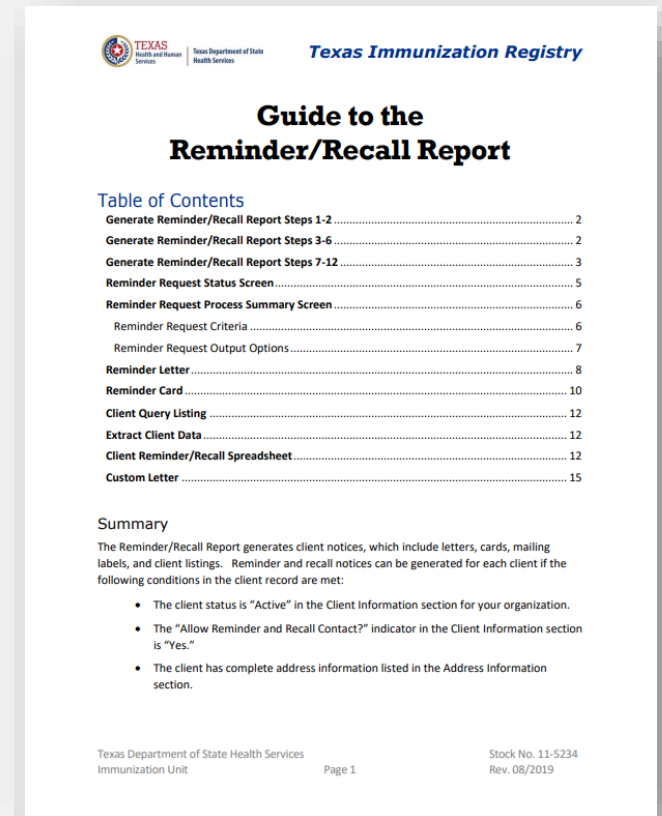
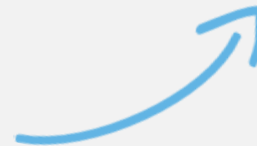
Using Reminder/Recall System

Reminder/Recall Report Tool

The Reminder/Recall Report generates client notices, which includes letters, cards, mailing labels, and client listings. Reminder and recall notices can be generated for each client if the following conditions in the client record are met:

- ✓ The client status is “Active” in the Client Information section for your organization.
- ✓ The “Allow Reminder and Recall Contact?” indicator in the Client Information section is “Yes.”
- ✓ The client has complete address information listed in the Address Information section.

Providers can utilize the Reminder/Recall to **help patients follow through in receiving their second dose of COVID-19 vaccine** in a timely manner.



To access the complete Guide to the Reminder/Recall Report, select the image above.

Reimbursement

Uninsured Patients



- As of April 6, 2022, COVID-19 vaccines for uninsured are not reimbursable through HRSA.
- Pediatric patients (except the uninsured) have a source of billing, including Medicaid population at a rate of \$40/dose.

Vaccination Record Card

COVID-19 Vaccination Record Card

Please keep this record card, which includes medical information about the vaccines you have received.

Por favor, guarde esta tarjeta de registro, que incluye información médica sobre las vacunas que ha recibido.



Last Name

First Name

MI

Date of birth

Patient number (medical record or IIS record number)

