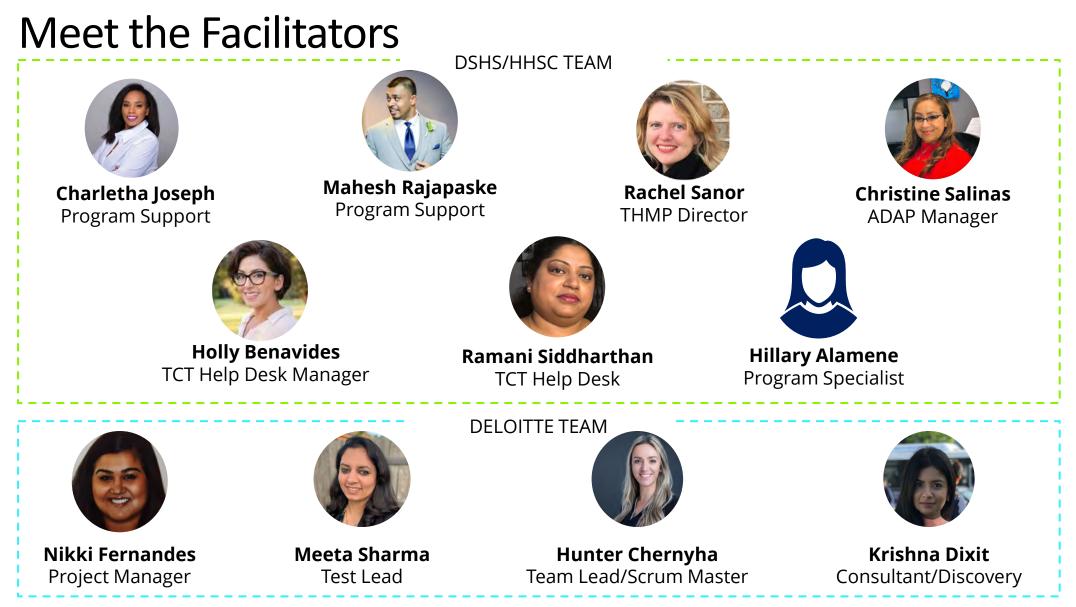
Take Charge Texas (TCT) User Engagement Session May 18th, 2023

TCT USER ENGAGEMENT SERIES



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Agenda

1 Introduction & Overview of Objectives

2 TCT Roadmap

3 System Overview: New TCT Features

4 Gathering Your Feedback

5 Close Out & Next Steps

How to Ask **Questions:** All lines are muted. We will save time for your feedback & questions throughout the presentation. Please come off mute and ask questions at that time!

Poll Everywhere

Poll Everywhere

Please navigate to the following Poll Everywhere Link to respond to the following question:

If you are a **DSHS Staff member**, please use this link: **PollEV.com/tctdshsstaff**

If you are **not** a DSHS Staff member (agency workers, etc.), please use this link: **PollEV.com/tctnondshsstaff**

What do you hope to learn through this session?





Poll Everywhere Response From Session 2

During our 2nd TCT User Engagement User Session, we received feedback from the end-users as to what they hope to learn from the session. Below is the feedback we received.

About 86% of our responders hoped:



To gain an understanding of **how my work will be impacted by new TCT enhancements**

Today's Objectives

The objective of today's session is to provide an overview of new features implemented in the TCT system and gather your feedback to ensure the features we plan to implement in the future result in improved client service delivery and health outcomes for people with HIV in Texas.



implement in TCT.

TCT Roadmap



Project Plan: Successfully Completed Features

The graphic below represents the features & user stories our team has developed since initiation of Enhancements in January 2023.

