ANNUAL STATEMENT OF COMMUNITY BENEFITS STANDARD 2018 TEXAS NONPROFIT HOSPITALS

Part I

56222	2018 ASCBS	6740208
PAM Specia	alty Hospital of Lufkin	
Lufkin		ANGELINA

(x) Not-For-Profit

Please Check "one" your ownership: *

- () For-Profit (received Medicaid Disproportionate Share Funds)
- () Public
- () For-Profit

Are you reporting as part of a hospital system? 2 () Yes () No

III HOSPITAL SYSTEMS - List all the hospitals included in this system report. Refer to the instructions on the back of this page in completing this section.

III	Community Benefits Contribution*	Net Patient Revenue (NPR)**	Miles From System Office	Name of Hospital	Physical Address, City, State, Zip
1.	2,244,868	<u>5,246,945</u>	Ω	CHI St. Luke's Memorial Specialty Hospital	1201 West Frank Ave, Lufkin, TX 7594
2.	31.847,136	147,671,282	Ω	CHI St. Luke's Health Memorial Lufkin	1201 West Frank Ave, Lufkin, TX 75904
3.	3,779,269	46,759,031	52	CHI St. Luke's Health Memorial Livingston	1717 Highway 59 Bypass, Livingston, TX 77351
4.					
5.					
6.					
7.					
8.					
9.					
10.					
11.					
12.					
13.					
14.					
TOTAL:	37,871,273	199,677,258			

^{*} The sum of these contributions should equal the entry in II.E (Section II follows Worksheet 5).

^{**} The sum of net patient revenue should equal the entry in STDI1 (Standards Section follows Section II).

ESTIMATED UNREIMBURSED COSTS OF INPATIENT AND OUTPATIENT CHARITY CARE PROVIDED - $2018\,$

Total Billed Charges for Charity Care Provided (based on 2018 audited fiscal year): (exclude bad debt)

W1A.	Financially Indigent	Medically Indigent	Total Charity Care Charges
Inpatient	774,461	<u>0</u>	<u>774,461</u>
Outpatient	<u>0</u>	<u>0</u>	<u>0</u>
Total	774,461	Ω	(a) <u>774,461</u>
Cost to Charge year):	e Ratio Calculation (based on 2017 audit	ted fiscal	
W1B1. <u>2017</u> Gro	oss Patient Service Revenue1, 2;		(b) 34,081,215
W1B2. 2017 To	• • •	(Bad Debt should be treated as a Deducti	(c) $\frac{8,792,769}{}$
0.0000)	Charge Ratio (Divide (c) by (b)) (please S IS A PRE-CALCULATED FIELD.	report the ratio as a decimal	(d) <u>0.258</u>
W1C. Estimated	d Costs of Charity Care Provided ((a) x	(d))	(e) <u>199,810</u>
Payments Reco year)	eived for Charity Care Provided: (based	on 2018 audited fiscal	
W1D1. Third-Pa	arty Payments		<u>153</u>
W1D2. Payment	ts from Patients		0
W1D3. Other Pa	nyments (4) (Public hospitals report tax app	propriations relative to charity care here)	<u>0</u>
	ayments Received for Charity Care Prov S IS A PRE-CALCULATED FIELD.	vided	(f) 153
W1E. Estimated	d Unreimbursed Costs of Charity Care l	Provided ((e) - (f))5*	(g) 199,658
1 Use audited of 2018.	lata for FY 2017 to complete the Cost to C	harge Ratio Calculation section of this work	ksheet for FY
2 Gross Patient payments.	Service Revenue excludes Medicaid Disp	roportionate Share Hospital	

- 3 Total Patient Care Operating Expenses -(Bad Debt should be treated as a deduction) excludes contractual adjustments.
- 4 Do not include charitable contributions and grants received by the hospital.
- 5 Report zero (0) in (g) if total estimated costs of charity care provided (e) minus total payments (f) is a negative value.