Vaccine

Product Name/Manufacturer

Date

Healthcare Professional
or Clinic Site

Lot Number

4/15/21

JM/H

Provider Profile Populations

Mark Ritter, MHA

CDC Senior Public Health Advisor | Immunization Section



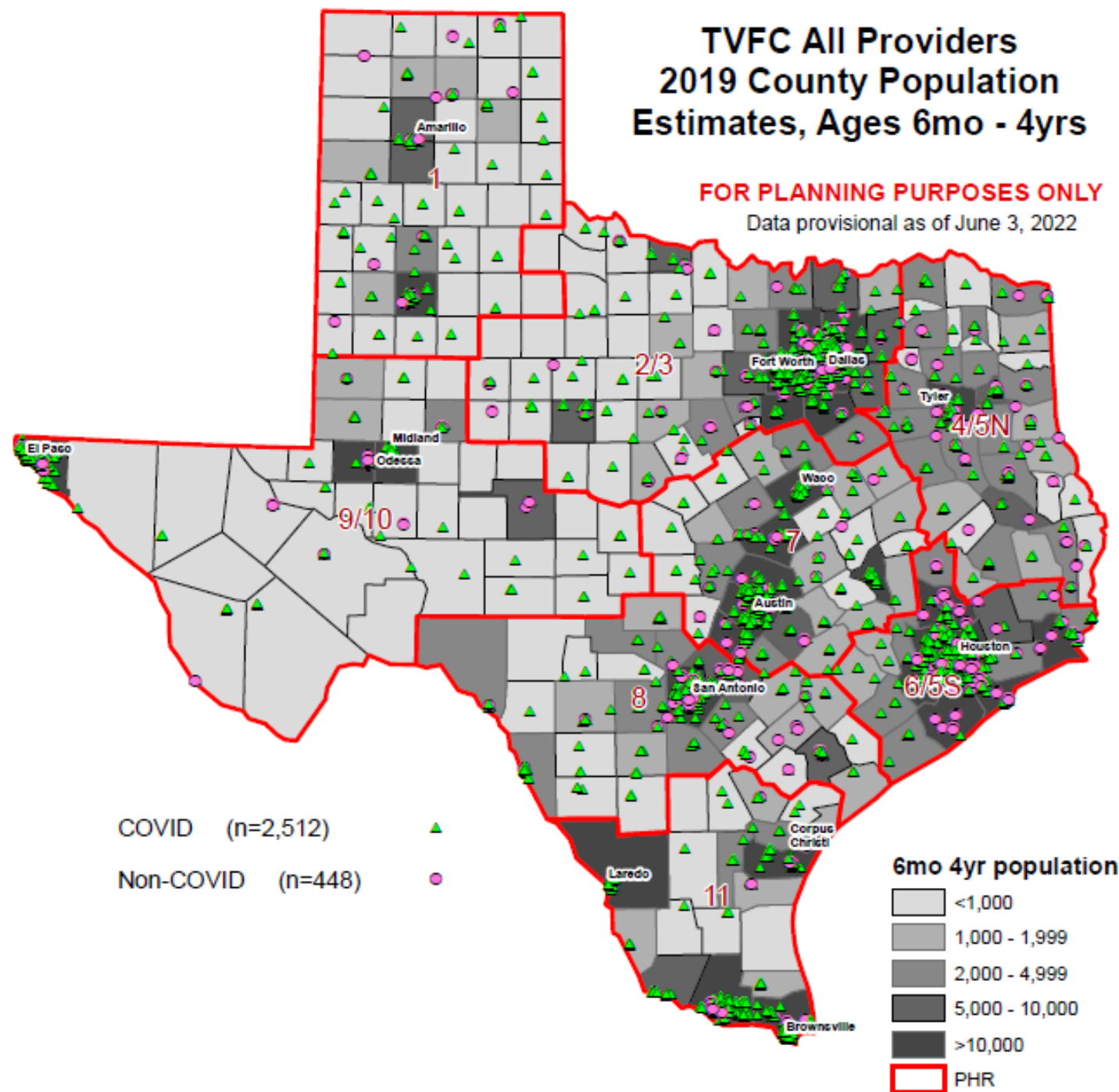
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TVFC All Providers 2019 County Population Estimates, Ages 6mo - 4yrs

FOR PLANNING PURPOSES ONLY

Data provisional as of June 3, 2022



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Live Q&A

VacShipments

COVID19VacShipments@dshs.Texas.gov

VacManagement

COVID19VacMgmt@dshs.Texas.gov

VacEnroll

COVID19VacEnroll@dshs.texas.gov

ImmTrac2

ImmTrac2@dshs.Texas.gov
ImmTracMU@dshs.texas.gov (for data exchange)

Nurse Call Center

CoronaVirus@dshs.texas.gov
COVIDvaccineQs@dshs.Texas.gov

COVID-19 Inventory

COVID19Inventory@dshs.texas.gov

Or call (833) 832-7068

Resources



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Resources for TVFC Providers for the COVID-19 Program