Sprint 1

Focused on RSR submission in TCT System, supporting multiple agencies as they submitted the annual report, in addition to establishing a new client creation process

- Client Import into TCT & New Client Creation
- TCT Client Import Successful Creation
- TCT Client Import Failed Creation
- Adding EUCI Code as a Search Parameter
- Updating 'Sex at Birth' to an Editable Field

Focused on establishing the framework to initiate an automated client merge process, in addition to features for task board which provided a seamless workflow for TCT users

- Identification of Potential Duplicates
- Client Merge Automation Rules•
- UI Screen: Duplicate Client Report
- Inactivating 'Apply Now' for Linked Clients

Updating Filters to Multi-Select Values

Sprint 2

- Addition of THMP Subprograms
- Addition of Date Submitted Filters

Project Plan: Successfully Completed Features

The graphic below represents the features & user stories our team has developed since initiation of Enhancements in January 2023.

Sprint 3

Focused on establishing an automated client merge process which reduced the lengthy manual client merge process, updating Share Status capabilities, and enabling the privatization of Case Notes

- Client Merge Report
- Allowing for Private Case Notes
- Exception Messages for Failed
 Merges
 - Client Merge Automation Rules •
- Split CARE & THMP Services in 'My Needs'
- Adding New Case Note Categories

- Updating Share Status in
- Agency Portal Updating Task Board
- Permissions
- Edit THMP Subprograms

Focused on the creation of a drug regimen override process as well as other Pharmacy Portal enhancements, and the introduction of Standard Deduction process for determining THMP Eligibility

•

- Manage Approvals & Denials Of
 Client Regimen Overrides
- Add Pharmacy Information To Shipping Details
- Order Override Request
- Day Supply Limitations On Add Prescribed Drug & Worker Portal Order Screens
- Client Merge Report Agency Filter
- Drug Approval & Regimen Drop Date Details

Submitting Client Regimen Overrides

Sprint 4

- Separate Spouse/Partner/Common Law Relationship Options
- Standard Deduction Reference Table Management
- Standard Deduction THMP Adjusted Household FPL

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Project Plan: Short-Term The graphic below represents the features that we will develop over the next few months and the anticipated impact it will have on TCT users and clients.*

Sprint 4	Sprint 5	Sprint 6	Sprint 7
	selection, as well as the capability to view reasons for emergencyy	An the provide TCT users with the capability to view a history of all client merge and client linking.	ign tasks in bulk and removing THMP region from Contracts Mortacts will allow TCT users with the capability to allow an efficient management of agencies within the CT system. Morker Portal Eligibility will provide TCT users the capability to view the Eligibility Recommendation screen based on user role. Mapplication Workflow will provide TCT users with the capability of viewing Authorized release information screen to all applications. MONLINE Monline will provide TCT users with the capability to login with established security policies and authentication

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*This project plan is subject to change as priorities may change.

TCT USER ENGAGEMENT SERIES

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If you are **not** a DSHS Staff member (agency workers, etc.), please use this link: **PollEV.com/tctnondshsstaff**

How beneficial are the upcoming TCT System enhancements? Please click on the appropriate number to submit your answer.



System Overview: **New** TCT Features



Live Demonstration of TCT Features

TCT Features Video Presentation

- <u>Standard Deduction THMP Adjusted</u> <u>Household FPL & Standard Deduction Reference</u> <u>Table Management</u>
- <u>Separate Spouse/Partner/Common Law</u> <u>Relationship Options</u>
- Add Pharmacy Information to Shipping Details
 Popup
- <u>Managing Approvals & Denials of Client Regimen</u>
 <u>Overrides</u>
- Order Override Request on Worker Portal Order <u>Screen</u>
- Day Supply Limitations on Add Prescribed Drug & Worker Portal Order Screens
- Drug Approval & Regimen Drop Date Details
- Submitting Client Regimen Overrides
- Add Agency or Admin Agency Filters on Client
 Merge & Duplicate Client Identification Reports

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Gathering Your Feedback



Poll Everywhere Response From Session 2

During our 2nd TCT User Engagement User Session, we received feedback from the end-users on the additional items they'd like to see for future sessions. We heard the below feedback.