CALCULATION OF THE RATIO OF COST TO CHARGE - $2018\,$

C alculation of initial Ratio of Cost to Charge

W1AA1. Total Patient Revenues (from <u>2017</u> Medicare Cost Report1, Worksheet G-3, Line 1)	(a) 34,081,214
W1AA2. Total Operating Expenses (from 2017) Medicare Cost Report1, Worksheet A, Line 118, Col. 7	(b) 7.463,584
W1AA3. Initial Ratio of Cost to Charge ((b) divided by (a)) ***THIS IS A PRE-CALCULATED FIELD.	(c) 0.219
Application of Initial Ratio of Cost to Charge to 2018 Bad-Debt Expense	
W1AB1. Bad-Debt Expense2 (from <u>2018</u> audited financial statement covering your reporting period)	(d) $\frac{32,759}{}$
W1AB2. Multiply "Bad-Debt Expense" by "Initial Cost to Charge Ratio" to determine allowable Bad-Debt Expense ((d) x (c)) ***THIS IS A PRE-CALCULATED FIELD.	(e) 7.174
W1AB3. Add the allowable "Bad-Debt Expense" to " Total Operating Expenses" ((b) + (e)) ***THIS IS A PRE-CALCULATED FIELD.	(f) 7.470,758
W1AC. Calculation of Ratio of Cost to Charge ((f) divided by (a)) (Please report the ratio as a decimal)	(g) $\frac{0.2192}{}$

NOTE: This is Worksheet 1-A from the 1994 Annual Statement of Community Benefits Standard form.

- 1. Use the **PRIOR** year cost report regardless of status of review. For example, use Medicare Cost Report data for FY 2017 to complete the calculation of initial Ratio of Cost to Charge section of this worksheet.
- 2. Bad debt expense is defined as the provision for actual or expected uncollectibles resulting from the extension of credit.

Additional cost areas that are not reflected in the above calculations may be identified on the back of this form. Do not include these costs in worksheet computations.

	Worksheet 1-A (continued)	
Cost Area	Medicare Cost Report Reference*	Amount
		<u>0</u>
		<u>0</u>
		Ω
		<u>0</u>

PLEASE PRESS SAVE OR SAVE AND VALIDATE TO CONTINUE OUR WORKSHEET SECTION OF THE SURVEY.

Support to Financially Indigent Patients Provided Through Others 2017

Funding to: W2A			
W2A.	Other Nonprofit	Public	Total
Outpatient Clinic			<u>0</u>
Hospital			<u>0</u>
Other Health Care Organizations			<u>0</u>
Total Funding to Others			<u>0</u>
Financial Support to:			
W2B.			
W2B	Other Nonprofit	Public	Total
Outpatient Clinic			<u>0</u>
Hospital			<u>0</u>
Other Health Care Organizations			<u>0</u>
Fotal Other Financial Support			<u>0</u>
W2C.	Other Nonprofit	Public	<u>Total</u>
Total Support Provided Through Others:			<u>0</u>
W2D. Less: Payments allocated		(c) ⁰	
W2E. Total Unreimbursed Support Provided Through	n Others ((a.3. + b.3.) - (c))	(1) 0	

PLEASE PRESS SAVE OR SAVE AND VALIDATE TO CONTINUE OUR WORKSHEET SECTION OF THE SURVEY. DO NOT LEAVE ANY SECTION BLANK, REPORT ZERO (0).

ESTIMATED UNREIMBURSED COSTS OF GOVERNMENT-SPONSORED INDIGENT HEALTH CARE - $2018\,$

Worksheet 3

Billed Charges for Government-sponsored Indigent Health Care Provided: (Do not include Medicare or Non-government charges.)

W3A.		Inpatient	Outpatient	Total
	d(include Medicaid Managed Care charges; exclude Medicaid Disproportionate			<u>0</u>
	ND 1115 WAIVER PAYMENTS payments)			0
	overnment (CSHCN, Primary Care, Kidney Health, etc.)			<u>0</u>
	overnment (County Indigent Health Care, other)			<u>0</u>
	overnment	<u>0</u>	<u>0</u>	<u>0</u>
	Ratio of Cost to Charge (Worksheet 1, Item d) (Please report the ratio as a decimal) ***THIS IS A PRE-CALCULATED FIELD.			0 (b) 0.258
W3B2.	Estimated Costs of Government-sponsored Indigent Health Care Provided ((a) x (b)) ***THIS IS A PRE-CALCULATED FIELD.			(c) ⁰
	ent Received for Government-sponsored Indigent Health Care Provided:(Do not in ents received.)	nclude Medic	are or non-governn	nent
W3C1.	Medicaid (include Medicaid Managed Care payments; exclude Medicaid Disproportion	nate Share Hos	pital payments)	<u>0</u>
W3C2.	Medicaid Disproportionate Share Hospital payments			<u>0</u>
w3c22. <u>0</u>	Uncompensated Care Payments			
w3c22a	. Local Provider Participation Fees (LPPF) received for indigent care			
W3C3.	State Government (CSHCN, Primary Care, Kidney Health, etc.)			Q
W3C4.	Local Government (County Indigent Health Care, other).			<u>0</u>
	Other Government. (Champus Payments and DSRIP "SHOULD NOT" be reported in Worksheet 4b.)	d here; report	: "CHAMPUS Payr	nents only 0

W3C6. Total Payments
***THIS IS A PRE-CALCULATED FIELD.