- **CDC Benefits of Getting COVID-19 Vaccine:**
<https://www.cdc.gov/coronavirus/2019-ncov/vaccines/vaccine-benefits.html>
- **Myths and Facts about COVID-19 Vaccines:**
<https://www.cdc.gov/coronavirus/2019-ncov/vaccines/facts.html>
- **FAQ about COVID-19 Vaccination for Children and Teens:** <https://www.cdc.gov/coronavirus/2019-ncov/vaccines/faq-children.html>
- **COVID-19 Vaccination Clinical and Professional Resources:**
<https://www.cdc.gov/coronavirus/2019-ncov/vaccines/faq-children.html>

Provider Webinars

Texas Department of State Health Services hosts a COVID-19 provider webinar each week on Tuesdays from 12:00 PM to 1:30 PM.

Webinars cover materials:

- Latest updated from FDA, CDC/ACIP
- Storage and Handling
- Best Clinical Practices
- Ordering and Receiving Vaccines
- ImmTrac2 documentation job aids

To learn more information on COVID-19 Vaccines, please visit the following link:
[COVID-19 Vaccine Information \(texas.gov\)](https://www.texas.gov/covid-19-vaccine-information)

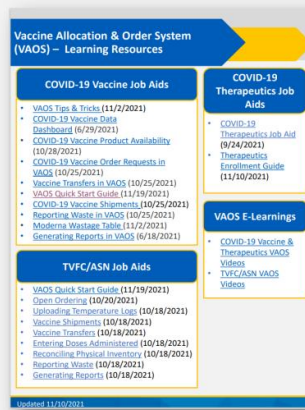


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COVID-19 Provider Job Aids

COVID-19 VAOS Job Aids

In the [COVID-19 Vaccine VAOS Job Aid Catalog](#) you can find all the DSHS job aids you may need as a COVID-19 vaccine provider.



Texas Department of State Health Services

10 Easy Steps to Becoming a COVID-19 Vaccine Provider



1. Gather information for your organization: name, physical shipping address, address where the vaccine will be administered, phone number, and fax number.
2. Assign a primary and secondary site contact, current VFC providers must use the same contacts listed on their VFC enrollment.
3. Provide times of day during the week when vaccines can be delivered to your facility. Providers enrolled in VFC may use their current delivery times.
4. Ensure your facility has the capability of storing COVID-19 vaccines by providing information for the vaccine storage unit(s) at your facility.
 - Upload data logger calibration certificates.
5. Input the prescribing providers information.
6. Identify your patient population.
7. Report where you will administer the COVID-19 vaccine (clinic, off-site, childcare facility, etc.)
8. Identify your facility's Chief Medical Officer (CMO) and Chief Executive Officer (CEO) & have them sign the form
9. Wait for approval from TX Department of State Health Services
10. Place orders for COVID-19 vaccines in Vaccine Allocation & Ordering System (VAOS)

Contact us for more information

877-835-7750 | COVID19VACENROLL@dshs.texas.gov



Texas Department of State Health Services

dshs.texas.gov

COVID-19 Vaccine Provider Support

COVID-19 Provider Support Help Desk at 833-832-7068 | Hours of Operation: Monday to Friday, 8 a.m. - 5 p.m. CT