I would like to see walkthroughs on TCT processes such as:

- Applying for CARE only
- Applying for THMP only
 - Running Eligibility
- Completing a care plan
- Other functions users need to know in the field that DSHS staff should be trained on

I would like to see:

- Updating primary email and phone number
 - Updating Current Gender Identity
- Adding Primary HIV Medical Provider option as well as PCP (some places don't have medical providers that do both)
 - Ability to add Date of Encounter to Case Notes that is different from date note entered

Poll Everywhere

Poll Everywhere

Please navigate to the following Poll Everywhere Link to respond to the following question:

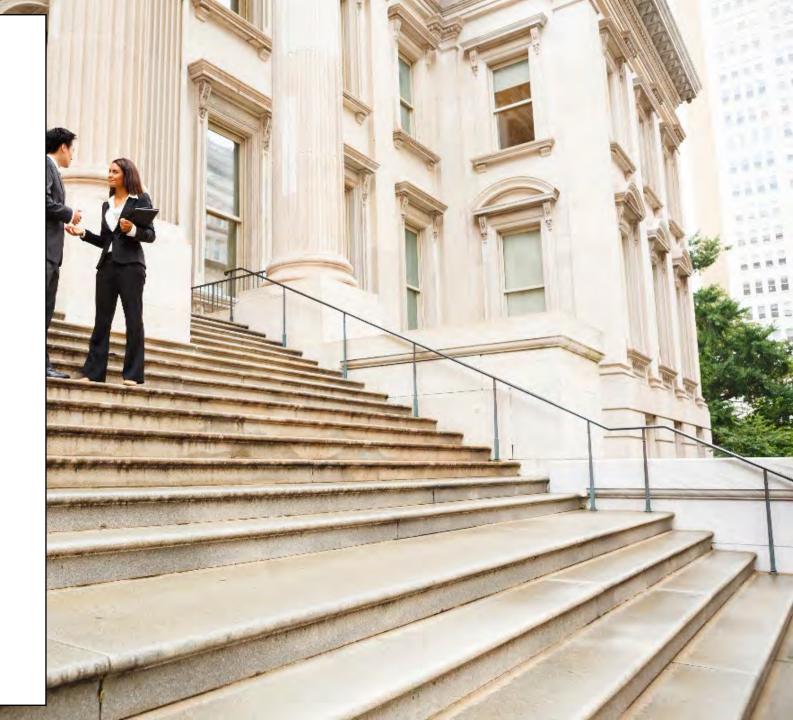
If you are a **DSHS Staff member**, please use this link: **PollEV.com/tctdshsstaff**

If you are **not** a DSHS Staff member (agency workers, etc.), please use this link: **PollEV.com/tctnondshsstaff**

What additional items would you like to see for these sessions?



Next Steps



TakeChargeTexas Survey

Our team has shared a brief survey to gather additional feedback, suggestions, or recommendations for the TakeChargeTexas application. Your responses are anonymous; however, you have the option of including your contact information if desired. This survey has 7 questions and should take less than 5 minutes to complete.

Survey Link: <u>https://forms.office.com/r/RGNmPfZiTs</u> Survey Due: Friday, May 19th

Survey Goals:

- Help Department of State Health Services understand your level of satisfaction with the current system
- Provide insights into how we can improve the system to make your day-to-day job more efficient
- Results will inform future project communications and training activities and will serve as a baseline for future user engagement checks

Upcoming Activities

Please reach out Charletha & Mahesh for any questions related to this presentation.



Charletha Joseph

Charletha.Joseph@dshs.texas.gov



Mahesh Rajapakse Mahesh.Rajapakse@dshs.texas.gov





Our team will host the **next TCT User Engagement session** on Wednesday, June 21st.

Our team has shared a **brief survey** to gather additional feedback, suggestions, or recommendations for the TakeChargeTexas application.

