



Texas Vital Statistics Section 2020 Five Star Criteria for Hospitals, Birthing Centers, and Midwives

To qualify for Five Star, your facility must have met ALL minimum criteria. To qualify for Exemplary Five Star, your facility must have met ALL exemplary criteria.

TxEVER Training:

Attended a TxEVER training in person either at the 2020 Regional Conference or the 2019 Annual Conference.

Offices that attended both the Regional Conference and the Annual Conference will be considered for the Exemplary Five Star.

Customer Service:

Certified and released at least 96% of birth registrations no later than five days after the date of birth between 1/1/2020 and 9/30/2020.
Received the 2020 Office of Attorney General Award for Acknowledgment of Paternity.

Offices that certified and released 100% of birth registrations no later than five days after the date of birth will be considered for Exemplary Five Star.

Data Quality:

Legal: Filed amendments on less than 2% of all your facility's birth records between 1/1/2020 and 9/30/2020. This excludes paternity and adoption amendments.

Statistical: Marked "unknown" on a key required statistical field on less than 2% of all your facility's birth records between 1/1/2020 and 9/30/2020.

These key fields are:

- Mother 1 Tab: Mother's Education
- Medical 1 Tab: Date Last Normal Menses Began, HIV Test Done Prenatally, HIV Test Done at Delivery, Attendant Type

Offices that filed less than 1% of records with legal amendments and less than 1% of records with a key statistical field marked "unknown" will be considered for Exemplary Five Star.

TxEVER Maintenance:

User to local administrator ratio: 20%; For every five users at a facility, there should be one local administrator.