 $(d)^{0}$

 $W3D. \ Estimated \ Unreimbursed \ Costs \ of \ Government-sponsored \ Indigent \ Health \ Care \ ((c) - (d)) 1$

(e) 0

(1) Report zero (0) in (e) if estimated costs of government-sponsored indigent health care provided (c) minus total payments (d) is a negative value.

PLEASE PRESS SAVE OR SAVE AND VALIDATE TO CONTINUE OUR WORKSHEET SECTION OF THE SURVEY. DO NOT LEAVE ANY SECTION BLANK, REPORT ZERO (0).

UNREIMBURSED COSTS OF PROVIDING COMMUNITY BENEFITS -2018

Worksheet 4-A

?

Unreim	bursed Costs of Subsidized Health Services:		
W4AA1.	Emergency Care	Ω	
W4AA2.	Trauma Care	<u>O</u>	
W4AA3.	Neonatal Intensive Care	<u>0</u>	
W4AA4.	Freestanding Community Clinics, e.g., rural health clinics	<u>0</u>	
W4AA5.	Collaborative effort with local government(s) and/or private	agency in preventive medicine, e.g., immunization program	<u>0</u>
W4AA6.	Other Services	<u>0</u>	
W4AA7.	Total ***THIS IS A PRE-CALCULATED FIELD.	$_{(a)}$ $\underline{0}$	
W4AB1.	Donations Made by the Hospital	(b) <u>0</u>	
W4AB2.	Unreimbursed Research-Related Costs	(c) ⁰	
Unreim	bursed Education - Related Costs:		
W4AC1.	Education of physicians, nurses, technicians and other medic	al professionals and health care providers	<u>0</u>
W4AC2.	Scholarships and funding to medical schools, colleges and un	niversities for health professions education	<u>0</u>
W4AC3.	Education of patients concerning diseases and home care in r	response to community needs	<u>0</u>
W4AC4.	Community health education through informational program community needs	s, publications and outreach activities in response to	<u>0</u>

W4AC6. Total ***THIS IS A PRE-CALCULATED FIELD. (d) 0W4AD. Total Unreimbursed Costs of Providing Community Benefits ((a) + (b) + (c) + (d)) ***THIS IS A PRE-CALCULATED FIELD***.

PLEASE PRESS SAVE OR SAVE AND VALIDATE TO CONTINUE OUR WORKSHEET SECTION OF THE SURVEY. DO NOT LEAVE ANY SECTION BLANK, REPORT ZERO (0).

EST. UNREIMBURSED COSTS OF INPAT./OUTPAT. MEDICARE, CHAMPUS AND OTHER GOV'T-SPONSORED PROGRAMS - 2018

Worksheet 4-B

Total Billed Charges for Medicare (INCLUDE MEDICARE MANAGED CARE), CHAMPUS, and Other Government (DO NOT REPORT DSRIP)-sponsored ☑

Health Care Provided: (Do not include Medicaid charges or other government charges previously reported on worksheet 3.)

W4BA1. Inpatient 24,068,893

W4BA2. Outpatient <u>0</u>

W4BA3. Total Billed Charges

***THIS IS A

PRE-CALCULATED

FIELD***.

W4BB1. Ratio of Cost to Charge (Worksheet 1, Item d) (Please report the ratio as a decimal 0.0000) $(b) \frac{0.258}{0.258}$

THIS IS A PRE-CALCULATED FIELD.

W4BB2. Estimated Costs of Government-sponsored Health Care Provided (a x b) (c) 6.209.774

THIS IS A PRE-CALCULATED FIELD.

Payments Received for Care Provided: (Do not include Medicaid payments received.)

W4BC1. Government Payments 3.291,336

W4BC2. Payments from Patients 104.528

W4BC3. Other Payments 768,701

W4BC4. Total Payments

***THIS IS A

PRE-CALCULATED

FIELD***.

W4BD. Estimated Unreimbursed Costs of Government-sponsored Health Care Provided ((c) - (e) $\frac{2.045,209}{}$

- 1. Do not include charitable contributions and grants.
- 2. Report zero (0) in (e) if estimated cost of government-sponsored health care provided (c) minus total payments (d) is a negative value.