We kindly request you to complete it!

Thank You!

System Overview: **New** TCT Features



THMP Adjusted Household FPL

Eligibility Recommendation screen

ibility
Approve
ts may have special situations that require exceptions to these preset rules. Please use the ide feature, and use the comments bex to enter details on why the exception is needed.

TCT Users will be able to view the THMP Adjusted Household FPL that was calculated using the standard deduction, so that they can determine if Client is eligible for THMP services.

Standard Deduction Reference Table Management

Back to dashboard		THMP Standard Deduction	
Adhoc Application Submission	•	The Standard Deduction amount below is for April 1-March 31 of the current ye	
AdHoc Query Builder	~ v	Standard Deduction	Action
Alert Lemplate Attrib	oute 🗸	12240	√ £dt
Attribute Table	•	to = Showing rows 1 to 1 of 1	-
Business Function	*		
ClientLink	•		
Client Merge	*		
Client Unlink.	*		
Client Unmerge	~		
Income Calculation Tables	~		
FFL Reference Table THMP Standard Deductio	20		

TCT Admins will be able to update the standard deduction amount each year so that they can calculate clients' the THMP Adjusted Household FPLs accordingly as the standard deduction may change each year.

Separate Spouse/Partner/Common Law Relationship Options

		for 'Husband', 'Wife', 'Spouse', and 'Common Law' relationships.
Aunt	In-Law 🔹	
Common law	Mother	
Cousin	Nephew	Relationship
Daughter	Niece Not Specified	relationship
Ex-Partner	Other	Spouse e
Father	Partner	is the spouse/partner aware of the Client's HIV status?
Granddaughter	Pearmate/Eriand	O I don't know O No O Yes
Grandfather	Sibling	C TOULLARD C NO C TOS
Grandmother	Sister	Is the apouse/partner receiving Ryan White Benefits? *
Grandson	Son	O I don't know O No. O Yes
Husband	Spouse	
n-Law	Step Drother	First Name * Middle Initial
Mother	Step-Daughter	
lephew	Step-Father	
liece	Step-Mother	Date of Birth * Social Security Number Gender
lot Specified	Step-Sister	MM//DD/YYYY 👜 xxx+xxx XXx SXX SE Select =
Other	Step-Son	
Partner	Uncle	Medical Insurance * Does this person live with the Client? *
Roommate/Friend	Wife	Select - O No. O Yes
Sister 🗧 🗧	Sister ÷	Phone Number *
		(484) 144-4444

On the 'Add a Household Member' pop-up, the following questions are displayed

TCT users will be able to view the Spouse/partner/common law option in the related individuals' relationship dropdown, separated to 'Spouse', 'Partner', and 'Common Law', so that they are able to differentiate between these relationship categories and determine if the individual is also receiving Ryan White Benefits

Add Pharmacy Information to Shipping Details Popup

			Shipping Details	
Shipment Number	Shipment Status	Pharmacy ID	Pharmacy Name	Pharmacy Address
565632532024	Shipped	89	Bluitt-Flowers Health Center Pharmacy	303 E. Overton, Dallas, TX 75216
565632532090	Shipped	132	COPC Pharmacy - Southeast Campus	9202 ELAM ROAD, Dallas, TX 75217
565632531841	Shipped	148	Amex Pharmacy	3030 Canal St. Houston, TX 77003
565632532274	Shipped	217	ReCept Pharmacy #1	800 Eighth Ave #130, Fort Worth, TX 76104
565632531863	Shipped	229	HEB Pharmacy #755	2301 S Congress, Austin, TX 78704
565632532002	Shipped	486	Barnes & Williams Drug Center	701 Hickory St. Abilene, TX 79501
565632531690	Shipped	494	PMO Pharmacy Management	2255 Woodward Ave. Shreveport. LA 71103
565632532344	Shipped	626	Luna's Friendly Pharmacy	2176 E Garrison St., Ste D. Eagle Pass, TX 76652
565632531668	Shipped	663	ReCept Pharmacy #75	10412 Vista Del Sol. Ste 1A. El Paso. TX 79925
565632532252	Shipped	692	CVS # 17234 at Target	301 E Morrison Rd. Brownsville, TX 78526

TCT users will be able see additional details related to the pharmacy in the Shipping Details pop-up of medication orders that have been submitted to the warehouse.