COVID-19 Vaccine Providers

TVFC/ASN Providers

Category	COVID-19 Vaccine Provider Enrollment (Syntropi)	COVID-19 Vaccine Provider Information and Safety Reporting	Reporting for COVID-19 Vaccines	Vaccine Allocation & Ordering System (VAOS)	Vaccine Distribution & Shipments	Vaccine Call Center
Sample questions	<ul style="list-style-type: none"> How to become a COVID-19 Vaccine Provider In-progress applications Update Enrollment accounts, including population numbers, email addresses, or primary/backup coordinators 	<ul style="list-style-type: none"> COVID-19 vaccine safety & medical info Administration of vaccine Reporting adverse events to VAERS Questions/concerns for clinical vaccine considerations 	<ul style="list-style-type: none"> Reporting to ImmTrac2 via online web application 	<ul style="list-style-type: none"> Access to VAOS Question about completing a task or process in VAOS or dashboards Provider Webinars 	<ul style="list-style-type: none"> Tracking shipments Orders Vaccine transfer Waste disposal Changing inventory in VAOS 	<ul style="list-style-type: none"> How to become a TVFC/ASN/FLU provider Questions pertaining to dataloggers for the dual enrolled
Provider Support Channel	Provider Help Desk: (833) 832-7068 (Option 1) or (877) 835-7750 or Email: COVID19VacEnroll@dshs.texas.gov HealthCare Providers/Professionals https://www.cdc.gov/vaccines/hcp/index.html	COVID-19 Nurse Call Center: (833) 832-7068 (Option 4) or Texas 2-1-1 (Option 6), 8 a.m. to 5 p.m., Monday through Friday or Email: CoronaVirus@dshs.texas.gov General Immunization Questions: COVIDvaccineQs@dshs.Texas.gov	ImmTrac2 team: (833) 832-7068 (Option 3) or (800) 348-9158, 8 a.m. to 4:30 p.m., Monday through Friday or Email: ImmTrac2@dshs.Texas.gov ImmTracMU for Data Exchange: 800-348-9158 or Email: ImmTracMU@dshs.texas.gov	Covid-19 Vaccine Management: (833) 832-7068 (Option 0) or Email: COVID19VacMgmt@dshs.Texas.gov Covid-19 Vaccine Inventory: COVID19Inventory@dshs.texas.gov	Vaccine Shipments: (833) 832-7068 (Option 2) or Email: COVID19VacShipments@dshs.Texas.gov For questions about COVID-19 vaccine storage/handling, refer to the manufacturer resources .	Vaccine Call Center: (888) 777-5320 or Email: VacCallCenter@dshs.texas.gov
Include in email:	Current and new vaccine coordinator name and email address (if new coordinators requested)		Provider name, org code, and primary and backup vaccine coordinator names and email addresses		Provider name, org code, and service request number or shipment number	

COVID-19 Vaccine Waste Guidance

Waste Disposal and Reporting Resources

While it is important to try to use every dose of vaccine possible, that should not be at the expense of missing an opportunity to vaccinate every eligible person when they are ready to get vaccinated.

Visit the DSHS COVID-19 Vaccine Disposal Guidelines for details on disposing waste:

<https://dshs.texas.gov/immunize/covid19/COVID19-Vaccine-Disposal-Guidelines.pdf>

COVID-19 VACCINE DISPOSAL GUIDELINES

The Centers for Disease Control and Prevention (CDC) states that COVID-19 vaccines should be treated as regulated medical waste in its disposal requirements from their [Identification, Disposal, and Reporting of COVID-19 Vaccine Wastage](#) notice. The CDC advises providers to waste COVID-19 vaccines in accordance with local regulations.

For guidance on reporting Moderna doses wasted, see the following guide:

<https://www.dshs.texas.gov/immunize/covid19/Moderna-Wastage-Table-Texas.pdf>

Moderna 10/14 COVID-19 Vaccine Wastage Guidance

For guidance on reporting waste in VAOS, see the following guide:

<https://www.dshs.texas.gov/immunize/covid19/Waste-in-VAOS.pdf>

COVID-19 Vaccine Waste Reporting Waste and Generating Waste Reports in VAOS March 28th, 2022



[View the VAOS Job Aid Catalog](#)

For questions about reporting waste, call (833) 832-7068 (Option 2) or email COVID19VacShipments@dshs.Texas.gov.

Vaccine Manufacturer Resources



Medical Information

Phone: 800-438-1985

Email:

PfizerMedicalInformation@pfizer.com

Website: www.PfizerMedInfo.com



Medical Information

Phone: 866-663-3762

Email: MedInfo@modernatx.com

Temperature excursion related questions:

Email: excursions@modernatx.com



Medical Information

Phone: 800-565-4008

Temperature excursion related questions:

Email:

JSCCOVIDTEMPEXCURSION@its.jnj.com

DISCLAIMER

The information presented today is based on CDC's recent guidance and **MAY** change.

June 9, 2022

Thank you!