PLEASE PRESS SAVE OR SAVE AND VALIDATE TO CONTINUE OUR WORKSHEET SECTION OF THE SURVEY. DO NOT LEAVE ANY SECTION BLANK, REPORT ZERO (0).

ESTIMATED VALUE OF TAX EXEMPT BENEFITS 2018

Worksheet 5

Franchise Tax:			
Truncinge Tux.			
W5A. The greater of Fund Balance x 0.25 percent (.0025); -OR-			
Net Income plus Officers' and Directors' Compensation x 4.5 percent (.045)		(a) <u>0</u>	
Ad Valorem Taxes			
		Amount of Tax	es
County Property Tax (Appraised Value of Property (Real andPersonal) x Tax Ra	nte)	<u>0</u>	
School District Tax (Appraised Value of Property x Tax Rate)		<u>0</u>	
Hospital District Tax (Appraised Value of Property x Tax Rate)		Q	
Other Property Taxes (Appraised Value of Property x Tax Rate)		<u>0</u>	
W5B5. Total Estimated Ad Valorem Taxes		(b) <u>0</u>	
Taxes			
Sales Tax			
W5C1. Supplies expense less pharmacy supplies expense	<u>0</u>		
W5C2. Lease or rental expense	<u>0</u>		
W5C3. Capital Purchases	<u>0</u>		
W5C4. Total Estimated Taxable Purchases	(1) <u>0</u>		
W5C5. Sales Tax Rate(Please report RATE (.0000), not a percent	(2) <u>0</u>		
W5C6. Total Estimated Sales Tax (Multiply (1) by (2)) ***THIS IS A PRE-CALCULATED FIELD.		(c) ⁰	
Contributions			
W5D1. Nondesignated and Charitable Cash Donations received by the hospital	<u>0</u>		
W5D2 Fair Market Value of Nandesigneted and Charitable In Vind Denotions	0		

W5D2. Fair Market Value of Nondesignated and Charitable In-Kind Donations

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W5D3. Total Contributions		(d) ⁰
Tax-Exempt Bond Financing		
W5E1. Average Outstanding Bond Principal x Prevailing Interest Rate at Time of Issuance	(1) 0	
W5E2. Actual Interest Expense for the Reporting Period	(2) ⁰	
W5E3. Value of Tax-Exempt Bond Financing ((1) - (2))		(e) <u>0</u>
W5F. TOTAL ESTIMATED VALUE OF TAX EXEMPT BENEFITS ((a)+	(b)+(c)+(d)+(e)	(f) <u>0</u>

PLEASE PRESS SAVE OR SAVE AND VALIDATE TO CONTINUE OUR WORKSHEET SECTION OF THE SURVEY. DO

IIA. Unreimbursed costs of charity care

IIA1. Unreimbursed costs of providing care to financially and medically indigent (Worksheet 1, (g))	Hospital System Total 199,658 11,965,395
IIA2. Support to financially indigent patients provided through others (Worksheet 2, (d))	0 63,623
IIA3. Unreimbursed costs of charity care (A.1. + A.2.)	199,658 12,029,018
IIB. Unreimbursed costs of providing Government-sponsored Indigent Health Care (Worksheet 3, (e))	0 0
IIC. Total Charity Care and Government-sponsored Indigent Health Care (A.3. + B.)	<u>199,658</u> <u>12,029,018</u>
IID. Unreimbursed costs of providing Other Community Benefits (Worksheets 4-A, (e) + 4-B, (e))	2,045,209 25,842,255
IIE. Total Charity Care, Government-sponsored Indigent Health Care, and Other Community Benefits (C. + D.)	2,244,867 37,871,273

If you're reporting as a system, please provide system aggregate data for sections I, II, and III

PLEASE PRESS SAVE OR SAVE AND VALIDATE TO CONTINUE OUR WORKSHEET SECTION OF THE SURVEY.DO NOT LEAVE ANY SECTION BLANK, REPORT ZERO (0).