Order Override Request on Worker Portal Order Screen

Order Conflicts



TCT Users will be able to request an override on the Worker Portal Order Screen if their client has Medicaid/CHIP insurance, to ensure the client is eligible to receive medication assistance from THMP, as they have Medicaid insurance.

The Denial Reason column for this will display the following reason: Client shows active Medicaid, THMP Staff must verify.

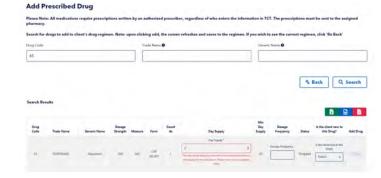
Day Supply Limitations on Add Prescribed Drug & Worker Portal Order Screens

Drug Details			
Trade Name *	Generic Name *	Abbr	
ROFERON A IV	Interferon-Alfa IV	ROFRN-A IN	
Drug Class	Drug Group	Drug Code	
Öf	< - ROFRN	25	
Dosage Strength *	form*	Measure	
88	INJ PWD F/	× - MUAIAL	* *
ARV7 *	Court As *	NDC Code *	
No	÷ 0	00004201109	
rkg Size *	Package *	Cost	
3 ML	VIAL	× - \$98,88	
Min Day Supply *	M x Per Manth *	Medicaid Clients Eligible	
-30	10	Yes	4

Error message on Worker Portal Order screen

armacy.							ir, regardless of who enters the infor					
arch for	drugs to add to c	lient's drug regim	en. Note: s		ing add, 1		refreshes and saves to the regimen. I		to see the curre	nt regime	m, click 'Rx Back'	
5				-								
											Back Q	Search
										1 X	DOCK	Search
urch Res	ults.									×		Search
urch Rei	sults									X		
Drug	rults Trade Name	Generic Name	Decage Strength	Manura	Parm.	Count	Day Sugaly	Min Day Supply	Desage Prequency	Status		
arch Rev Drug Code		Generic Name		Manura	Farm		Day Supply Interlaysy *	Day			a the class have be	Add De

Error message on Add Prescribed Drug screen



TCT users will <u>not</u> be able to add values less than the indicated value for the drug's minimum day supply, in the Day Supply column of the Add Prescribed Drug and Worker Portal Order Screens.

TCT Users will now be able to edit the Day Supply field on the Worker Portal Order screen, a capability which now allows Users to order more, as needed for the Client.

Drug Approval & Regimen Drop Date Details

Prescribed			Doctor Nat	ne:										Date hyperlink is clicked	Approval Date hyperlink is clicked
Status									🍰 Searc	h Doctor	a Add Pr	escription		Drop Details	Approval Details
Can												Đ		Dropped By adminadmin	adminadmin
Trade Name	Generic	Dosage Strength	Measure	Form	Count	Day	Dosage Frequency	TX MD/DO	New Drug to Client?	Status	Approval Date	Regimen Drop Date	Drop?	Provider Agency	Provider Agency
FLUCONAZOLE (30/btl)	Fluconazole	200	MG.	TAB COATED	0	60		CONV0117		Approved	04/24/2023		E Drop	4800 - Texas Department of State Health Services	4800 - Texas Department of State Health Services
ZIDOVUDINE (60/btl)	Zidovudine (AZT)	300	MG	TAB	1	30		CONV0118		Approved	05/05/2023	-	E Drop	Drop Date	05/15/2023 03:59:42
NORVIR OS (240 ml/btl)	Ritonavir OS	80	MG/ML	LIQ	t	40		CONV0117		Approved	04/24/2023		E Drop	05/15/2023 04:07:31	Const
ZIDOVUDINE OS (240 ml/btl)	Zidovudine OS (AZT)	10	MG/ML	SYRUP	4	30		CONV0117		Override Pending	~			Cancel	Cancel

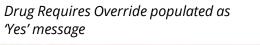
Below is the non-up when the Drop

Below is the non-up when the

TCT users will be able to view information related to who added or dropped a drug from a client's drug regimen so that they can reach out to this individual for further investigation if needed.