$STD \qquad STANDARDS \mbox{ - Please check the appropriate box } (A,B\mbox{ or }C) \mbox{ below and provide the requested information.}$

TaxID. Taxpayer Number:	752492741	<u>-</u>
STDI1. Net Patient Revenue (include Medicaid Disproportionate Share Hospital payments):(exclude DSRIP= the incentive payments from "Net Patient Revenue) TREAT BAD DEBT AS A DEDUCTION FROM NET REVENUE	Hospital 5,246,945	System 199,677,258
STDI2. The hospital has been designated as a disproportionate share hospital under the state Medicaid program in the this report (2014) or in either of its two previous fiscal years. Completion of section I-3. or I-4. is not required.	e period cove	ered by
I-2 []		
I3. STANDARDS - Please check the appropriate box (A, B, or C) below and provide the requested information.		
A. Charity care and government-sponsored indigent health care are provided at a level which is reasonable in relation needs, as determined through the community needs assessment, the available resources of the hospital, and the tax-exe by the hospital.		
A.[]		
STDI3A1. Tax exempt benefits (Worksheet 5)		Hospital
STDI3A2. Shortfall in charity care and government-sponsored indigent health care from the prior fiscal year		
B. Charity care and government-sponsored indigent health care are provided in an amount equal to at least 100 percentax-exempt benefits, excluding federal income tax. (Standard B is met if B.4. is greater than or equal to B.3.)	nt of the hosp	oital's
[]B.		
STDI3B1. Tax-exempt benefits (Worksheet 5)	Hospita ————	l System
STDI3B2. Shortfall in charity care and government-sponsored indigent health care from the prior fiscal year		
STDI3B3. Total of B.1. and B.2. above		
STDI3B4. Enter the total from item II.C		
C. Charity care and community benefits are provided in a combined amount equal to at least five (5) percent of the ho revenue, provided that charity care and government-sponsored indigent health care are provided in an amount equal to percent of net patient revenue. (Standard C is met if C.4. is greater than or equal to C.3. and C.8. is greater than or equal to C.3.	at least fou	
C .[x]		

STDI3C1. Multiply Net Patient Revenue (I-1.) by 5%	Hospital System
	<u>26<mark>2,</mark>347</u> <u>9983863</u>
STDI3C2. Shortfall in charity care and government-sponsored indigent health care from the prior fiscal year	<u>o</u>
STDI3C3. Total of C.1. and C.2. above	<u>262,347</u>
STDI3C4. Enter the amount recorded in item II.E.	<u>2,244,867</u> <u>37,871,273</u>
STDI3C5. Multiply Net Patient revenue (I-1.) by 4%	<u>209,878 </u>
STDI3C6. Shortfall in charity care and government-sponsored indigent health care from the prior fiscal year	<u>o</u>
STDI3C7. Total of C.5. and C.6. above	20 <mark>9,878 7987090</mark>
STDI3C8. Enter the amount recorded in item II.C.	199,658 12029018

I4. Check this box if your hospital did not meet any of the standards in sections I-3. Please attach explanatory information.



15. Certification Contact Information - Annual Statement of Community Benefits

Coordinator Name Coordinator Title Phone Fax Electronic/internet Mail address Gary Porter Financial Analyst (936) 639-7392 (936) 639-7004 gporter@memorialhealth.org

<u>If you're reporting as a system, please provide system aggregate data</u>

Texas Nonprofit Hospitals* Part II

Summary of Current Charity Care Policy and Community Ben Health and Safety Code, 311.0461** 2018	efits for Inclusion in DHSH Charity Care Manual as Required by Texas
Name of Hospital:	
County:	
Mailing Address:	
Physical Address if different from above:	
Effective Date of the current policy:	/_/(mm/dd/yyyy)
Date of Scheduled Revision of this policy:	/_/
How often do you revise your charity care policy?	
Provide the following information on the office and contact care.	person(s) processing requests for charity
Name of the office/department:	
Mailing Address:	
Contact Person:	
Title:	
Phone:	()
Fax:	()
E-Mail: *	rread@memorialhealth.org

Person completing this form if different from above:	
Name:	
Phone:	()

*This summary form is to be completed by each nonprofit hospital. Hospitals in a system must report on an individual hospital basis. Public hospitals, for-profit hospitals participating in the Medicaid disproportionate share hospital program and exempt hospitals are not required to complete this form. This form is also available in PDF format at DSHS web site: www.dshs.state.tx.us/chs/hosp under 2018 Annual Statement of Community Benefits Standard.

This information will be made available for public use. Please report most current information on the charity care policy and community benefits provided by the hospital.