Submitting Client Regimen Overrides

Frode Name *	Generic Name *	Alter
KALETRA OS (160mil/m)	Lopinus Rhanish OS	KALETRA OS
Drug Class	Driveg Gelowate	Dug Cole
8	KLTEA	16
Drouge through 1	pan."	Messare
400:100	\$CX.	•• Manash ••
ARV0 -	Court As 7	NDC Code ⁺
7H 2	1	99274315546
No See 7	Package 4	Cont
340 ML	104	3 186.41
And take Supply "	May Par Morth, *	Medicard Conne Eligible
38	2	Yes: 8
line	Approval Date:	Grap Dates
		a Managara a
Drog Regener Charten 7+	Girtan Aluan II	Added as a benefite?
No x	Select	a Salart a



Drug Equivalent or Conflict with another drug message

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Add Prescribed Dry	ug											Add Pre	scribed Dru	1g										
want Note: All medications map	atta procespinas, artifas by a	authorized p			enter the b	-	TEL The pro-	argetion must be see	in the seriper	d pharmorp.		Please Note:	All medications requ	in presciptions wit	itten by an aut	hortzed pred	citber, rega	rdiess of wh	onters the laf	emation in TCT. The	prescriptions	mest be sent to the assig	jeed pharmacy.	
sands for drugs to add to cheer?	L drug togeneri. Note: spein ch	thing add, the	e screwk instruction	ten and area	to the regim		white see the s	arrest regimes, that	Ro Back'			Search for de	egs to add to client's	drug regimen. Note	e: upan clickin	g add, the sc	reen refresh	es and save	to the regime	If you wish to see t	he current reg	gimen, dick 'Rx Back'		
witcom.			748.8					_	Same Street			Diag Gode				held th					Seren P	later O		
134			16.						-			000			_									
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				•	tings tassed o	aan daray yee	er Learth Lither					Drug Confl	letiju)				No drug	a found mat	hing year soo	di ameta.			6	
Deg Cardines; imprime man have	-	11				-			-		State Array	Drug Confl Drug Cols	lettyaj Societ Fiscore	Genox News	Dicajø Skragdi	Nature Nam	No drug		Ning year sea Via Tay Doae Say Proper		31.604	Denkel Russen	Carries Runder	•
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marine mathem		11 1		. 1 -	-	-			1 11		State Array	Drug Gada	Sealt Plane:		Strength P	hadous ham	Court is	Day	Vis	Ichedaetaes		Antoreological and a second	Owenide Residen	Aar Dug

TCT Users will be able to request an override on the system on the Add Prescribed Drug screen, so that they can prescribe medications and add them to their client's drug regimen.

The following conditions will trigger the need for a Client Regimen override when adding drugs to a client's Add Prescribed Drugs page:

- The drug has 'Drug Requires Override' populated as 'Yes' on its Drug Details page
- The drug is listed as a Drug Equivalent or Conflict with another drug that is prescribed to the client
- The prescribed drugs exceed a total of 4 ARV for the client

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Submitting Client Regimen Overrides (Continued)

Drug exceeds a total of 4 ARV limit message

ad Pres	cribed Drug												
	i medications require pr										amag-		
	a to add to charf's drug	regimen, Notic upon	chiling add, 4			even is the reg	present. If prev with	to see the surrout					
within .			_	- 6									
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												5 Box	Q Search
							100-0					5 Box	Q Search
						No drops from	d not blog your	want itera				Sho	Q Search
						Ro drop Tour	d naidhle gan	want ittera				5 ho	Q Search
bray Cardina						Ro drop four	d natify par	wards infants.				5.84	Q Search
bry Culture	eu -					Ro dropt from	d 146.55 mg yaar	ward starts.				5 Box	Q Same
			-			No dropt from	-						•
bry Cuitor			18	1	-	Se dese for	-		art as to Fin Day.	_			
				1 .		Sa despe face	-		ant as to Fin Days	-			•

Message after submission of override request



TCT Users will be able to request an override on the system on the Add Prescribed Drug screen, so that they can prescribe medications and add them to their client's drug regimen.

The following conditions will trigger the need for a Client Regimen override when adding drugs to a client's Add Prescribed Drugs page:

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- The prescribed drugs exceed a total of 4 ARV for the client
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Submitting Client Regimen Overrides (Continued)

Medications that undergo an override will require Users to enter in the reason for override



Once override is requested, the Client Regimen screen will display the medication as 'Override Pending'

MD/DO License #*			loctor Name										
									2 Search	h Doctor	Add Prescript	tion	
utur.													
Active				•									
												X	
Trade Name	Generic Name	Dosage Strength	Measure	Form	Count As	Day Supply	Dosage Frequency	TX MD/DO License #	New Drug to Client?	Status	Approval Date	Regimen Drop Date	Drop?
GENVOYA (30/btl)	Genvoya	150,200,10	140	TAB	-a	30		CONVOLTO		Approved	05/15/2023		8 0m
EVOTAZ (30/btl)	Evotaz (atazanavir/cobicistat)	300;150	MG,MG	TAB	z	30		CONV0118		Override Pending		-	

TCT Users will be able to request an override on the system on the Add Prescribed Drug screen, so that they can prescribe medications and add them to their client's drug regimen.

The following conditions will trigger the need for a Client Regimen override when adding drugs to a client's Add Prescribed Drugs page:

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- The drug is listed as a Drug Equivalent or Conflict with another drug that is prescribed to the client
- The prescribed drugs exceed a total of 4 ARV for the client

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Managing Approvals & Denials of Client Regimen Overrides

Back to dashihoard	Client R	egimen (Overrides											
Manage Overrides	Sada Nama	Generic Name	Desage Strength	Manure	Farm	Day Supply	Last Order Date	Dunial Resson	Olers 10	Clent Name	0.0.8	Research for Override	Batter	Approva/Dany
Order Overrides							There are not read	lestel menden						
Search Medication	No. Ports													

When a drug regimen conflict is pending override approval, the Status of the drug will display as 'Override Pending' on the Prescribed Drugs page.

Prescribed Drugs

			Doctor Nan						Searc	h Doctor	add Pr	escription	
tus													
Active				•									
												X	
	Generic Name	Dosage Strength	Measure	Form	Count As	Day Supply	Dosage Frequency	TX MD/DO License #	New Drug to Client?	Status	Approval Date	Regimen Drop Date	Drop?
Trade Name													
GENVOYA (30/btl)	Genvoya	150;200;10	MG	TAB	4	30		CONV0118		Override Pending			

When a drug regimen conflict is approved, the Status of the drug will update to 'Approved' and the Approval Date will become populated on the Prescribed Drugs page.

4D4D0 Lisena #		_	Doctor Nam	e			_				-		
									Search	h Doctor	T Add Pr	rescription	
56. C													
iceve.				•									
												8	3 2
									New Drug			Regimen	3 2
Trade Name	Generic Name	Dosage Strength	Measure	Fatan	Count As	Day Supply	Dosage Frequency	TX MD/DO License #		Status	Approval Date		Drogi?
SEWONA DOMEN			Massare	Fatan TAU		Day Supply			Drug to	Status Approved	Appraval Date	Regimen Drop	

When a drug regimen conflict is denied, the Status of the drug will update to 'Override Denied' on the Prescribed Drugs page.

MD/DO Llosure # ?	Drugs	Dec	to Name										
THE POP DOLLAR T									& Sea	rch Doctor	T Add P	rescription	
SPLS .				_			_						
AB													
												×	0
Trade Name	Generic Name	Dossge Strength	Measure	Form	Count As	Day Supply	Dosage Frequency	TX MD/DO License #	New Drug to Client?	Status	Approval Date	Regimen Drop Date	Drop?
Trade Name GENVOVA (30/bit)	Generic Name Genvoya		Measure	Form TAS					Drug te	Status Approved	Approval Date	Regimen Drop	

TCT Admin and ADAP Order Processors will be able to review a screen related to clients' drug regimen conflicts noted by the system so that they can approve/deny overrides and add the drug to the client's regimen.

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Reports

Feature Updates: Sprint 4

Add Agency or Admin Agency Filters on Client Merge & Duplicate Client Identification

ack to dashboard		Dupli Search Co		Client Id	entificat	ion												
Adhoc Application		Client Nam						Client Id						County				
AdHoc Query Builder	~	Agency Or	Administra	tive Agency			_	-						Select				
Nert Template Attribute	~	Select					•											
Client Link	~ -	_														Q se	arch	Q Clear
Client Merge	~																X	6
lient Merge Sentify Duplicate Clients		Client ID	Client ID 2	Client Name 1	Client Name 2	Client DOB	Client DOS	Client SSN 1	Client SSN 2	Client ITIN	Client ITIN 2	TexasDUD 1	TexasDLID 2	Matching Field	Matching Value	Client1 County	Client2 County	Select
	~	100832	100831	Abigail Theodore	Afadita Lini	10/22/1991	10/22/1991	\$12515151	\$12515451					PrimäryPhoneNumber	5125120001	Besar	Becar	O Yes O No
	~				0.00													O Yos
ncome Calculation ables	~	501430	101429	cliente Doe	clients Doe	01/01/1980	01/01/1988	512123456	312123456					Prmagemai	####@gm#1.com	Anderson	Anderson	O No
																		O Yes

TCT Users will be able to view a filter for Agency or Administrative Agency on the Duplicate Client Identification Report and the Client Merge Report, to filter out clients based on the providers and admin agency the Client is associated with.

Project Plan: Long-Term

The graphic below represents the features our teams plan to develop throughout the year*.

PHARMACY PORTAL	P H A R M A C Y R E P O R T S	CARE PLANS	CONTRACTS	THMP WORKFLOW
Provides Pharmacy users the ability to send THMP medication requests directly to the DSHS Pharmacy warehouse.	Provides Pharmacy users the ability to view reports on their medication requests sent to the DSHS Pharmacy warehouse.	Allows agency portal users to add service needs to existing CARE plans without a referra	g better accommodate the	Provides summary of eligibility tasks to help THMP Staff make eligibility determination and create record of the actions taken for determination.
WORKER PORTAL ELIGIBILITY Improves eligibility rules and eligibility periods for worker efficiency.	A GENCY CLIENT PAGES Allows agency portal users ability to better view and update client information.	CASE INTAKE Allows creation of an Insurance History page & improve related individuals information.	A S S E S S M E N T W O R K F L O W S Adding risk factors for related individuals, and linking information on TCT program on the Dashboard.	MONKEYPOX Updates to Monkeypox Immunization & Special Designation reports.
SHARE STA Allows updating clier Status, such as upda value from 'No' to 'Ye	WORKFL Allows updates such ting the requiring agency se	OW VERIFIC	CATION aces with nsurance data reflect the Allows creation of and updates to e reports.	f new reports
			*This project plan is	subject to change as priorities may chan

Completed

Ongoing (Sprint 5)