I. Charity Care Policy:
Include your hospital's Charity Care Mission statement in the space below.
2. Provide the following information regarding your hospital's current charity care policy.
a. Provide the definition of charity care for your hospital.
b. What percentage of the federal poverty guidelines is financial eligibility based upon?
() Less then 100 % () Less then 133 % () Less then 150 % () Less then 200 % () Other, specify
c. Is eligibility based upon net or gross income?
() Net () Gross
d. Does your hospital have a charity care policy for the Medically indigent?
() Yes () No
If yes, provide the definition of the term Medically Indigent .
e. Does your hospital use an Assets test to determine eligibility for charity care?() Yes () No
If yes, please briefly summarize method:
f. Whose income and resources are considered for income and/or assets eligibility determination?
[] 1. Single parent and children [] 2. Mother, Father and Children [] 3. All family members [] 4. All household members [] 5. Other, please explain
g. What is included in your definition of income from the list below? Check all that apply.
[] 1. Wages and salaries before deductions [] 2. Self-employment income

[] 3. Social security benefits
[] 4. Pensions and retirement benefits
[] 5. Unemployment compensation
[] 6. Strike benefits from union funds
[] 7. Worker's compensation
[] 8. Veteran's payments
[] 9. Public assistance payments
[] 10. Training stipends
[] 11. Alimony
[] 12. Child support
[] 13. Military family allotments
[] 14. Income from dividends, interest, rents, royalties [] 15. Regular insurance or annuity payments
[] 16. Income from estates and trusts
[] 17. Support from an absent family member or someone not living in the household
[] 18. Lottery winnings
[] 19. Other, specify:
3. Does application for charity care require completion of a form?
() Yes () No
If Yes:
a. Please send a copy of the charity care application form.
b. How does a patient request an application form? Check all that apply.
[] 1. By telephone
[] 2. In person
[] 3. Other, please specify:
c. Are charity care application forms available in places other than the hospital? *
() Yes (x) No *
If Yes, please provide the name and address of the place:
Name:
Address:
d. Is the application form available in language(s) other than English? *
(x) Yes () No *
If yes, please check:
[x] Spanish
[] Other, please specify:

4. When evaluating a charity care application:
a. How is the information verified by the hospital?
() 1. The hospital independently verifies information with third party evidence (W2, pay stubs)
() 2. The hospital uses patient self-declaration
() 3. The hospital uses both independent verification and patient self-declaration
b. What documents does your hospital use/require to verify income, expenses, and assets? Check all that apply
[] 1. W2-form
[] 2. Wage and earning statement
[] 3. Pay check remittance
[] 4. Worker's compensation
[] 5. Unemployment compensation determination letters
[] 6. Income tax returns
[] 7. Statement from employer
[] 8. Social security statement of earnings
[] 9. Bank statements
[] 10. Copy of checks
[] 11. Living expenses
[] 12. Long term notes
[] 13. Copy of bills
[] 14. Mortgage statements
[] 15. Document of assets
[] 16. Documents of sources of income
[] 17. Telephone verification of gross income with the employer
[] 18. Proof of participation in govt assistance programs such as Medicaid
[] 19. Signed affidavit or attestation by patient
[] 20. Veterans benefit statement
[] 21. Other, please specify:
5. When is a patient determined to be a charity care patient? Check all that apply.
[] a. At time of admission
[] b. During hospital stay
[] c. At discharge
[] d. After discharge
[] e. Other, please specify
6. How much of the bill will your hospital cover under the charity care policy? Check all that apply.
[] a. 100%
[] b. A specified amount/percentage based on the patient's financial situation
[] c. A minimum or maximum dollar or percentage amount established by the hospital
[] d. Other, please specify
7. Is there a charge for processing an application/request for charity care assistance?
() Yes () No
() ()
8. How many days does it take for your hospital to complete the eligibility determination process?

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9. How long does the eligibility last before the patient will need to reapply?
() a. Per admission
() b. Less than six months
() c. One year
() d. Other, specify
10. How does the hospital notify the patient about their eligibility for charity care? Check all that apply.
[] a. In person
[] b. By telephone
[] c. By correspondence
[] d. Other, specify
11. Are all services provided by your hospital available to charity care patients?
() Yes () No
If NO, please <u>list</u> services not covered for charity care patients (e.g. transplant services, ER services, other outpatient services, physician's fees).
12. Does your hospital pay for charity care services provided at hospitals owned by others?
() Yes () No
II. Community Benefits Projects/Activities:
Provide information on name, brief description (3 lines), target population or purpose (3 lines) for each of the community benefits projects/activities CURRENTLY being undertaken by your hospital (example: diabetes awareness). If more space is needed, please send additional information in a Word or PDF file. *
Health Fairs Health Screenings Diabetes Awareness
Additional Information: